

Portugal-Porto Salvo: Helpdesk services**OJ S 31/2015 13/02/2015****Contract award notice****Services****Directive 2004/18/EC****Section I: Contracting authority**

I.1. Name and addresses

Official name: Instituto de Informática, IP

Postal address: Av. Prof. Dr. Cavaco Silva, 17, Ed. Ciência I, Taguspark

Town: Porto Salvo

Postal code: 2740-120

Country: Portugal

Contact person: Área organização

E-mail: ii-ao@seg-social.pt**I.2. Type of the contracting authority**

Body governed by public law

I.3. Main activity**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title****II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 27: Other services

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**II.1.4. Short description of the contract or purchase(s)**

Aquisição de serviços «service desk».

II.1.5. CPV code(s)

72253100 Helpdesk services

II.1.6. Information about the Government Procurement Agreement (GPA)**II.2. Total value of the contract/lot****II.2.1. Total value of the contract/lot****Section IV: Procedure**

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Section V: Award of contract

V.1. Date of conclusion of the contract

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: GFI Portugal — Tecnologias de Informação, SA

Postal address: Ed. Atlantis, Av. D. João II, lote 1.06.2.2, piso 4, Parque das Nações

Town: Lisboa

Postal code: 1990-095

Country: Portugal

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 288 000 EUR

excluding VAT

Total value of the procurement:

Value: 279 000 EUR

excluding VAT

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

11.2.2015