

UK-West Lothian: IT services: consulting, software development, Internet and support

OJ S 36/2013 20/02/2013

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Improvement Service

Postal address: Westerton House, East Mains Industrial Estate, Broxburn

Town: West Lothian

Postal code: EH52 5AU

Country: United Kingdom

For the attention of: Loraine Higgins

E-mail: loraine.higgins@improvementservice.org.uk

Telephone: +44 1506775558

Internet address(es):

General address of the contracting authority: www.improvementservice.org.uk

Address of the buyer profile: http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10882

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

PQQ Citizen Account Service Renewal - Trusted Secure Access to Digital Public Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Scotland.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The Improvement Service (IS) manages a successful and operational Citizens Account Service (CAS) with 2M registered citizens who are using the service for identity assurance to access key public services. This includes data validation checks (customer name / gender / date of birth and customer address) on customer applications for a National Entitlement Card (the Scottish public sector smartcard service). The intention of this agreement is to provide secure identity assurance capabilities that are (i) already available within CAS or the market; or (ii) can be developed into CAS or sourced from the market to further improve and enhance the existing CAS to allow local government agencies and partners and the wider public sector to assert the required level of identity assurance to deliver public services. Please note that Provision of Smartcards, a Card Management System and Bureau Fulfilment are outwith the scope of this ITT

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at http://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=251339

The awarding authority has indicated that it will accept electronic responses to this notice via a 'Tender Submission Postbox' facility. Further details of this facility are available at http://www.publiccontractsscotland.gov.uk/PostBox/Postbox_Explain.aspx?ID=251339

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems. The postbox closes precisely at the time stated.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72310000 Data-processing services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

A Managed Service Partner will be selected to provide a managed service over the duration of this agreement to include all aspects of analysis, design, build and integration, test and run of all CAS applications, infrastructure, capabilities and support services. The agreement will be for 24 months initially with the likely option to extend for a further 12 months up to a maximum of 36 months. The total duration of the agreement will be for up to 5 years. Intentions in regard to extension to a 3rd year will be indicated by the end of year one. A more detailed requirements document is attached to this notice and can be downloaded for further information.

II.2.2. Information about options

Options: yes

Description of options: Option to extend for a further 12 months up to a maximum of 36 months. Intentions in regard to extension to a 3rd year will be indicated by the end of year 1.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Start 2.9.2013. Completion 2.9.2015

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Details to be provided in the Invitation to Tender.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Details to be provided in the Invitation To Tender.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Where a consortium or other grouping of suppliers submits a bid, such consortia or grouping must nominate a lead organisation to deal with the Improvement Service on all matters relating to the contract agreement. All consortium members or grouping will be required to be jointly and severally liable in respect of the obligations and liabilities relating to the contract agreement.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Details to be provided in the Invitation To Tender.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: (1) All candidates will be required to produce a certificate or declaration demonstrating that they are not bankrupt or the subject of an administration order, are not being wound-up, have not granted a trust deed, are not the subject of a petition presented for sequestration of their estate, have not had a receiver, manager or administrator appointed and are not otherwise apparently insolvent.

(2) All candidates will be required to produce a certificate or declaration demonstrating that the candidate, their directors, or any other person who has powers of representation, decision or control of the candidate has not been convicted of conspiracy, corruption, bribery, or money laundering. Failure to provide such a declaration will result in the candidate being declared ineligible and they will not be selected to participate in this procurement process.

(3) All candidates will be required to produce a certificate or declaration demonstrating that they have not been convicted of a criminal offence relating to the conduct of their business or profession.

(4) All candidates will be required to produce a certificate or declaration demonstrating that they have not committed an act of grave misconduct in the course of their business or profession.

(5) Any candidate found to be guilty of serious misrepresentation in providing any information

required, may be declared ineligible and not selected to continue with this procurement process.

(6) All candidates will be required to produce a certificate or declaration demonstrating that they have fulfilled obligations relating to the payment of social security contributions under the law of any part of the United Kingdom or of the relevant State in which the candidate is established

(7) All candidates will be required to produce a certificate or declaration demonstrating that they have fulfilled obligations relating to the payment of taxes under the law of any part of the United Kingdom or of the relevant State in which the economic operator is established.

III.2.2. Economic and financial ability

List and brief description of conditions: Details are provided in the Pre Qualification Questionnaire.

III.2.3. Technical and professional ability

List and brief description of conditions:
Details are provided in the Pre Qualification Questionnaire.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Accelerated restricted

Justification for the choice of accelerated procedure: The Improvement Service has confirmed 2 year grant funding to commence April 2013. Due to the complex nature of the refresh procurement, implementation and migration to the refreshed CAS service, it is critical to complete the project by Mar 2014. The Improvement Service now urgently needs to engage a commercial partner to begin developing a refreshed CAS service and plan the migration of existing users and plan the provision of new users. The timescales for delivery of the Project mean that it is impractical to comply with the longer procurement timescales for using a restricted OJEU procedure and the Improvement Service is therefore using the accelerated timescales provided for in Regulation 16 of The Public Contracts (Scotland) Regulations 2012.

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 5: and Maximum number 10

Objective criteria for choosing the limited number of candidates: An objective assessment of the criteria requested in the PQQ document.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IS1213005

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

8.3.2013 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

22.3.2013

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

Completed PQQ submissions should be uploaded via the Public Contracts Scotland post-box by the stated deadline of Friday 8.3.2013 at 12 noon. It is not advisable for suppliers to wait until the last moment before creating and dispatching their response in case of any last minute problems. Suppliers should familiarise themselves with these processes and any system queries should be directed to Public Contacts Scotland.

(SC Ref:251339)

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

15.2.2013