

United Kingdom-Leeds: Computer-related management services

OJ S 35/2014 19/02/2014

Contract notice

Services

Directive 2004/18/EC**Section I: Contracting authority**

I.1. Name and addresses

Official name: Metro

Postal address: Wellington House, 40-50 Wellington Street

Town: Leeds

Postal code: LS1 2DE

Country: United Kingdom

For the attention of: Christopher Brooks

E-mail: chris.brooks@wypte.gov.uk

Telephone: +44 1132517272

Internet address(es):General address of the contracting authority: www.wymetro.comElectronic access to information: www.delta-esourcing.com Access code Q887GX823ZElectronic submission of tenders and requests to participate: www.delta-esourcing.com**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Body governed by public law

I.3. Main activity

Other: Passenger Transport

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Data Centre Hosting.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code UKE4 West Yorkshire

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Computer-related management services. Computer support and consultancy services. Information systems. The data centre partner should be able to offer the following:

- Fully redundant environments: N+1 redundancy (Power, internal network connectivity, redundant diverse external connections etc.)
- A high level of physical security with appropriate monitoring and control
- ISO27001 information security accreditation
- Business impact levels compliant to (at least) IL2
- Virgin Media Business POP (VMB work with Metro to provide network connectivity)
- Data centre staff on site 24/7/365
- Data centre to be accessible by Metro staff 24/7/365 (by arrangement if necessary)

The data centre partner should offer flexibility surrounding data centre hosting solutions. Metro will be seeking a partner who can provide services beyond pure rack space i.e. IaaS, co-location or a hybrid solution. The data centre partner could be able to offer the following:

- The provider may be able to procure (and manage) a new, dedicated, hardware infrastructure for Metro
- The provider may be able to offer access to a Managed Virtual Infrastructure (IaaS)
- The provider should be able to supply rack space exclusive to Metro (in a pure co-location and hybrid scenarios)
- The provider may be able to offer a hybrid solution of rack space, IaaS and managed infrastructure

A range of bespoke service support arrangements should also be offered, allowing Metro ICT staff to focus on critical delivery. The data centre partner could be able to offer the following:

- a hands and eyes support
- co-operate with 3rd party vendors undertaking work on behalf of Metro
- monitoring and alerting services
- hardware patching for co-located infrastructure (servers, SANs, Fabric)
- OS level patching for co-located servers
- manage back-up tape rotation, if required
- back-up as a service
- a managed firewall as a service

The Data Centre Hosting provider should demonstrate experience in migrating infrastructure services, not only for assurance but also to ensure a range of consultancy needs can be met if and when required.

A Data Centre provider is being sought not only for hosting existing infrastructure but also to offer possible solutions to future projects.

II.1.6. CPV code(s)

72510000 Computer-related management services, 72600000 Computer support and consultancy services, 48810000 Information systems

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

II.1.9. Information about variants

II.2. Scope of the procurement

II.2.1. Total quantity or scope

To be included in the invitation to tender documents.

II.2.2. Information about options

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Joint and several liability.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: A pre-qualification questionnaire (PQQ) can be downloaded from www.delta-esourcing.com. Log in, select 'Response Manager' and use Q887GX823Z to gain access.

III.2.2. Economic and financial ability

List and brief description of conditions: (b) The presentation of balance-sheets or extracts from the balance-sheets, where publication of the balance-sheet is required under the law of the country in which the economic operator is established

(c) A statement of the undertaking's overall turnover and, where appropriate, of turnover in the area covered by the contract for a maximum of the last three financial years available, depending on the date on which the undertaking was set up or the economic operator started trading, as far as the information on these turnovers is available

A pre-qualification questionnaire (PQQ) can be downloaded from www.delta-esourcing.com. Log in, select 'Response Manager' and use Q887GX823Z to gain access.

Minimum level(s) of standards possibly required: Applicants will be scored on their skill, experience, competence, integrity, financial standing and responsibility. Full details are in the PQQ.

III.2.3. Technical and professional ability

List and brief description of conditions:

A pre-qualification questionnaire (PQQ) can be downloaded from www.delta-esourcing.com. Log in, select 'Response Manager' and use Q887GX823Z to gain access.

Minimum level(s) of standards possibly required:

Applicants will be scored on their skill, experience, competence, integrity, financial standing and responsibility. Full details are in the PQQ.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Objective criteria for choosing the limited number of candidates: Applicants will be scored on their skill, experience, competence, integrity, financial standing and responsibility. Full details are in the PQQ.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

2354

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 26.3.2014 - 16:00
Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

27.3.2014 - 10:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:
<https://www.delta-esourcing.com/tenders/UK-UK-Leeds%2C:-Computer-related-management-services./Q887GX823Z>.

To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/Q887GX823Z>.

GO Reference: GO-2014217-PRO-5466973.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Metro

Postal address: Wellington House, 40-50 Wellington Street

Town: Leeds

Postal code: LS1 2DE

Country: United Kingdom

Telephone: +44 1132517272

Body responsible for mediation procedures

Official name: Metro

Postal address: Wellington House, 40-50, Wellington Street

Town: Leeds

Postal code: LS1 2DE

Country: United Kingdom

Telephone: +44 1132517272

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Metro

Postal address: Wellington House, 40-50 Wellington Street

Town: Leeds

Postal code: LS1 2DE

Country: United Kingdom

Telephone: +44 1132517272

VI.5. Date of dispatch of this notice

17.2.2014