

Norway-Stavanger: Sale of travel tickets and package tours services

OJ S 24/2018 03/02/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Rogaland Teater

Postal address: Teaterveien 1

Town: Stavanger

NUTS code: NO043 Rogaland

Postal code: 4005

Country: Norway

Contact person: Arild Stensland

E-mail: arild@iav.no

Telephone: +47 40402748

Internet address(es):Main address: <https://permalink.mercell.com/80174138.aspx>Address of the buyer profile: <http://www.iav.no/>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/80174138.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/80174138.aspx>**I.4. Type of the contracting authority**

Regional or local agency/office

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Ticket system for Rogaland Theatre: Invitation to request participation

II.1.2. Main CPV code

63512000 Sale of travel tickets and package tours services

II.1.3. Type of contract

Services

II.1.4. Short description

Rogaland Teater is an innovative house that would like to be at the front in many different disciplines. We have a fast developing public and it is therefore important for Rogaland Teater to pay attention to the public development area. We shall maintain, expand and renew our public.

The contracting authority uses Merccell Sourcing Service. To express your interest and gain access to any documents, please click on the link below or copy and paste the link into your browser. [<https://permalink.merccell.com/80174138.aspx>]. Then follow the instructions on the web page.

II.1.5. Estimated total value

Value excluding VAT: 2 500 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48100000 Industry specific software package

II.2.3. Place of performance

NUTS code: NO043 Rogaland

II.2.4. Description of the procurement

The aim of the procurement is to have a cost efficient ticket system that functions well for the theatre's productions and products. The system must have a high availability and it must be simple to use for our customers and own employees.

The system shall ensure that ticket sales can be done easily and efficiently and it shall save time for our users, both internally and externally. It shall contribute to more sales and long-lasting customer relationships and it must have:

- an efficient and quick sales function for both the operator and seller,
- flexible, intuitive and user-friendly administration of the system,
- flexible and good options for generating reports — both on paper and in electronic format.

An option for expanded customer follow-up through CRM functionality, either directly through the system or through integration with a 3rd party system.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 2 500 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/01/2019 End: 01/01/2022

This contract is subject to renewal: yes

Description of renewals:

One year + one year + one year.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3 Objective criteria for choosing the limited number of candidates

:

See the invitation.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section III: Legal, economic, financial and technical information**

III.1. Conditions for participation**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description**IV.1.1. Type of procedure**

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.5. Information about negotiation****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 05/03/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review**

VI.4.1. Review body

Official name: Kofa

Postal address: Postboks 511 Sentrum

Town: Bergen

Postal code: 5805

Country: Norway

VI.4.2. Body responsible for mediation procedures

Official name: Kofa

Postal address: Postboks 511 Sentrum

Town: Bergen

Postal code: 5805

Country: Norway

VI.5. Date of dispatch of this notice

01/02/2018