

Norway-Oslo: Telephone and data transmission services

OJ S 36/2014 20/02/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: The Norwegian Ministry of Foreign Affairs

National registration number: 972417920

Postal address: PO Box 8114 Dep.

Town: Oslo

Postal code: 0032

Country: Norway

For the attention of: Mr. Steinar J. Lund

E-mail: post@mfa.no**Internet address(es):**Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1006>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/112573>Electronic submission of tenders and requests to participate: <https://kgv.doffin.no/ctm/Supplier/Notice/242244>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Global computer network services (WAN).

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 5: Telecommunications services

Main site or place of performance: Many countries.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Delivery of global closed/private WAN network with QoS /prioritization (MPLS and satellite connections), which links the Ministry of Foreign Affairs' (MFA) foreign service missions (FSMs) abroad together in a common communication infrastructure that meets the MFA requirements on service quality.

Options are described in the relevant section on this notice.

II.1.6. CPV code(s)

64210000 Telephone and data transmission services, 72720000 Wide area network services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The agreement will have a committed duration of four years. The MFA shall have an option to prolong the agreement for up to 2 years.

Central location is Oslo, Norway. The number of FSMs is currently 100, located in 88 countries /states. The number of FSMs and their localization will be subject to political control, and may therefore be subject to change in the duration of the contract.

The MFA has currently a number of FSMs connected based on VSAT (iDirect and SCPC).

Where available, land line with sufficient quality will usually be preferred to VSAT. The number of connections based on VSAT is expected to decrease in the duration of the contract as wired infrastructure may become available in the relevant countries/regions.

Other options are described in the relevant section in this notice.

Estimated value excluding VAT:

Range: between 150 000 000 and 310 000 000 NOK

II.2.2. Information about options

Options: yes

Description of options: 1. The MFA shall have the option to prolong the contract for up to two years.

2. Internet broadband to the FSMs will primarily be provided by the individual FSMs from a local provider/ISP. However, the MFA want options for this Internet capability delivered as separate connection from the main compound, with dedicated customer located equipment, as follows:

a. The MFA shall have an option for delivery of broadband Internet as a service, for one or more FSMs.

b. The MFA shall have an option for delivery of broadband Internet via satellite to the FSMs, where this may be appropriate.

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 1

II.3. Duration of the contract or time limit for completion

Start 11.11.2014. Completion 9.11.2018

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

See the qualification documents.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Norwegian suppliers: Company registration certificate from the Brønnoeysund Register.

Foreign suppliers: Certificate of registration in the company register as prescribed by the law of the country where the supplier is located.

III.2.2. Economic and financial ability

List and brief description of conditions: A. A copy of the liability insurance (professional risk indemnity insurance).

B. The suppliers last three annual reports, including the auditors' report and the directors' report, to the relevant public authority of the country where the supplier is located, for example Brønnoeysundregisteret in Norway, as well as any new information of relevance to the company accounts.

C. Figures that shows the suppliers' operating revenues for the last three financial years from equivalent deliveries to what this notice includes (that is; total operating revenues minus operating revenues within other product and service areas).

D. The supplier may rely on other companies' capacity regarding financial/economic strength. In that case, the supplier shall attach the request:

1. A completed guaranty from the parent/partner/subcontractor as shown in the attached template for a parent company guaranty. The guaranty must be issued by the group's parent (the highest legal entity in the group) if the other entity is a group.

2. Documentation referred to in paragraph B. above for the the company/group the supplier relies on.

3. Documentation referred to in paragraph C. above for the company/group the supplier relies on.

Minimum level(s) of standards possibly required: The supplier shall have adequate financial and economic capacity to carry out the contract. Including; the supplier's average annual operating revenues for the last three completed financial years must exceed 200 million NOK.

III.2.3. Technical and professional ability

List and brief description of conditions:

- A. A thorough written description of the technical quality and geographic coverage of the suppliers existing infrastructure relevant to the services requested in this notice, including maps showing the overall global topology.
- B. Appendix 4 to the qualification document shall be completed and attached the request.
- C. Organizational plan and expertise of personnel relevant to requested services in this notice, including geographic availability of local service personnel.
- D. Summary of the supplier's quality assurance methods, including a copy of any certificate(s) issued by the certification body certifying compliance with quality assurance standards. The supplier shall also submit documentation of their continuous improvement methods.
- E. A Reference List including a description of the supplier's most important deliveries effected the last three years relevant to the provision of WAN-services requested in this notice, including information on the value of the deliveries, country, time spent, time, number of locations per country, equipment and technology choices and the name of the public or private customer. It must be stated what was delivered and what role supplier had in the delivery.

Minimum level(s) of standards possibly required:

The supplier shall have sufficient technical and professional skills, sufficient organization and capacity to ensure quality in the implementation of performance of the contract.

This shall include:

- The supplier shall be able to deliver MPLS/ SAT connection with QoS/prioritization to all of the countries/locations specified in Appendix 4. Minimum coverage of land lines shall be 75 %. Use of subcontractors for international land lines (IPLC) , for example in countries where the supplier does not have presence/POP shall be limited to a maximum of 10 %. The limitation does not apply from PTT to tail/local loop within a country.
- The supplier shall also be able to provide options for broadband Internet via land line and VSAT, with a total coverage to at least 50 % of the countries/locations specified in Appendix 4. Distribution between land line and VSAT for the options shall follow the same principle as the main scope (minimum 75 % land lines).
- The supplier shall also have completed at least three relevant deliveries of comparable size and scope of the last 3 years.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 3

Objective criteria for choosing the limited number of candidates: 1. Coverage of land lines for the main scope (not including the options) in excess of the minimum requirement.

2. The quality of the references the last 3 years.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

UD 14/00317

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 19.3.2014 - 12:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

20.3.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

10.4.2014

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The qualification documents is to be downloaded from www.doffin.no.

Questions to the MFA must be sent in the manner described in the qualification documents.

Answers to the questions etc. will be distributed via www.doffin.no.

Request for qualification shall be delivered to MFA as specified in the qualification documents.

The request cannot be delivered entirely electronic.

It will not be permitted to submit tenders for part of the scope.

VI.4. Procedures for review**VI.4.1. Review body****VI.4.2. Review procedure****VI.4.3. Service from which information about the review procedure may be obtained****VI.5. Date of dispatch of this notice**

18.2.2014