

**Ireland-Tallaght: World wide web (www) site design services**  
**OJ S 23/2023 01/02/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Commission for Regulation of Utilities

National registration number: N/A

Postal address: The Grain House, The Exchange, Belgard Square North

Town: Tallaght

NUTS code: IE Éire / Ireland

Postal code: Dublin 24 D24 PXW0

Country: Ireland

Contact person: Katarina Holohan

E-mail: [kholohan@cru.ie](mailto:kholohan@cru.ie)

Telephone: +353 14000800

**Internet address(es):**

Main address: <http://www.cru.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1232>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: Regulatory Body

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Provision of External Professional Services for Website Development, Support & Maintenance

Reference number: 011-03-497

**II.1.2. Main CPV code**

72413000 World wide web (www) site design services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Commission for Regulation of Utilities ("CRU") is Ireland's independent energy and water regulator. The CRU was originally established as the Commission for Energy Regulation ("CER") in 1999. The CRU's mission is to protect the public interest in Water, Energy and Energy Safety. The work of the CRU impacts every Irish home and business. The sectors we

regulate underpin Irish economic competitiveness, investment and growth, while also contribute to our international obligations to address climate change.

A detailed specification of requirements is set out in associated documentation, which contains full instructions regarding the submission of tenders and is available to download from [www.etenders.gov.ie](http://www.etenders.gov.ie) using RFT ID 227227.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Lowest offer: 448 000,00 EUR / Highest offer: 448 000,00 EUR taken into consideration

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72212224 Web page editing software development services, 72414000 Web search engine providers, 72415000 World wide web (www) site operation host services

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin

#### **II.2.4. Description of the procurement**

The Commission for Regulation of Utilities (“CRU”) is Ireland’s independent energy and water regulator. The CRU was originally established as the Commission for Energy Regulation (“CER”) in 1999. The CRU’s mission is to protect the public interest in Water, Energy and Energy Safety. The work of the CRU impacts every Irish home and business. The sectors we regulate underpin Irish economic competitiveness, investment and growth, while also contribute to our international obligations to address climate change.

The CRU is committed to playing its role to help deliver a secure, low carbon future at the least possible cost, while ensuring energy is supplied safely, empowered and protected customers pay reasonable prices and we deliver a sustainable, reliable and efficient future for energy and water.

The CRU is guided by four strategic priorities that sit alongside the core activities we undertake to deliver on the public interest. These are:

- Ensure Security of Supply
- Drive a Low Carbon Future
- Empower and Protect Customers
- Enable our People and Organisational Capacity

Further information on the CRU’s role and relevant legislation can be found on the CRU’s website at [www.cru.ie](http://www.cru.ie). The CRU privacy notice is available at <https://www.cru.ie>

The CRU website is the primary tool used for communicating with energy and water customers, industry professionals and a wide range of other stakeholders in the public and private sectors. CRU is in the process of launching a new website which is expected to go-live during Q4 2022.

The Service Provider under this contract will be required to further develop, optimise and improve the website over the new contract term. This will include, but is not limited to, continuous improvement of the end user experience, enhancement of design, and the addition of new services and / or functionality to take advantage of advances in digital design and innovation. Support and maintenance of the Wagtail website is also required.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality of Service Delivery Methodology / Weighting: 20%  
Quality criterion - Name: Understanding of the Brief / Weighting: 10%  
Quality criterion - Name: Quality of Contract and Relationship Management Approach /  
Weighting: 10%  
Quality criterion - Name: Quality of Proposed Individuals / Weighting: 30%  
Price - Weighting: 30%

#### **II.2.11. Information about options**

Options: yes

Description of options:

The contract will be awarded for a two (2) year period with the option to extend for a further one (1) year period with a maximum of 2 such extensions.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Please consult the associated documentation, which contains full instructions regarding the submission of tenders and is available to download from [www.etenders.gov.ie](http://www.etenders.gov.ie) using RFT ID 227227.

### **Section IV: Procedure**

---

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 214-614784](https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:2022/S 214-614784)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

---

**Contract No:** 1

**Title:**

Provision of External Professional Services for Website Development, Support & Maintenance

A contract/lot is awarded: yes

#### **V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

06/01/2023

**V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Dept Digital Limited

Postal address: 24 Earlsfort Terrace

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: 2

Country: Ireland

Internet address: <https://www.deptagency.com/en-ie/>

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Lowest offer: 448 000,00 EUR / Highest offer: 448 000,00 EUR taken into consideration

**V.2.5. Information about subcontracting****Section VI: Complementary information**

---

**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: The High Court

Postal address: Four Courts, Inns Quay

Town: Dublin

Postal code: 7

Country: Ireland

E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)

Internet address: [www.courts.ie](http://www.courts.ie)

**VI.5. Date of dispatch of this notice**

27/01/2023