

**UK-Stirling: IT services: consulting, software development, Internet and support**  
**OJ S 39/2013 23/02/2013**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Forth Valley NHS

Postal address: Trust Headquarters, Carseview Castle Business Park

Town: Stirling

Postal code: FK9 4SW

Country: United Kingdom

Contact person: Procurement Dept

For the attention of: Robert Jarvis

Telephone: +44 1786463031

**Internet address(es):**

General address of the contracting authority: <http://www.nhsforthvalley.com>

Address of the buyer profile: [http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00067](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00067)

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

NHS Forth Valley Order Communication Systems.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

Main site or place of performance: Forth Valley.

NUTS code UKM2 Eastern Scotland

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

NHS Forth Valley is seeking to award a contract for clinical applications with a specific focus on Order Communications/Results Reporting.

These application(s) will act as feeder systems for a wider work programme to deliver a Clinical portal to provide timely, safe and efficient patient clinical assessment, advice,

diagnostic results and referral services information. A key benefit we are aiming to achieve is to use these products to drive down operational cost. It is essential that the Service provider collaborates closely with other NHS Forth Valley Contractors to ensure that the clinical applications are fully integrated with relevant internal and external systems and operates effectively within the technical infrastructure of the organisation. Service providers may also be expected to provide support for the applications contained within this lot.

Purpose of the Order Communications Reporting Contract NHS Forth Valley laboratory services process approximately 1,000,000 requests every year. Radiology Services undertake 150,000 referrals every year and Cardiology Service process 25,000 requests annually. Requests come from both primary and secondary care in roughly equal proportions. NHS Forth Valley currently has a mixed paper/electronic process for requesting and reporting tests.

The aim of this project would be to move to an Online Test Requesting & Reporting System across NHSFV primary & secondary care services and to replace the current paper-based process.

#### **II.1.5. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 72250000 System and support services, 72260000 Software-related services, 48000000 Software package and information systems, 48810000 Information systems, 72500000 Computer-related services

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **II.2. Total value of the contract/lot**

#### **II.2.1. Total value of the contract/lot**

Value: 323 147 GBP  
excluding VAT

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Restricted

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

Lowest price

#### **IV.2.2. Information about electronic auction**

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

#### **IV.3.2. Previous publication concerning this procedure**

##### **Contract notice**

Notice number in the OJ S: [2012/S 104-173909](#) of 2.6.2012

## **Section V: Award of contract**

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Lot title: Order Comms Contract

**V.1. Date of conclusion of the contract**

19.2.2013

**V.2. Information about tenders**

Number of tenders received: 3

**V.3. Name and address of the contractor**

Official name: Plumtree Group

Postal address: 83 Nottingham Road, Keyworth, Nottingham

Town: Nottingham

Postal code: NG12 5GS

Country: United Kingdom

Internet address: [www.plumtreegroup.com](http://www.plumtreegroup.com)

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

**VI.2. Additional information**

Contract awarded for 7 years to Plumtree Group LTD.

(SC Ref:255818)

**VI.3. Procedures for review**

**VI.3.1. Review body**

**VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: Precise information on deadline(s) for lodging appeals: The Authority will incorporate a 'standstill period' of a minimum of 10 clear calendar days, (or a minimum of 15 clear calendar days if the communication method used is not electronic) between the date on which the Authority despatches, to economic operators who submitted a tender or (where no deselection notification has previously been given) applied to be selected to tender, the notice(s) of its decision in relation to the award of a contract (or conclusion of a framework agreement as the case may be) (the "standstill notice") and the date on which the Authority proposes to conclude the relevant contract or framework agreement. This period allows economic operators in receipt of a standstill notice from the Authority to submit a written request for information in relation to the award process from the Authority before the relevant contract or framework agreement is concluded. In the event that an economic operator submits a written request for information to the Authority within the relevant standstill period, the Authority shall respond to such a request within 15 calendar days of receipt, and in doing so shall provide the following information:

(a) for economic operators who did not submit a tender, the reason why that economic operator was unsuccessful; and

(b) for a economic operator who submitted a tender, (other than a tenderer which has already received a valid standstill notice from the Authority) the name of the economic operator to be awarded the contract, (or the parties to the framework agreement, if relevant). Such additional information should be requested from the address at section 1.1. Where an economic operator

is dissatisfied with the Authority's response to its request for information, or considers that the Agreement has been concluded in breach of The Public Contracts(Scotland) Regulations 2006, that economic operator is advised to promptly seek independent legal advice. Various different limitations on the time available to raise proceedings may be applicable, depending on the nature of an economic operator's claim, and the issue in respect of which redress is sought. Time limits for bringing a claim vary from 30 days to 6 months.

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**

19.2.2013