

United Kingdom-Norwich: Insurance services**OJ S 24/2018 03/02/2018****Contract award notice****Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Broadland Housing Association
Postal address: NCFC, South Stand, Carrow Road
Town: Norwich
NUTS code: UKH15 Norwich and East Norfolk
Postal code: NR1 1HU
Country: United Kingdom
Contact person: Barry Ashby
E-mail: procurement@broadlandgroup.org
Telephone: +44 1603750261
Internet address(es):
Main address: <https://www.broadlandgroup.org>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Provision of Insurance and related Services to Broadland Housing Association.
Reference number: 17-010

II.1.2. Main CPV code

66510000 Insurance services

II.1.3. Type of contract

Services

II.1.4. Short description

Insurance and related services for property, legal liability and other general non-life insurable risks, as required by Broadland Housing Association.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7.

Total value of the procurement

Value excluding VAT: 221 661,00 GBP

II.2. Description

II.2.1. Title

A programme of general insurance and related services for Broadland Housing Association
Lot No: 1

II.2.2. Additional CPV code(s)

66513100 Legal expenses insurance services, 66513200 Contractor's all-risk insurance services, 66515000 Damage or loss insurance services, 66515100 Fire insurance services, 66515200 Property insurance services, 66515410 Financial loss insurance services, 66516000 Liability insurance services, 66516400 General liability insurance services, 66516500 Professional liability insurance services, 66517300 Risk management insurance services, 66518000 Insurance brokerage and agency services, 66519500 Loss adjustment services

II.2.3. Place of performance

NUTS code: UKH15 Norwich and East Norfolk

Main site or place of performance: Norwich and East Norfolk.

II.2.4. Description of the procurement

A programme of General Insurance and related services for Broadland Housing Association, excluding Motor Fleet risks and Engineering Insurance/Inspection contract. The programme will require Insurance and related services for risks that may include but not be limited to: property damage and business interruption, Employers, Public, Products and Property Owners liability, Business Combined/Office, Money, All Risks, Computer, Contract Works, Group Personal Accident, Professional Indemnity, Fidelity Guarantee/Crime, Employment Practices Liability, Cyber and Terrorism.

II.2.5. Award criteria

Quality criterion - Name: Scope of Policy Cover / Weighting: 25

Quality criterion - Name: Understanding of specific insurance and risk management needs of BHG / Weighting: 1

Quality criterion - Name: Technical Ability / Weighting: 4

Quality criterion - Name: Commitment to service excellence and flexibility / Weighting: 4

Quality criterion - Name: Economic standing of risk carriers / Weighting: 2

Quality criterion - Name: Quality and effectiveness of proposed claims service / Weighting: 10

Quality criterion - Name: Risk management and loss control strategy / Weighting: 4

Quality criterion - Name: Likely ease of administration / Weighting: 1

Quality criterion - Name: Social value / Weighting: 4

Cost criterion - Name: Long Term Agreements / Weighting: 2

Cost criterion - Name: Premium Rate Guarantees / Weighting: 2

Cost criterion - Name: Risk carrier's social / Weighting: 1

Cost criterion - Name: Longevity of experience of proposed risk carriers / Weighting: 2

Cost criterion - Name: Choice of insurers / Weighting: 1

Cost criterion - Name: Sustainability based on actual programme cost / Weighting: 2

Cost criterion - Name: Premium adjustments / Weighting: 1

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 165-339992](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 17-010

Lot No: 1

Title:

A programme of General Insurance and related services for Broadland Housing Association

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

25/01/2018

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Zurich Municipal

Postal address: Zurich House, Gladiator Way

Town: Farnborough
NUTS code: UKH15 Norwich and East Norfolk
Postal code: GU14 6GB
Country: United Kingdom
E-mail: ZMSalesOps@uk.zurich.com
Telephone: +44 800335500
Internet address: <https://web.zurich.co.uk/municipal/>
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 221 661,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=300531860>

GO Reference: GO-201821-PRO-11823486.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Broadland Housing Association
Postal address: Norwich City Football Club, Carrow Road
Town: Norwich
Postal code: NR1 1HU
Country: United Kingdom
Telephone: +44 1603750261

VI.4.2. Body responsible for mediation procedures

Official name: The High Court of England and Wales
Town: London
Country: United Kingdom

VI.5. Date of dispatch of this notice

01/02/2018