

**United Kingdom-London: Health and social work services**  
**OJ S 29/2018 10/02/2018**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Bromley Clinical Commissioning Group  
Postal address: 1st Floor Beckenham Beacon, 379 Croydon Road, Beckenham  
Town: London  
NUTS code: UKI London  
Postal code: BR3 3QL  
Country: United Kingdom  
E-mail: [nelcsu.clinical-procurement@nhs.net](mailto:nelcsu.clinical-procurement@nhs.net)  
**Internet address(es):**  
Main address: <http://www.bromleyccg.nhs.uk/>  
Address of the buyer profile: <http://www.bromleyccg.nhs.uk/>

**I.1. Name and addresses**

Official name: Bexley Clinical Commissioning Group  
Postal address: 221 Erith Rd, Bexleyheath  
Town: London  
NUTS code: UKI London  
Postal code: DA7 6HZ  
Country: United Kingdom  
E-mail: [nelcsu.clinical-procurement@nhs.net](mailto:nelcsu.clinical-procurement@nhs.net)  
**Internet address(es):**  
Main address: <http://www.bexleyccg.nhs.uk/>  
Address of the buyer profile: <http://www.bexleyccg.nhs.uk/>

**I.1. Name and addresses**

Official name: Greenwich Clinical Commissioning Group  
Postal address: 31-37 Greenwich Park St, London  
Town: London  
NUTS code: UKI6 Outer London - South  
Postal code: SE10 9LR  
Country: United Kingdom  
E-mail: [nelcsu.clinical-procurement@nhs.net](mailto:nelcsu.clinical-procurement@nhs.net)  
**Internet address(es):**  
Main address: <http://www.greenwichccg.nhs.uk>

**I.1. Name and addresses**

Official name: Lambeth Clinical Commissioning Group  
Town: London  
NUTS code: UKI6 Outer London - South  
Country: United Kingdom

E-mail: [nelcsu.clinical-procurement@nhs.net](mailto:nelcsu.clinical-procurement@nhs.net)

**Internet address(es):**

Main address: [www.lambethccg.nhs.uk](http://www.lambethccg.nhs.uk)

Address of the buyer profile: [www.lambethccg.nhs.uk](http://www.lambethccg.nhs.uk)

**I.1. Name and addresses**

Official name: Lewisham Clinical Commissioning Group

Postal address: Cantilever House, Eltham Road, London

Town: London

NUTS code: UKI6 Outer London - South

Postal code: SE12 8RN

Country: United Kingdom

E-mail: [nelcsu.clinical-procurement@nhs.net](mailto:nelcsu.clinical-procurement@nhs.net)

**Internet address(es):**

Main address: <http://www.lewishamccg.nhs.uk>

**I.1. Name and addresses**

Official name: Southwark Clinical Commissioning Group

Town: London

NUTS code: UKI6 Outer London - South

Country: United Kingdom

E-mail: [nelcsu.clinical-procurement@nhs.net](mailto:nelcsu.clinical-procurement@nhs.net)

**Internet address(es):**

Main address: <http://www.southwarkccg.nhs.uk>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procontract.due-north.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

**Section II: Object**

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**II.1. Scope of the procurement**

**II.1.1. Title**

PRJ 610 South East London Integrated Urgent Care (CAS)

Reference number: DN321701

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

Bromley CCG is issuing this tender on behalf of six CCGs; Bexley CCG, Bromley CCG, Greenwich CCG, Lambeth CCG, Lewisham CCG and Southwark CCG – collectively known as South East London (SEL) CCGs – wish to commission an Integrated Urgent Care (IUC) service for their patients.

### **II.1.5. Estimated total value**

Value excluding VAT: 49 560 000,00 GBP

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: UKI London

### **II.2.4. Description of the procurement**

Bromley CCG is issuing this tender on behalf of six CCGs; Bexley CCG, Bromley CCG, Greenwich CCG, Lambeth CCG, Lewisham CCG and Southwark CCG – collectively known as South East London (SEL) CCGs – wish to commission an Integrated Urgent Care (IUC) service for their patients.

The current SEL NHS 111 service is staffed by fully trained Health Advisors (non-clinicians who use the NHS Pathways triage tool), supported by Clinical Advisors (nurses and paramedics). In addition to the local GP out of hours services; the 111 service also has links into the pan London dental nurse triage service (provided by SMILE), the pan London pharmacy hub (provided by London Central and West Unscheduled Care Collaborative) and the Lambeth, Lewisham and Southwark mental health crisis line (provided by South London and Maudsley NHS Foundation Trust). Despite this, the SEL NHS 111 service still operates a predominantly “assess and refer” style model. The vision is for an Integrated Urgent Care Clinical Assessment Service (IUC CAS) that will streamline and improve patient care throughout the urgent care community, through the implementation of “consult and complete” model, whereby all calls can be completed by the service with advice, a prescription or a booked appointment.

We anticipate that the maximum value over a 5 year contract period is 49.56 million GBP, with an option to extend to a further 2 years beyond the initial contracted duration. This will be subject to satisfactory performance and by mutual agreement between the Commissioners and the Provider.

The services covered by the light touch regime are set out at Schedule 3 (Social and Other Specific Services) of PCR 2015. If the value of the Contract is over 589,148 GBP the Contracting Authority must advertise it in the OJEU, although there is flexibility as to the design of the remainder of the Procurement Process. The Commissioner is not voluntarily following any other part of the Regulations. The procedure that the Commissioner is following is as set out in the Invitation to Tender. The Process will be similar to the Open Procedure process under the Regulations but, for avoidance of doubt, the commissioner is not running the Process as though the Open Procedure under the Regulations applies and so reserves the right to depart from that procedure at any point. The procurement will be advertised via OJEU and Contract Finder.

The current draft SEL IUC Service Specification has been published with this advert.

Interested parties wishing to participate must register on ProContract <https://procontract.due-north.com/> as a supplier and register an interest in this Procurement. (If you are already registered as a supplier you will not need to register again, simply use your existing username and password to log into ProContract to register an interest). The deadline for submitting a tender on Procontract is 12:00 noon on 13.3.2018. Submissions received after the above deadline will not be considered. It is anticipated that bidders will be invited to an OSCE assessment meeting if they are successful at the pass/fail stage.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 49 560 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

We anticipate that the maximum value over a 5 year contract period, with an option to extend to a further 2 years beyond the initial contracted duration. This will be subject to satisfactory performance and by mutual agreement between the Commissioners and the Provider.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Interested parties wishing to participate must register on ProContract <https://procontract.due-north.com/> as a supplier and register an interest in this Procurement. The deadline for submitting a tender on Procontract is 12:00 noon on 13.3.2018.

### **Section III: Legal, economic, financial and technical information**

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#### **III.2. Conditions related to the contract**

##### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 13/03/2018 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 5 (from the date stated for receipt of tender)

**IV.2.7. Conditions for opening of tenders**

Date: 13/03/2018 Local time: 12:00

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: yes

**VI.2. Information about electronic workflows**

Electronic payment will be used

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: NEL Commissioning Support Unit

Postal address: Clifton House, 75-77 Worship Street

Town: London

Postal code: EC2A 2DU

Country: United Kingdom

**VI.4.2. Body responsible for mediation procedures**

Official name: NEL Commissioning Support Unit

Town: London

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

08/02/2018