

Norway-Mo i Rana: Systems and technical consultancy services
OJ S 23/2022 02/02/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: ARBEIDS- OG VELFERDSETATEN (NAV)

National registration number: 889640782

Postal address: Postboks 354

Town: Mo i Rana

NUTS code: NO Norge

Postal code: 8601

Country: Norway

Contact person: Unn Irene Lothe

E-mail: unn.irene.lothe@nav.no

Telephone: +47 91323054

Internet address(es):

Main address: <https://permalink.mercell.com/153887437.aspx>

Address of the buyer profile: <http://www.nav.no/>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Qualification - procurement of purchasing and invoicing systems for NAV

Reference number: 21/1331

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

In order to contribute to NAV reaching its main goal, the Directorate for Labour and Welfare has started a multi-disciplinary process to digitalise and increase the efficiency of the processes within business economics. The aim is to ensure reliable and correct management information and accounts. NAV currently has no joint purchasing system and the existing invoicing system is based on outdated technology.

The Labour and Welfare Department will therefore procure cloud services for purchasing and invoicing systems (SaaS).

The procurement will make it possible for NAV to establish general and efficient end-to-end processes for purchasing and invoices now and in the future. The objective is to:

- Reduce time use for purchasing and invoice processing
- Ensure that NAV has correct prices and conditions when purchasing
- Ensure better management information and traceability of purchasing and invoice processing

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 84 000 000,00 NOK

II.2. Description

II.2.1. Title

Purchasing system

Lot No: 1

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 48490000 Procurement software package

II.2.3. Place of performance

NUTS code: NO081 Oslo

II.2.4. Description of the procurement

NAV is looking for a standard cloud service (SaaS) for purchases that, amongst other things, include the following products and services:

- User accesses
- Saving and processing power
- Integrations and transfer of data, both to and from other cloud services and On-Premise installations.

We also request additional services/assistance.

NAV procures goods and services for more than NOK 16 billion a year, of which goods make up approx. 40% and services approx. 60%, The procurement is mainly aimed at NAV's person users. NAV has a total potential of up to NOK 1 million annual orders in a future purchasing system. NAV would like to procure a future-orientated, generic purchasing system for the service areas operations, aids, and labour market measures.

In the first phase, the purchasing system will cover the operations area, in which NAV procured for NOK 3.9 billion in 2020, split between 10% goods and 90% services, and nearly 6000 suppliers. NAV does not currently have support for purchases in EHF format, and goods and services in the operations area are purchased via manual systems or via supplier portals. Purchasing systems for aids and labour market measures have been separated as options.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

Purchasing system for aids and labour market measures.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Invoicing system
Lot No: 2

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 48444100 Billing system

II.2.3. Place of performance

NUTS code: NO081 Oslo

II.2.4. Description of the procurement

NAV is looking for a standard cloud service system for processing invoices that, amongst other things, include the following products and services:

- User accesses
- Saving and processing power
- Integrations and transfer of data, both to and from other cloud services and On-Premise installations.

We also request additional services/assistance.

NAV would like to procure a future-orientated, generic invoicing system that can cover NAV's services areas operations, aids, and labour market measures.

NAV receives approx. 500,000 invoices a year via the existing invoicing system, but also invoices from other sources, and has a potential of up to 1,000,000 invoices in a new invoicing system. 97-98% of incoming invoices through the existing invoicing system are electronic incoming invoices (EHF).

NAV has approx. 800 contracts with approx. 740 suppliers, in addition there are 517 rent contracts. NAV has approx. 9 000 active suppliers that deliver goods and services and send invoices to NAV.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70
Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 076-195784](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Part 2 Invoicing system

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

27/01/2022

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: TIETOEVRY NORWAY AS (hovedenhet)

Postal address: Snarøyveien 30 A

Town: FORNEBU

NUTS code: NO081 Oslo

Postal code: 1360

Country: Norway

E-mail: info@tietoevry.com

Telephone: +47 23145000

Fax: +47 23145001

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 44 000 000,00 NOK

V.2.5. Information about subcontracting

Section V: Award of contract

Lot No: 2

Title:

Part 1 Purchasing system

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

26/01/2022

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Vieri Purchasing AS

Postal address: Smeltingdigen 1

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0195

Country: Norway

E-mail: per.inge.rygg@vieri.no

Telephone: +47 90505845

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 40 000 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo Tingrett

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

28/01/2022