

**United Kingdom-Yeovil: Health services**  
**OJ S 34/2014 18/02/2014**  
**Contract notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS Somerset Clinical Commissioning Group

Postal address: Wynford House, Lufton Way, Somerset

Town: Yeovil

Postal code: BA22 8HR

Country: United Kingdom

For the attention of: Steve Redman, Clinical Procurement Manager, SW Commissioning Support Unit

E-mail: [steve.redman@swcsu.nhs.uk](mailto:steve.redman@swcsu.nhs.uk)

Telephone: +44 1935381977

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title attributed to the contract by the contracting authority**

SWCSU — Somerset CCG-NHS 111 and Primary Care Out of Hours services in two Lots.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 25: Health and social services

Main site or place of performance: Somerset.

NUTS code UKK23 Somerset

**II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

**II.1.4. Information about framework agreement**

### **II.1.5. Short description of the contract or purchase(s)**

NHS Somerset Clinical Commissioning Group ('the CCG') is responsible for commissioning NHS 111 and Primary Care Out of Hours Services for the population of Somerset. The CCG wishes to re-procure both services during the summer of 2014 with the new providers commencing services in Early May 2015. These services will be procured in two lots: Lot 1- NHS 111 and Lot 2- Primary Care Out of Hours Services.

#### **Lot 1 — NHS 111**

The NHS 111 Service is specified nationally so that a consistent core identity and quality of service is maintained across the country. The service is commissioned locally by the NHS in a way that is most appropriate for any given area.

It is anticipated that the revised NHS 111 Specification will have been released by Spring /Summer 2014.

The principal aims of the NHS 111 service are to:

- improve the public experience accessing urgent healthcare;
- get people to the right service first time, including self-care where appropriate;
- provide NHS Somerset CCG with management information regarding usage of services;
- reduce health inequalities by improving access.

#### **Lot 2 — Primary Care Out of Hours Services**

The aims of the Service are to provide a clinically safe and competent OOH Service accessible to the local population across Somerset. The Service is to provide access to unplanned urgent care, working in partnership with the wider urgent care system across primary, community, secondary health and social care.

#### **General information**

The Commissioners are seeking innovative and value for money solutions for the delivery of Lot 1 and Lot 2.

The above is not exhaustive and full details on the required services will be outlined in the service specification as part of the contract documents for those Bidders invited to tender. TUPE of most existing staff will apply.

Further information is provided in the Memorandum of Information (MOI) and Pre Qualifying Questionnaire (PQQ).

NHS South West Commissioning Support will be conducting this procurement on behalf of NHS Somerset CCG.

### **II.1.6. CPV code(s)**

85100000 Health services, 79510000 Telephone-answering services, 85120000 Medical practice and related services, 85140000 Miscellaneous health services, 85141000 Services provided by medical personnel

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **II.1.8. Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

### **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

NHS Somerset CCG is responsible for commissioning NHS 111 and Primary Care Out of

Hours Services for the population of Somerset. The CCG wishes to re-procure both services during the summer of 2014 with the new providers commencing services in Early May 2015. These services will be procured in lots with Lot 1- NHS 111 and Lot 2- Primary Care Out of Hours Services.

#### Lot 1 — NHS 111

The NHS 111 Service is specified nationally so that a consistent core identity and quality of service is maintained across the country. The service is commissioned locally by the NHS in a way that is most appropriate for any given area.

It is anticipated that the revised NHS 111 Specification will have been released by Spring /Summer 2014.

The principal aims of the NHS 111 service are to:

- improve the public experience accessing urgent healthcare;
- get people to the right service first time, including self-care where appropriate;
- provide NHS Somerset CCG with management information regarding usage of services;
- reduce health inequalities by improving access.

#### Lot 2 — Primary Care Out of Hours Services

The aims of the Service are to provide a clinically safe and competent OOH Service accessible to the local population across Somerset. The Service is to provide access to unplanned urgent care, working in partnership with the wider urgent care system across primary, community, secondary health and social care.

#### General information

The commissioners are seeking innovative and value for money solutions for the delivery of Lot 1 and Lot 2.

The above is not exhaustive and full details on the required services will be outlined in the service specification as part of the contract documents for those Bidders invited to tender. TUPE of most existing staff will apply.

Estimated value excluding VAT:

Range: between 34 000 000 and 47 600 000 GBP

### **II.2.2. Information about options**

Options: yes

Description of options: Ability to extend any awarded contracts for a period of up to 24 months.

### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 2

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 60 (from the award of the contract)

#### Information about lots

Lot No: 1

Lot title: Somerset CCG — NHS 111 service

#### **1) Short description**

Lot 1- NHS 111

The NHS 111 Service is specified nationally so that a consistent core identity and quality of service is maintained across the country. The service is commissioned locally by the NHS in a way that is most appropriate for any given area.

It is anticipated that the revised NHS 111 Specification will have been released by Spring /Summer 2014.

The principal aims of the NHS 111 service are to:

- improve the public experience accessing urgent healthcare;
- get people to the right service first time, including self-care where appropriate;
- provide NHS Somerset CCG with management information regarding usage of services;
- reduce health inequalities by improving access.

#### General information

The commissioners are seeking innovative and value for money solutions for the delivery of Lot 1.

The above is not exhaustive and full details on the required services will be outlined in the service specification as part of the contract documents for those Bidders invited to tender. TUPE of most existing staff will apply.

#### 2) CPV code(s)

85100000 Health services, 79510000 Telephone-answering services, 85120000 Medical practice and related services, 85140000 Miscellaneous health services, 85141000 Services provided by medical personnel

#### 3) Quantity or scope

Estimated value excluding VAT:

Range: between 7 000 000 and 9 800 000 GBP

#### 4) Indication about different time frame or duration

#### 5) Additional information about lots

The contract will be for a 5 year period with an option to extend for up to 24 months. To receive more information about this tender, including any amendments and/or clarifications and to request any clarifications and/or to respond to this tender, you must register your interest to this tender on the following site: <https://tactica-live.advanced365.com>

This is a procurement for services specified in part B of schedule 3 of the Public Contracts Regulations 2006 ('Part B services'). Accordingly, and notwithstanding the advertising of this procurement exercise in the Official Journal, the Public Contracts Regulations 2006 (as amended) (the 'Regulations') only apply in part. The procurement exercise will be conducted in accordance with the information contained in the tender documentation.

The CCG has voluntarily advertised this procurement exercise in the Official Journal, solely in order to reach as wide an audience as possible. The CCG has been constrained by the forms used by the Publications Office to describe the procurement procedure as 'Negotiated' but does not bind itself to conduct the procurement process in accordance with the Negotiated Procedure, as described in the Regulations, nor to abide by any other part of the Regulations which does not expressly apply to procurements for part B services. Neither a reference during or after this procurement process to the Regulations or the use of language or terminology common to the Regulations shall require the CCG to conduct a full procurement in accordance with the Regulations. This notice is being placed for advertising purposes only.

Lot No: 2

Lot title: NHS Somerset CCG - Primary Care Out of Hours Services

#### 1) Short description

Lot 2- Primary Care Out of Hours Services

The aims of the Service are to provide a clinically safe and competent OOH Service accessible to the local population across Somerset. The Service is to provide access to unplanned urgent care, working in partnership with the wider urgent care system across primary, community, secondary health and social care.

#### General information

The commissioners are seeking innovative and value for money solutions for the delivery of

Lot 2.

The above is not exhaustive and full details on the required services will be outlined in the service specification as part of the contract documents for those Bidders invited to tender. TUPE of most existing staff will apply.

**2) CPV code(s)**

85100000 Health services, 79510000 Telephone-answering services, 85120000 Medical practice and related services, 85140000 Miscellaneous health services, 85141000 Services provided by medical personnel

**3) Quantity or scope**

Estimated value excluding VAT:

Range: between 27 000 000 and 37 800 000 GBP

**4) Indication about different time frame or duration**

**5) Additional information about lots**

The contract will be for a 5 year period with an option to extend for up to 24 months. To receive more information about this tender, including any amendments and/or clarifications and to request any clarifications and/or to respond to this tender, you must register your interest to this tender on the following site: <https://tactica-live.advanced365.com>

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**Section III: Legal, economic, financial and technical information**

**III.1. Conditions related to the contract**

**III.1.1. Deposits and guarantees required**

Parent company and other guarantees may be required in certain circumstances see the invitation to tender for further details.

**III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

**III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Joint and severable liability.

**III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: The CCG will also be utilising the supplier information database (SID4Gov) to manage and assess general pre-qualification information in the form of a profile. As well as responding to the tender via TACTICA, candidates are requested to provide or update their profile on the SID4Gov as follows:

- a) candidates should register on SID4Gov at <https://sid4gov.cabinetoffice.gov.uk/> by clicking on the 'Register for sid4gov' option listed under 'Join Us'.
- b) to continue with the registration process Suppliers must have a current DUNS Number. If a Supplier does not have a DUNS Number there is a link to the D&B UK website to request a DUNS Supplier Number.
- c) Suppliers who already have a published profile on SID4Gov must confirm that information is up to date; i) candidates should ensure all relevant sections of their SID4Gov profile are completed to demonstrate their ability to meet the short listing criteria applicable to this contract. Where access to SID4Gov is unavailable, please contact SID4Gov Support Centre on +44 8452992994.

Please note all responses to OJEU should be made through TACTICA eSOURCING system — registration is required on SID4GOV to update or provide company profiles only.

#### **III.2.2. Economic and financial ability**

List and brief description of conditions: As per III.2.1. above.

#### **III.2.3. Technical and professional ability**

List and brief description of conditions:  
As per III.2.1. above.

#### **III.2.4. Information about reserved contracts**

##### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

##### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 6

Objective criteria for choosing the limited number of candidates: We will be utilising a Pre-Qualification Questionnaire to shortlist candidates for participation.

**IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

**IV.2. Award criteria**

**IV.2.1. Award criteria**

Lowest price

**IV.2.2. Information about electronic auction**

An electronic auction will be used: no

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

**IV.3.2. Previous publication concerning this procedure**

no

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

20.3.2014 - 18:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

**IV.3.8. Conditions for opening of tenders**

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**VI.3. Additional information**

The contracts will be for a 5 year period with an option to extend for up to 24 months. To receive more information about this tender, including any amendments and/or clarifications and to request any clarifications and/or to respond to this tender, you must register your interest to this tender on the following site: <https://tactica-live.advanced365.com>

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accordance with the information contained in the tender documentation.

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#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

##### **VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: The Somerset CCG will allow a minimum 10 calendar day standstill period between notifying the award decision and awarding the contract. Unsuccessful tenderers and applicants are entitled to receive reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the tenderer/applicant was unsuccessful. Should additional information be required it should be requested of the addressee in section I.1. Aggrieved parties who have been harmed or are at risk of harm by breach of the procurement rules have the right to take action in the High Court (England and Wales). Any such action is subject to strict time limits and must be brought in accordance with the Public Contracts Regulations 2006 as amended by the Public Contracts (Amendment) Regulations 2009 and the Public Procurement (Miscellaneous Amendments) Regulations 2011.

##### **VI.4.3. Service from which information about the review procedure may be obtained**

#### **VI.5. Date of dispatch of this notice**

14.2.2014