

United Kingdom-Norwich: Health and social work services
OJ S 23/2020 03/02/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS North Norfolk Clinical Commissioning Group

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

Contact person: James Savill

E-mail: agcsu.southprocurement@nhs.net

Telephone: +44 1603595895

Internet address(es):

Main address: www.northnorfolkccg.nhs.uk

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

I.1. Name and addresses

Official name: NHS South Norfolk Clinical Commissioning Group

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

E-mail: agcsu.southprocurement@nhs.net

Internet address(es):

Main address: <http://www.southnorfolkccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Norwich Clinical Commissioning Group

Postal address: City Hall, St Peters Street

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR2 1NH

Country: United Kingdom

E-mail: agcsu.southprocurement@nhs.net

Internet address(es):

Main address: <https://www.norwichccg.nhs.uk>

I.1. Name and addresses

Official name: NHS West Norfolk Clinical Commissioning Group

Postal address: Kings Court, Chapel Street

Town: Kings Lynn
NUTS code: UKH16 North and West Norfolk
Postal code: PE30 1EL
Country: United Kingdom
E-mail: agcsu.southprocurement@nhs.net
Internet address(es):
Main address: <http://www.westnorfolkccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Non Emergency Patient Transport for Norfolk (1)
Reference number: 33823

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS Arden and Greater East Midlands CSU (AGCSU) on behalf of NHS Norwich Clinical Commissioning Group (the Lead Commissioner), NHS North Norfolk Clinical Commissioning Group, NHS South Norfolk Clinical Commissioning Group and NHS West Norfolk Clinical Commissioning Group NHS (referred to as the commissioners) is inviting suitably qualified and experienced providers to deliver the services, comprising non-emergency transport delivery and associated call handling for Norfolk (excluding Great Yarmouth).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 50 750 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

85000000 Health and social work services, 60130000 Special-purpose road passenger-transport services

II.2.3. Place of performance

NUTS code: UKH1 East Anglia

II.2.4. Description of the procurement

Non-emergency patient transport services for patients registered with Norfolk Clinical Commissioning Groups (excluding NHS Great Yarmouth and Waveney CCG). The service to include call handling. There will also be a requirement for specialist mental health patient transport.

II.2.5. Award criteria

Quality criterion - Name: General service description / Weighting: 45.5

Quality criterion - Name: Integration and Engagement / Weighting: 7.7

Quality criterion - Name: information governance / Weighting: 1.4

Quality criterion - Name: HR and workforce / Weighting: 7.7

Quality criterion - Name: Mobilisation / Weighting: 7

Quality criterion - Name: Social value / Weighting: 0.7

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

There is a 2-year extension option on this contract.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 248-573550](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Non Emergency Patient Transport for Norfolk

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

18/10/2019

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: ERS Transition Ltd

Postal address: Kemp House

Town: London

NUTS code: UKI London

Postal code: EC1V 2NX

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 50 750 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

NHS AGCSU is managing this procurement in accordance with the Public Contracts Regulations 2015 (as amended) (the 'Regulations'). The services being procured are schedule 3 services and NHS Arden and GEM CSU and the commissioner it represents are bound only by those parts of the regulations applying to the procurement of these services commonly referred to as the Light Touch Regime (LTR). Whilst the procurement process is being referred to as an open process, schedule 3 of the regulations provides the commissioner with the flexibility to define its own process as long as it complies with the provisions of Regulations 74-76 (inclusive) of the regulations. The commissioner may require that the provider and/or members of its supply chain provide guarantees, bonds or other instruments of appropriate security for the due and proper performance of its or their obligations, in such forms as may be required by the commissioner or otherwise prescribed for any such purpose. Please see published documentation for further details. The CCG reserves the right not to award the contract in whole or in part and/or to withdraw the procurement at any stage and that it shall not have any liability for any bid costs.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Arden and GEM Commissioning Support Unit

Town: Leicester

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Arden and GEM Commissioning Support Unit

Town: Leicester

Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Arden and GEM Commissioning Support Unit

Town: Leicester

Country: United Kingdom

VI.5. Date of dispatch of this notice

29/01/2020