

Sweden-Stockholm: Telephone-answering services
OJ S 37/2014 21/02/2014
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Sveriges Radio Förvaltnings AB

National registration number: 556023-4030

Postal address: Oxenstiernsgatan 20

Town: Stockholm

Postal code: SE-105 10

Country: Sweden

Contact person: SRF Tele

For the attention of: Daniel Löf

E-mail: daniel.lof@srf.se

Telephone: +46 87847982

Internet address(es):

General address of the contracting authority: <http://www.srf.se>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Other: SRF Public Service

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Overflowtjänst till externt svarsställe.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 5: Telecommunications services

Main site or place of performance: Stockholm.

NUTS code SE110 Stockholms län

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Tjänsten kommer omfatta en overflow funktion på Public Service anropsnummer (SVT, SR, UR och SRF). Tjänsten kommer styra samtal från primärt/sekundärt svarsställe till externt svarsställe.

II.1.6. CPV code(s)

79510000 Telephone-answering services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Start 2.9.2014. Completion 10.7.2019

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Godkännande av SRF:s Uppförandekod.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

III.2.2. Economic and financial ability

List and brief description of conditions: Kreditupplysning genom UC.

Minimum level(s) of standards possibly required: UC riskklass 3.

III.2.3. Technical and professional ability

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 2: and Maximum number 5

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

21390

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 24.3.2014 - 23:59
Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

28.3.2014 - 23:59

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

19.5.2014

IV.3.6.

Languages in which tenders or requests to participate may be submitted
Swedish.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Date: 30.6.2014 - 09:00

Place:

Stockholm, Radiohuset.

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

Visma Commerce-annons: <http://www.opic.com/notice.asp?req=dikcnmrt>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Stockholms kammarrätt

Postal address: Birger Jarls torg 5

Town: Stockholm

Postal code: SE-111 28

Country: Sweden

Telephone: +46 856169000

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

19.2.2014