

Norway-Oslo: Alarm-monitoring services

OJ S 20/2023 27/01/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Oslo kommune v/ Sykehjemsetaten

National registration number: 990 612 498

Postal address: Nedre Slottsgate 3

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0157

Country: Norway

Contact person: Gard Engebretsen

E-mail: gard.engebretsen@sye.oslo.kommune.no

Telephone: +47 95978855

Internet address(es):

Main address: www.oslo.kommune.no

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/329431>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=351495&B=OSLO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=351495&B=OSLO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of digital monitoring for Dronning Ingrids Hage

Reference number: 23/250

II.1.2. Main CPV code

79711000 Alarm-monitoring services

II.1.3. Type of contract

Services

II.1.4. Short description

Dronning Ingrid's Hage will open in April 2023. It is a long term home for persons with cognitive decline. The long term home has 130 places split between small residential units with mainly 6-10 residents in each.

Welfare technology will give solutions that can give increased independency and mastering of the residents' own life, illness, and health based on the needs of each individual person.

Entities in Oslo Municipality have recently seen a need for digital systems in the monitoring service. There is a need to raise the quality and increase the efficiency of physical monitoring.

This particularly concerns needs related to:

- maintaining the service recipient's private life and undisturbed sleep
- being notified of events that can require monitoring
- preventing and discovering situations early, which can lead to a service recipient falling

The need that this procurement will cover is to raise the quality and increase the efficiency connected to carrying out supervision.

II.1.5. Estimated total value

Value excluding VAT: 9 500 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

32235000 Closed-circuit surveillance system, 32321200 Audio-visual equipment, 32323500 Video-surveillance system, 32570000 Communications equipment, 33196100 Devices for the elderly, 35100000 Emergency and security equipment, 35125000 Surveillance system, 35125100 Sensors, 48180000 Medical software package, 79711000 Alarm-monitoring services , 85000000 Health and social work services

II.2.3. Place of performance

NUTS code: NO081 Oslo

II.2.4. Description of the procurement

Dronning Ingrid's Hage is a long term home for persons with cognitive decline. The long term home will open in April 2023. The long term home has 130 places split between small residential units with mainly 6-10 residents in each.

The welfare technology commitment in Oslo Municipality has an overall aim of increasing safety, mastering, and activity. Welfare technology will give solutions that can give increased independency and mastering of the residents' own life, illness, and health based on the needs of each individual person.

Entities in Oslo Municipality have recently seen a need for digital systems in the monitoring service. There is a need to raise the quality and increase the efficiency of physical monitoring.

This particularly concerns needs related to:

- maintaining the service recipient's private life and undisturbed sleep
- being notified of events that can require monitoring
- preventing and discovering situations early, which can lead to a service recipient falling

The need that this procurement will cover is to raise the quality and increase the efficiency connected to carrying out supervision. This is particularly related to need connected to

safeguarding the service recipient's private life and uninterrupted sleep, as well as prevent and early detect falls and injuries.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 9 500 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract period is 3 (three years) from the date of delivery. The contract will then be renewed automatically for 1 (one) year at a time, unless 3 (three) months notice is given by the contracting authority before the renewal date.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Requirement:

Tenderers must be a legally established company

Documentation requirement:

- Norwegian tenderers: Company Registration Certificate

- Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the tenderer is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Requirement:

Tenderers must have the financial capacity to carry out the assignment/contract.

Documentation requirement:

- The tenderer's Annual Financial Statements for the last three years including notes, the Board's Annual Report and Audit Report, as well as recent information of relevance to the company's fiscal numbers.

- The contracting authority reserves the right to obtain credit evaluations as a supplement to the evaluation of the tenderer's economic and financial capacity.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Requirement:

Tenderers must have experience from equivalent deliveries. 'Equivalent deliveries' means services with an equivalent complexity and scope within digital monitoring.

Documentation requirement:

- A description of up to three of the most important deliveries in the last three years, including recipient and size.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 27/02/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 05/05/2023

IV.2.7. Conditions for opening of tenders

Date: 27/02/2023 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo Tingrett

Postal address: Postboks 2106 Vika

Town: Oslo

Postal code: 0125

Country: Norway

E-mail: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

VI.4.2. Body responsible for mediation procedures

Official name: KOFA

Postal address: Zander Kaaes gate 7

Town: Bergen

Postal code: 5015

Country: Norway

E-mail: post@knse.no

Telephone: +47 55193000

Internet address: <https://www.klagenemndssekretariatet.no/klagenemda-for-offentlige-anskaffelser-kofa>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Oslo kommune v/ Sykehjemsetaten

Town: OSLO

Country: Norway

VI.5. Date of dispatch of this notice

23/01/2023