

United Kingdom-London: Business and management consultancy and related services
OJ S 21/2021 01/02/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: HMRC
Postal address: 100 Parliament Street
Town: London
NUTS code: UK United Kingdom
Postal code: SW1A 2BQ
Country: United Kingdom
E-mail: james.gadsby@hmrc.gov.uk
Telephone: +44 7815439810
Internet address(es):
Main address: <http://www.gov.uk>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Other activity: Direct and Indirect Taxation

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Trader Support Service

II.1.2. Main CPV code

79400000 Business and management consultancy and related services

II.1.3. Type of contract

Services

II.1.4. Short description

Provision of a trader support service for Northern Ireland to enable businesses to meet requirements pertaining to the Northern Ireland Protocol.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 241 000 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

79400000 Business and management consultancy and related services

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: UNITED KINGDOM.

II.2.4. Description of the procurement

The trader support service will:

- provide a free end-to-end support package to manage customs declarations on behalf of traders;
- educate businesses on what the Northern Ireland protocol means for them, and the steps they need to take to comply with it. This will include online training sessions and webinars;
- be available to businesses moving goods into Northern Ireland under new processes in the Northern Ireland Protocol that start from 1 January 2021.

II.2.5. Award criteria

Quality criterion - Name: Proposed operating model / Weighting: 25

Quality criterion - Name: Core requirements / Weighting: 30

Quality criterion - Name: Mobilisation of service / Weighting: 20

Quality criterion - Name: Exit / Weighting: 5

Price - Weighting: 20

II.2.11. Information about options

Options: yes

Description of options:

Option to extend by 1 + 1 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 147-362121](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9.

Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

18/12/2020

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Fujitsu Services Ltd

National registration number: 00096056

Postal address: 22 Baker Street

Town: London

NUTS code: UK United Kingdom

Postal code: W1U 3BW

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 200 000 000,00 GBP

Total value of the contract/lot: 241 000 000,00 GBP

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 72 % Short description of the part of the contract to be subcontracted:

Customs software and community system

Declaration management system

Contact centre solution

Trader registration system

Training services.

Section VI: Complementary information

VI.3. Additional information

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=557670143>

Go reference: GO-2021127-PRO-17702313

VI.4. Procedures for review

VI.4.1.

Review body

Official name: HMRC

Postal address: 100 Parliament Street

Town: London

Postal code: SW1A 2BQ

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

HMRC follow the Public Contracts Regulations 2015 which contain details of review procedures. A standstill period of 10 days was observed after the outcome of the competition was communicated to the tenderers.

VI.5. Date of dispatch of this notice

27/01/2021