

Netherlands-Amsterdam: Supply of Temporary Agency Workers
OJ S 20/2023 27/01/2023
Contract award notice
Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: European Medicines Agency (EMA)

Postal address: PO Box 71010

Town: Amsterdam

NUTS code: NL1 Noord-Nederland

Postal code: 1008 BA

Country: Netherlands

E-mail: Procurement@ema.europa.eu

Internet address(es):

Main address: <https://www.ema.europa.eu/>

Address of the buyer profile: <https://www.ema.europa.eu/en/about-us/procurement>

I.1. Name and addresses

Official name: European Union Agency for Criminal Justice Cooperation (Eurojust)

Postal address: PO Box 16183

Town: The Hague

NUTS code: NL332 Agglomeratie 's-Gravenhage

Postal code: 2500 BD

Country: Netherlands

E-mail: Procurement@ema.europa.eu

Internet address(es):

Main address: <https://www.eurojust.europa.eu/about-us/procurement>

I.1. Name and addresses

Official name: European Union Agency for Law Enforcement Cooperation (EUROPOL)

Postal address: Eisenhowerlaan 73

Town: The Hague

NUTS code: NL332 Agglomeratie 's-Gravenhage

Postal code: 2517 KK

Country: Netherlands

E-mail: Procurement@ema.europa.eu

Internet address(es):

Main address: <https://www.europol.europa.eu/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Supply of Temporary Agency Workers
Reference number: EMA/2022/01/ST

II.1.2. Main CPV code

79620000 Supply services of personnel including temporary staff

II.1.3. Type of contract

Services

II.1.4. Short description

EMA, Eurojust and EUROPOL consider that they may require the supply of temporary agency workers for interim assignments, notably in case of abnormal workload or to provide specific services, for general corporate or specialised scientific/highly technical support tasks. Multiple framework contracts in cascade with a maximum of three contractors for each of the two lots are envisaged. Suppliers may tender for one or both lots.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 75 360 000,00 EUR

II.2. Description

II.2.1. Title

Core Functions
Lot No: 1

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff

II.2.3. Place of performance

NUTS code: NL329 Groot-Amsterdam

NUTS code: NL332 Agglomeratie 's-Gravenhage

Main site or place of performance: Premises of the European Medicines Agency (EMA), European Union Agency for Criminal Justice Cooperation (Eurojust) and European Union Agency for Law Enforcement Cooperation (EUROPOL).

II.2.4. Description of the procurement

The temporary agency workers are employed by and sent to the Agencies by employment agencies, to carry out tasks of a temporary and specific nature in different areas, notably in case of abnormal workload or to provide specific services.

Lot 1 encompasses profiles of temporary agency workers to fill in 'Core Functions' of the Agencies, e.g. access to documents officers, data science officers, scientific officers etc.

II.2.5. Award criteria

Quality criterion - Name: Quality of pre-selection process of temporary agency workers – advertising methods used by the tenderer / Weighting: 15

Quality criterion - Name: Quality of pre-selection process of temporary agency workers – verification of temporary agency workers prior to proposing profiles to the EU Agency / Weighting: 10

Quality criterion - Name: Quality of pre-selection process of temporary agency workers – other pre-selection methods/tools used to ensure that the proposed candidates match the requested profiles and have the necessary skills / Weighting: 5

Quality criterion - Name: Quality of response to requests for temporary agency workers / Weighting: 20

Quality criterion - Name: Quality of customer services to be provided to the EU Agency / Weighting: 10

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Corporate Functions and Administration

Lot No: 2

II.2.2. Additional CPV code(s)

79620000 Supply services of personnel including temporary staff

II.2.3. Place of performance

NUTS code: NL329 Groot-Amsterdam

NUTS code: NL332 Agglomeratie 's-Gravenhage

Main site or place of performance: Premises of the European Medicines Agency (EMA), European Union Agency for Criminal Justice Cooperation (Eurojust) and European Union Agency for Law Enforcement Cooperation (EUROPOL).

II.2.4. Description of the procurement

The temporary agency workers are employed by and sent to the Agencies by employment agencies, to carry out tasks of a temporary and specific nature in different areas, notably in case of abnormal workload or to provide specific services.

Lot 2 encompasses profiles of temporary agency workers to fill in 'Corporate Functions and Administration' of the Agencies, e.g. administrative assistants, HR assistants, visual communication design assistants etc.

II.2.5. Award criteria

Quality criterion - Name: Quality of pre-selection process of temporary agency workers – advertising methods used by the tenderer / Weighting: 15

Quality criterion - Name: Quality of pre-selection process of temporary agency workers – verification of temporary agency workers prior to proposing profiles to the EU Agency / Weighting: 10

Quality criterion - Name: Quality of pre-selection process of temporary agency workers – other pre-selection methods/tools used to ensure that the proposed candidates match the requested profiles and have the necessary skills / Weighting: 5

Quality criterion - Name: Quality of response to requests for temporary agency workers / Weighting: 20

Quality criterion - Name: Quality of customer services to be provided to the EU Agency / Weighting: 10

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 101-278439](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: EMA/2022/01/ST/L1/01

Lot No: 1

Title:

Supply of Temporary Agency Workers for Core Functions (Lot 1 – First Priority)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1.

Date of conclusion of the contract

16/01/2023

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Adecco Industrial Flex Solutions B.V.

Town: Zaltbommel

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 27 400 000,00 EUR

Total value of the contract/lot: 27 400 000,00 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 90 %

Section V: Award of contract

Contract No: EMA/2022/01/ST/L1/02

Lot No: 1

Title:

Supply of Temporary Agency Workers for Core Functions (Lot 1 – Second Priority)

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

16/01/2023

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Language Matters B.V.

Town: Amsterdam-Duivendrecht

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 27 400 000,00 EUR

Total value of the contract/lot: 27 400 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EMA/2022/01/ST/L1/03

Lot No: 1

Title:

Supply of Temporary Agency Workers for Core Functions (Lot 1 – Third Priority)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/01/2023

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Manpower B.V.

Town: Diemen

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Experis Professionals B.V.

Town: Diemen

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Manpower Talentworkers B.V.

Town: Diemen

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 27 400 000,00 EUR

Total value of the contract/lot: 27 400 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EMA/2022/01/ST/L2/01

Lot No: 2

Title:

Supply of Temporary Agency Workers for Corporate Functions and Administration (Lot 2 – First Priority)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/01/2023

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Adecco Industrial Flex Solutions B.V.

Town: Zaltbommel

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 47 960 000,00 EUR

Total value of the contract/lot: 47 960 000,00 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 10 %

Section V: Award of contract

Contract No: EMA/2022/01/ST/L2/02

Lot No: 2

Title:

Supply of Temporary Agency Workers for Corporate Functions and Administration (Lot 2 – Second Priority)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/01/2023

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Driessen B.V.

Town: Helmond

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Civitta Eesti AS

Town: Tartu

NUTS code: EE Eesti

Country: Estonia

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 47 960 000,00 EUR

Total value of the contract/lot: 47 960 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EMA/2022/01/ST/L2/03

Lot No: 2

Title:

Supply of Temporary Agency Workers for Corporate Functions and Administration (Lot 2 – Third Priority)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/01/2023

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Manpower B.V.

Town: Diemen

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Experis Professionals B.V.

Town: Diemen

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Manpower Talentworkers B.V.

Town: Diemen

NUTS code: NL Nederland

Country: Netherlands
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 47 960 000,00 EUR
Total value of the contract/lot: 47 960 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

See internet address provided in Section I.3).

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union
Postal address: rue du Fort Niedergrünwald
Town: Luxembourg
Postal code: L-2925
Country: Luxembourg
E-mail: generalcourt.registry@curia.europa.eu
Telephone: +352 4303-1
Fax: +352 4303-2100
Internet address: <http://curia.europa.eu>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: European Medicines Agency (EMA)
Postal address: PO Box 71010
Town: Amsterdam
Postal code: 1008 BA
Country: Netherlands
E-mail: info@ema.europa.eu
Telephone: +31 887816000
Internet address: <http://www.ema.europa.eu>

VI.5. Date of dispatch of this notice

16/01/2023