

Sweden-Gothenburg: Software development services
OJ S 23/2023 01/02/2023
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Göteborgs Spårvägar AB
National registration number: 556353-3412
Postal address: Box 424
Town: GÖTEBORG
NUTS code: SE232 Västra Götalands län
Postal code: 40126
Country: Sweden
Contact person: Johanna Albihn
E-mail: johanna.albihn@sparvagen.goteborg.se
Internet address(es):
Main address: <https://goteborgssparvagar.se/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.com/doc.aspx?Uniqueld=afdoduyppg&GoTo=Docs>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <https://tendsign.com/doc.aspx?Uniqueld=afdoduyppg&GoTo=Tender>

I.6. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Utveckling och förvaltning av Service Now
Reference number: 85-23

II.1.2. Main CPV code

72262000 Software development services

II.1.3. Type of contract

Services

II.1.4. Short description

Denna upphandling omfattar Göteborgs Spårvägars behov av en servicepartner inom Service Now som SaaS. Systemet är tänkt att fungera som en plattform för ärendehanteringssystem för hela bolaget. Upphandlingen kommer omfatta verktygsstöd och implementation samt support, underhåll, expertstöd strategi och tillkommande konsultinsatser.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72250000 System and support services, 72260000 Software-related services, 72263000 Software implementation services, 72267000 Software maintenance and repair services

II.2.3. Place of performance

NUTS code: SE232 Västra Götalands län

Main site or place of performance: Göteborg

II.2.4. Description of the procurement

Denna upphandling omfattar Göteborgs Spårvägars behov av en servicepartner inom Service Now som SaaS. Systemet är tänkt att fungera som en plattform för ärendehanteringssystem för hela bolaget. Upphandlingen kommer omfatta verktygsstöd och implementation samt support, underhåll, expertstöd strategi och tillkommande konsultinsatser.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/06/2023

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 01/03/2023 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Swedish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 22/10/2023

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Merzell annons: <https://opic.com/id/afdoduyppg>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Förvaltningsrätten

Town: Göteborg

Country: Sweden

VI.5. Date of dispatch of this notice

27/01/2023