

United Kingdom-London: Benefit services
OJ S 30/2019 12/02/2019
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: London Borough of Wandsworth
Postal address: Town Hall, Wandsworth High Street
Town: London
NUTS code: UKI34 Wandsworth
Postal code: SW18 2PU
Country: United Kingdom
E-mail: Adi-Naitey.Puplampu@richmondandwandsworth.gov.uk
Telephone: +44 2088716000
Internet address(es):
Main address: www.wandsworth.gov.uk
Address of the buyer profile: www.delta-esourcing.com

I.1. Name and addresses

Official name: The London Borough of Richmond upon Thames
Postal address: Civic Centre, 44 York Road
Town: Twickenham
NUTS code: UKI75 Hounslow and Richmond upon Thames
Postal code: TW1 3BZ
Country: United Kingdom
E-mail: Adi-Naitey.Puplampu@richmondandwandsworth.gov.uk
Internet address(es):
Main address: www.richmond.gov.uk
Address of the buyer profile: www.delta-esourcing.com

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.delta-esourcing.com/tenders/UK-UK-London:-Benefit-services./RJ94M897QH>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: www.delta-esourcing.com

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Benefits Processing and Council Tax Reduction Resilience
Reference number: CPT2200

II.1.2. Main CPV code

75310000 Benefit services

II.1.3. Type of contract

Services

II.1.4. Short description

These services are commissioned by the Benefits Service of the Councils. Its purpose is to provide the service's in-house team, with external, off-site, buffer capacity to process, on a temporary, ad-hoc, basis, various council tax reduction and housing benefits related applications, reconsiderations and complaints referred to the Councils in-house team.

II.1.5. Estimated total value

Value excluding VAT: 3 600 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UKI34 Wandsworth
Main site or place of performance: Wandsworth.

II.2.4. Description of the procurement

3.1.2. This service is commissioned by the Benefits Service of the Councils. Its purpose is to provide the service's in-house team, with external, off-site, buffer capacity to process, on a temporary, ad-hoc, basis, various council tax reduction and housing benefits related applications, reconsiderations and complaints.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 600 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Subject to an extension or extensions of up to an aggregate of 4 further years at the absolute discretion of the Councils as set out in the tender documentation.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

As set out in the tender documentation.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

As set out in tender documentation.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As set out in tender documentation.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 13/03/2019 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 13/03/2019 Local time: 12:00

Place:

Wandsworth Town Hall.

Information about authorised persons and opening procedure: As set out in tender documentation.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Benefit-services./RJ94M897QH>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/RJ94M897QH>

GO Reference: GO-201927-PRO-14032802

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Postal address: Royal Courts of Justice, The Strand

Town: London

Postal code: WC1A 2LL

Country: United Kingdom

Telephone: +44 20794760000

VI.4.2. Body responsible for mediation procedures

Official name: London Borough of Wandsworth

Postal address: Town Hall, Wandsworth High Street

Town: London

Postal code: SW18 2PU

Country: United Kingdom

Telephone: +44 2088716000

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Applicants who are unsuccessful shall be informed by the relevant authority as soon as possible after the decision has been made as to the reasons why the applicant was

unsuccessful. If an appeal regarding the award of the contract has not been successfully resolved, The Public Contracts Regulations 2015 (SI 2015 No. 102) provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take legal action. Any such action must be brought within the applicable limitation period. Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the authorities to amend any document and may award damages. If the contract has been entered into, the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order the relevant authority to pay a fine, and /or order that the duration of the contract be shortened. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: The Cabinet Office

Town: London

Postal code: SW1A 2AS

Country: United Kingdom

Telephone: +44 2072761234

VI.5. Date of dispatch of this notice

07/02/2019