

UK-London: computer support services
OJ S 32/2012 16/02/2012
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Visit Britain
Postal address: 1 Palace Street
Town: London
Postal code: SW1E 5HX
Country: United Kingdom
Contact person: procurement@visitbritain.org

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Recreation, culture and religion

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

IT Support and Web Site Development.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 7: Computer and related services
NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Computer support services. Technical computer support services. Computer support services. Technical computer support services. IT services: consulting, software development, Internet and support. VisitBritain, funded by the Department for Culture, Media and Sport, is the national body responsible for growing the value of the visitor economy to Britain as well as growing the value of the English visitor economy throughout the regions and throughout the year.

VisitBritain is currently looking to appoint a supplier to support and maintain a number of its in-house systems and websites and to develop new websites, functionality and systems as required. Applicants will need to demonstrate a track record of successful delivery of similar support and development projects with similar organisations or within a similar sector, as well as experience and capability in the services required.

II.1.5. CPV code(s)

72610000 Computer support services, 72611000 Technical computer support services

II.1.6. Information about the Government Procurement Agreement (GPA)

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 314 165 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of
As per tender documents. Weighting 100

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

415/935

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2011/S 188-307607](#) of 30.9.2011

Section V: Award of contract

V.1. Date of conclusion of the contract

21.12.2011

V.2. Information about tenders

Number of tenders received: 67

Number of tenders received by electronic means: 67

V.3. Name and address of the contractor

Official name: Espire Infolabs Ltd

Postal address: Profile West, 2nd Floor, 950 Great West Road

Town: Brentford

Postal code: TW8 9ES

Country: United Kingdom

Telephone: +44 2082317030

V.4. Information on value of the contract/lot

Total value of the procurement:

Value: 314 165 GBP
excluding VAT
If annual or monthly value:
Number of years: 3

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

GO Reference: GO-2012213-PRO-3711073.

VI.3. Procedures for review

VI.3.1. Review body

Official name: Visit Britain
Postal address: 1 Palace Street, Victoria
Town: London
Postal code: SW1E 5HX
Country: United Kingdom

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

13.2.2012