

**United Kingdom-Penrith: IT services: consulting, software development, Internet and support
OJ S 35/2014 19/02/2014**

**Contract notice
Services**

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: The Police and Crime Commissioner for Cumbria
Postal address: Procurement, Police Headquarters, Carleton Hall
Town: Penrith
Postal code: CA10 2AU
Country: United Kingdom
For the attention of: Mrs Karen Crump
E-mail: karen.crump@cumbria.pnn.police.uk
Telephone: +44 1768217050

Additional information can be obtained from:

Official name: The Police and Crime Commissioner for Cumbria
Postal address: Economic Operators wishing to Express Interest and obtain the Tender Documents should go to www.bluelight.gov.uk and click on 'new opportunities' which is within the Suppliers Area box on the left of the screen. Click on the blue link for the contract title to view the opportunity. To express interest you will need to log in. If you are not already registered on www.bluelight.gov.uk, you will need to return to the home page and click on the 'Register Company' link in the Supplier Area box on the left. Please ensure that you select Cumbria Constabulary in the first instance. Registration is free of charge and your user name and password will be e-mailed to you.

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: The Police and Crime Commissioner for Cumbria
Postal address: Via www.bluelight.gov.uk. Access and registration instructions are detailed.

Tenders or requests to participate must be submitted: Official name: The Police and Crime Commissioner for Cumbria

Postal address: Via www.bluelight.gov.uk. Access and registration instructions are detailed.

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Public order and safety

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Supply and Maintenance of a Case and Custody IT Solution.

II.1.2. Type of contract and place of performance or delivery

Services

Main site or place of performance: Penrith.

NUTS code UKD1 Cumbria

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The Police and Crime Commissioner for Cumbria invites tenders for the provision of a case and custody solution, to include: specialist software licences for the software interface, implementation services/ consultancy, training services, records management, and ongoing software support as further detailed in this notice and the Invitation to Tender and contract documentation.

To obtain a copy of the Invitation to Tender and contract documentation, please go to www.bluelight.gov.uk. Access and registration instructions are detailed.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 72263000 Software implementation services, 79996100 Records management, 72261000 Software support services, 48000000 Software package and information systems

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The estimated total value of this contract opportunity is up to 1 000 000 GBP. The estimated value of the initial 52 month term of the contract for the provision of a case and custody solution is approximately 500 000 GBP. This figure includes both the implementation costs and associated annual maintenance costs. The initial term of the contract may be extended for four additional 12 month periods to a maximum total term of 100 months. It is anticipated that the Commissioner will require modification to and the further development of the case and custody solution via additional services during the term of the contract to achieve the delivery of a seamless end-to-end solution in order to provide additional functionality encompassing Intelligence (the ability to record and manage level intelligence in line with the Police national intelligence model); Crime (the ability to record all levels of crimes including anti-social behaviour); Protecting Vulnerable people (the ability to record all domestic abuse incidents, vulnerable child incidents and vulnerable adult incidents and share the information with partner agencies); Missing Persons (the ability to record and manage missing person incidents); Briefing and Tasking System (to allow officers to be tasked and briefed on information such as local targets); Victim Management (the ability to ensure compliance with the Victims Charter and track victims contacts); Crime Management (the ability to record and manage the

investigation of a crime incident); Warrants management (the ability to manage the execution of warrants); Threat Assessment Management (the ability to record, assess and manage threats to life); and take data feeds from the Command and Control System. The Police and Crime Commissioner for Cumbria is not bound to any modification or further development of the solution, however further details are included in the tender and contract documentation. The final value of the contract will depend on the number of extensions exercised and any modification or further development of the solution as required by the Police and Crime Commissioner for Cumbria in accordance with the contract.

Estimated value excluding VAT: 1 000 000 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Duration in months: 100 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Please refer to the Invitation to Tender documents.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Please refer to the Invitation to Tender documents.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

The Police and Crime Commissioner for Cumbria reserves the right to require groupings of entities to take a particular form, or to require one party to undertake primary legal liability or to require that each party undertakes joint and several liability.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Information and formalities necessary for evaluating if requirements are met:

Please refer to the Invitation to Tender documentations.

III.2.2. Economic and financial ability

List and brief description of conditions: Information and formalities necessary for evaluating if requirements are met:

Please refer to the Invitation to Tender Documentations.

III.2.3. Technical and professional ability

List and brief description of conditions:

Information and formalities necessary for evaluating if requirements are met:
Please refer to the Invitation to Tender documentations.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

QTLE-9DSM5Z

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

11.4.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 11.4.2014 - 14:00

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: Director of Legal Services (or deputy) Authorised Officer.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The Police and Crime Commissioner for Cumbria (the 'Commissioner') reserves the right to change without notice the procedure for awarding the contract, to reject all or any bids for the contract opportunity, to terminate the process and not to award a contract at any time without liability on its part.

No contract will be created between the Commissioner and any party until a contract is executed between the Commissioner and the winning bidder.

The Commissioner is not bound to any modification or further development of the case and custody solution (as identified in section II.2.1 and in the tender and contract documentation) during the term of the contract but reserves the right to do so.

Tenders and all supporting documentation for the contract must be in English and must be priced in Sterling.

The Commissioner is not liable for any costs (including any third party costs fees or expenses) incurred by those expressing an interest in, negotiating or tendering for this contract opportunity.

Any agreement entered into will be governed by English law and will be subject to the exclusive jurisdiction of the Courts of England and Wales.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Director of Legal Services

Postal address: Cumbria Constabulary Police Headquarters, Carleton Hall

Town: Penrith

Postal code: CA11 7QY

Country: United Kingdom

VI.5. Date of dispatch of this notice

14.2.2014