

UK-London: IT services: consulting, software development, Internet and support

OJ S 34/2013 16/02/2013

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Tower Hamlets Community Housing

Postal address: 285 Commercial Road, Stepney

Town: London

Postal code: E1 2PS

Country: United Kingdom

For the attention of: Harneck Chilemba

E-mail: harneck.chilemba@thch.org.uk

Telephone: +44 2077803073

Fax: +44 2077809739

Internet address(es):

General address of the contracting authority: <http://www.thch.org.uk>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

ICT Support Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Inner London UK.

NUTS code UKI1 Inner London

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The organisation seeks to contract with a 'prime contractor' for the support of its ICT services which supports business and usual and development of services and which represents value for money. This includes core infrastructure (Windows servers, storage and backup), desktop services, Wide and Local Area Networks, Applications, Database Administration and Disaster Recovery.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 48000000 Software package and information systems, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 30200000 Computer equipment and supplies, 32400000 Networks, 32500000 Telecommunications equipment and supplies, 64200000 Telecommunications services, 51610000 Installation services of computers and information-processing equipment

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Tower Hamlets Community Housing seeks, as part of this project, to contract with a prime contractor for the provision of ICT Support Services based on an initial 3 year contract, at a value estimated at 660 000 GBP , with options to extend (renew) by four one-year periods, giving a maximum estimated value of 1 450 000 GBP.

Estimated value excluding VAT:

Range: between 660 000 and 1 540 000 GBP

II.2.2. Information about options

Options: yes

Description of options: See II.2.3 regarding extension/renewal options of 1 year after the initial 3 years.

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: Range: between 1 and 4

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 36 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: The Authority will apply all the offences listed in Article 45(1) of Directive 2004/18/EC (implemented as Regulation 23(1) of the Public Contract Regulations (PCR) 2006 in the UK) and all of the professional misconducts listed at Article 45 (2) of Directive 2004/18/EC (see also Regulation 23(2) in the PCR 2006) to the decision of whether a Candidate is eligible to be invited to tender.

Candidates will be required to answer questions as part of the qualification process. For candidates who are registered overseas, you will need to declare if you have any offences /misconduct under your own countries laws, where these laws are equivalent to the Regulation 23 lists. Candidates who have been convicted of any of the offences under Article 45(1) are ineligible and will not be selected to bid, unless there are overriding requirements in the general interest for doing so.

Candidates who are guilty of any of the offences, circumstances or misconduct under Article 45 (2) may be excluded from being selected to bid at the discretion of the Authority.

Instructions will be given with the pre-qualification questionnaire (PQQ) (Sections B and C).

III.2.2. Economic and financial ability

List and brief description of conditions: Appropriate statements from banks or, where appropriate, evidence of relevant professional risk indemnity insurance.

Minimum level(s) of standards possibly required: Details will be given in the pre-qualification questionnaire (Section D).

III.2.3. Technical and professional ability

List and brief description of conditions:

Details of relevant policies and of similar contracts and experience.

Minimum level(s) of standards possibly required:

Details will be given in the pre-qualification questionnaire (Sections E and F).

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 6

Objective criteria for choosing the limited number of candidates: Those who meet the minimum requirements of the PQQ and then achieve the highest scores.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

THCH/IT/ManagedService/2013

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 15.3.2013 - 16:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

22.3.2013 - 16:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

15.4.2013

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published: Between 2015 and 2019.

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: see VI.4.2

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: The Authority (THCH) will incorporate a minimum 10 calendar day 'standstill' period at the point information on the award of the contract is communicated to tenderers. Applicants who are unsuccessful shall be informed by the Authority as soon as possible after the decision has been made as to the reasons why the Applicant was unsuccessful. Applicants will have two working days to request additional debriefing from the contact point in i.1. If an appeal regarding the award of the contract is made and is not successfully resolved, The Public Contracts Regulations 2006 (SI 2006 No. 5) provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take legal action. Any such action must be brought within the applicable limitation period. Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. If the contract has been entered into the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order the Authority to pay a fine, and/or order that the duration of the contract be shortened. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into. These rights set out in Part 9 of the Public Contracts Regulations 2006 and as amended in 2009 Remedies Directive and further amended in 2011.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

13.2.2013