

UK-London: patient-administration system

OJ S 31/2012 15/02/2012

Contract notice**Services****Directive 2004/18/EC****Section I: Contracting authority**

I.1. Name and addresses

Official name: St Georges Healthcare NHS Trust

Postal address: Blackshaw Road, Tooting

Town: London

Postal code: SW17 0QT

Country: United Kingdom

Contact person: John Horan

E-mail: john.horan@lpp.nhs.uk**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Other: NHS

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: St Georges Healthcare NHS Trust

Postal address: Blackshaw Road, Tooting

Town: London

Postal code: SW17 0QT

Country: United Kingdom

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Procurement of a patient administration system, electronic patient record system and associated services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Duration of the framework agreement

Duration in years: 4

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

Range: between 250 000 000 and 400 000 000 GBP

II.1.5. Short description of the contract or purchase(s)

Patient-administration system. Medical software development services. System and support services. Clinical information system. St Georges Healthcare NHS Trust is the lead organisation in a collaborative procurement exercise for the provision of a patient administration system (PAS), electronic patient record (EPR) system, and associated services.

The collaboration exercise shall consist of the following trusts:

- Barts and the London NHS Trust,
- Croydon Healthcare NHS Trust,
- Imperial College Healthcare NHS Trust,
- Kingston Healthcare NHS Trust,
- Newham University Hospital NHS Trust,
- Royal Free Hampstead NHS Trust,
- South London Healthcare NHS Trust,
- St Georges Healthcare NHS Trust,
- Whipps Cross University Hospital NHS Trust.

Potential bidders should note that Barts and the London NHS Trust, Newham University Hospital NHS Trust, and Whipps Cross University Hospital NHS Trust are in advanced discussion in relation to a merger and may become a single entity during the procurement process.

In addition to the above trusts, the agreement shall be available to all London procurement programme (LPP) member trusts. The attached link details the current list of LPP members:

<http://www.lpp.nhs.uk/page.asp?fldArea=1&fldMenu=5&fldSubMenu=1&fldKey=215>

II.1.6. CPV code(s)

48814200 Patient-administration system, 72212180 Medical software development services, 72250000 System and support services, 48814400 Clinical information system

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The trusts shall complete the procurement for the provision of a PAS/EPR solution (software and services), a clinical portal solution (software and services) and Hosting services:

- The PAS/EPR solution will cover a full range of administrative and clinical functional

modules required by the trusts, for 'day 1' service provision, and throughout the lifetime of the agreement. As well as software provision, suppliers will be required to include licensing and maintenance, transition and deployment services, application support and solution monitoring,

- The clinical portal solution will provide a highly configurable and secure mechanism to allow clinical end users (both within and beyond the Trust), and patients to interact with relevant Trust data, without the need for them to access directly the Trust's back-end solutions. As well as software provision, suppliers will be required to include licensing and maintenance, deployment services, and application support and the technical support to configure the solution to meet Trust needs,
- The hosting service will provide a robust, secure and flexible infrastructure to support the current and future needs of the Trust in relation to the running of the PAS/EPR solution, the clinical portal solution, and may be extended to support other Trust solutions. The hosting supplier shall be required to support transition to the hosting service, and perform all required maintenance as well as provide proactive operation and service management.

Lot structure.

Requirements shall be separated into three lots. Bids are invited for individual lots, all lots or a combination of lots. The lots structure allocated at this stage follows the solution structure above, and is detailed below:

Lot 1 – PAS/EPR solution.

Lot 2 – clinical portal solution.

Lot 3 – hosting services.

All notes of interest must be received, by e-mail to john.horan@jpp.nhs.uk, by 5pm on 23.3.2012.

II.2.2. Information about options

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Information about lots

Lot No: 1

Lot title: PAS/EPR solution

1) Short description

The PAS/EPR solution will cover a full range of administrative and clinical functional modules required by the trusts, for 'day 1' service provision, and throughout the lifetime of the agreement. As well as software provision, suppliers will be required to include licensing and maintenance, transition and deployment services, application support and solution monitoring.

2) CPV code(s)

48814200 Patient-administration system

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 2

Lot title: Clinical portal solution

1) Short description

— The clinical portal solution will provide a highly configurable and secure mechanism to allow clinical end users (both within and beyond the Trust), and patients to interact with relevant

Trust data, without the need for them to access directly the Trust's back-end solutions. As well as software provision, suppliers will be required to include licensing and maintenance, deployment services, and application support and the technical support to configure the solution to meet Trust needs.

- 2) CPV code(s)**
48814400 Clinical information system
- 3) Quantity or scope**
- 4) Indication about different time frame or duration**
- 5) Additional information about lots**

Lot No: 3

Lot title: Hosting services

- 1) Short description**
— The hosting service will provide a robust, secure and flexible infrastructure to support the current and future needs of the Trust in relation to the running of the PAS/EPR solution, the Clinical Portal solution, and may be extended to support other Trust solutions. The hosting supplier shall be required to support transition to the hosting service, and perform all required maintenance as well as provide proactive operation and service management.
- 2) CPV code(s)**
72250000 System and support services
- 3) Quantity or scope**
- 4) Indication about different time frame or duration**
- 5) Additional information about lots**

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Any potential tenderers shall register a note of interest by 5pm on 23.3.2012. All notes of interest should be registered by e-mail to the following address: john.horan@jpp.nhs.uk.

Suppliers shall be selected for full tender following the receipt and evaluation of a pre-qualification questionnaire. The questionnaire shall be issued to suppliers that have registered

notes of interest by the deadline stated above.

Selection for full tender will be based on the following criteria:

- Economic and financial capacity,
- Functional capability,
- Solution scalability.

III.2.2. Economic and financial ability

List and brief description of conditions: Any potential tenderers shall register a note of interest by 5pm on 23.3.2012. All notes of interest should be registered by e-mail to the following address: john.horan@lpp.nhs.uk.

Suppliers shall be selected for full tender following the receipt and evaluation of a pre-qualification questionnaire. The questionnaire shall be issued to suppliers that have registered notes of interest by the deadline stated above.

Selection for full tender will be based on the following criteria:

- Economic and financial capacity,
- Functional capability,
- Solution scalability.

III.2.3. Technical and professional ability

List and brief description of conditions:

Any potential tenderers shall register a note of interest by 5pm on 23.3.2012. All notes of interest should be registered by e-mail to the following address: john.horan@lpp.nhs.uk.

Suppliers shall be selected for full tender following the receipt and evaluation of a pre-qualification questionnaire. The questionnaire shall be issued to suppliers that have registered notes of interest by the deadline stated above.

Selection for full tender will be based on the following criteria:

- Economic and financial capacity,
- Functional capability,
- Solution scalability.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 6

Objective criteria for choosing the limited number of candidates: Will be set out in the PQQ. It is envisaged that between 3 and 6 potential providers per lot shall be invited to full tender stage.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

23.3.2012 - 17:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

GO Reference: GO-2012213-PRO-3711093.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

13.2.2012