

United Kingdom-Glasgow: IT services: consulting, software development, Internet and support

OJ S 27/2019 07/02/2019

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NHS 24

Postal address: Golden Jubilee National Hosp, Agamenmon Street

Town: Glasgow

NUTS code: UKM82 Glasgow City

Postal code: G81 4DY

Country: United Kingdom

E-mail: [jim.binnie@nhs.net](mailto:jim.binnie@nhs.net)

**Internet address(es):**

Main address: [www.nhs24.com](http://www.nhs24.com)

Address of the buyer profile: [https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00230](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00230)

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Computerised Cognitive Behaviour Therapy (Ccbt) Software

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

NHS24 wishes on behalf of NHSScotland to purchase a licence from a supplier for the use of Computerised Cognitive Behaviour Therapy (cCBT) software and any additional services in the use of the software.

The contract will be for an initial term of 5 years with the option to break at the end of Years 3 and 4 plus the option of 2 additional year extensions after Year 5.

#### **II.1.5. Estimated total value**

Value excluding VAT: 2 000 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems

#### **II.2.3. Place of performance**

NUTS code: UKM Scotland

Main site or place of performance: Scotland.

#### **II.2.4. Description of the procurement**

Depression and anxiety are 2 of the biggest public health challenges in Scotland with mental health costing the Scottish economy over 10 000 000 000 GBP a year.

Depression affects as many as 1 in 5 adults in Scotland, with the majority treated in primary care settings, predominantly by GPs with 25-30 % of all GP consultations involve depression, stress or anxiety. In Scotland the number of individuals prescribed anti-depressants has doubled in 5 years with the demand for specialist face-to-face psychological therapy doubling in the last 10 years.

The Scottish Government has recognised these challenges through its 2020 vision which states the need to underpin service redesign with the use of digital health, while enabling patients to self-manage their own conditions.

In 2017/18, full national roll-out of the Computerised Cognitive Behavioural Therapy (cCBT) service across all 14 territorial health boards was achieved, offering a national solution to the increasing demand of common mental health problems such as low mood, depression and anxiety.

The service receive approximately 1 400 referrals per month with a total of 16 761 referrals in 2018 adopting a once for Scotland approach, the cCBT model has been developed to act as a "central hub" from which a range of cCBT products and other technologies can be launched. More than 85 % of referrals made come directly from GPs, others are made up from 23 clinical sources, including clinical psychology and occupational health, social work and acute services such as diabetes care.

There is growing evidence on the key role that cCBT is playing in addressing health inequalities through ever increasing digital access to the cCBT treatment across Scotland. Projected levels of use by 2019 will exceed 15 000 referrals per annum.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7.**

## **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

2 x 1 year extensions after Year 5.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

All suppliers submitting response must complete the ESPD document attached to this notice.

#### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

All suppliers submitting response must complete the ESPD document attached to this notice.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 08/03/2019 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 08/03/2019 Local time: 12:00

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

Note: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland website at [https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=572583](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=572583)

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at [https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx)

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems. (SC Ref:572583)

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: NHS 24

Postal address: Golden Jubilee National Hosp, Agamenmon Street

Town: Glasgow

Postal code: G81 4DY

Country: United Kingdom

Telephone: +44 1419515000

Internet address: [www.nhs24.com](http://www.nhs24.com)

#### **VI.5. Date of dispatch of this notice**

05/02/2019