

Spain-Torrejón de Ardoz: Insurance Services for Satcen Staff Members, Retirees and Their Dependents

OJ S 24/2024 02/02/2024

**Contract award notice
Services****Legal Basis:**

Public procurement rules of the European Union Satellite Centre

Section I: Contracting authority

I.1. Name and addresses

Official name: European Union Satellite Centre (Satcen)

National registration number: N0063121H

Postal address: Avenida de Cádiz, ed. 457, Base Aérea de Torrejón

Town: Torrejón de Ardoz

NUTS code: ES3 Comunidad de Madrid

Postal code: 28850

Country: Spain

Contact person: Adrian Sanchez

E-mail: procurement.satcen@satcen.europa.eu

Telephone: +34 916786000

Fax: +34 916786006

Internet address(es):Main address: <https://www.satcen.europa.eu>Address of the buyer profile: <https://www.satcen.europa.eu>**I.4. Type of the contracting authority**

European institution/agency or international organisation

I.5. Main activity

Other activity: Security and defence

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Insurance Services for Satcen Staff Members, Retirees and Their Dependents

Reference number: SatCen OP-07/23

II.1.2. Main CPV code

66510000 Insurance services

II.1.3. Type of contract

Services

II.1.4. Short description

The European Union Satellite Centre (Satcen) plans to conclude two insurance contracts with (an) experienced insurance company(ies) or insurance intermediary(ies) – broker(s) – on behalf of its staff members, retirees, their dependents and other categories of beneficiaries, for 2 lots covering the following insurance services:

- lot 1: medical care, temporary incapacity / permanent disability and death;
- lot 2: assistance services during missions.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 4 500 000,00 EUR

II.2. Description

II.2.1. Title

Medical Care, Temporary Incapacity and Permanent Incapacity and Death
Lot No: 1

II.2.2. Additional CPV code(s)

66512200 Health insurance services

II.2.3. Place of performance

NUTS code: ES3 Comunidad de Madrid

II.2.4. Description of the procurement

Lot 1 covers the following insurance services for SatCen's staff members:

- (i) medical care (on and off-duty);
- (ii) temporary incapacity and permanent disability; and
- (iii) death.

Lot 1 also covers medical care for dependents of Satcen's staff members, retirees and their dependents and other categories of beneficiaries (e.g. widows, orphans and former staff members).

II.2.5. Award criteria

Quality criterion - Name: Scope of the coverage and amounts guaranteed / Weighting: 35

Quality criterion - Name: Methodology to adjust each year / Weighting: 5

Quality criterion - Name: Possibility of direct payments from the insurer to healthcare professionals or facilities / Weighting: 15

Quality criterion - Name: Effectiveness and simplicity of the proposed procedures for administering claims and payments / Weighting: 5

Quality criterion - Name: Effectiveness and simplicity of the proposed on-line system (on-line platform or dedicated website) to file claims for reimbursement / Weighting: 5

Quality criterion - Name: Suitability of the proposed organisation to deliver the Services and manage the insurance contract / Weighting: 5

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 195-610763](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Medical Care, Temporary Incapacity and Permanent Incapacity and Death

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/01/2024

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Cigna International Health Services BV

Town: Antwerp

NUTS code: BE21 Prov. Antwerpen

Country: Belgium

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Cigna Life Insurance Company of Europe S.A.-N.V.

Town: Antwerp

NUTS code: BE21 Prov. Antwerpen

Country: Belgium

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: AIG Europe SA

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 4 500 000,00 EUR

Total value of the contract/lot: 4 500 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 43031

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu/>

VI.4.2. Body responsible for mediation procedures

Official name: European Ombudsman

Postal address: 1 avenue du Président Robert Schuman

Town: Strasbourg

Postal code: 67001

Country: France

E-mail: eo@ombudsman.europa.eu

Telephone: +33 388172313

Fax: +33 388179062

Internet address: <http://www.ombudsman.europa.eu/>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: European Union Satellite Centre (Satcen)

Postal address: Avenida de Cádiz, ed. 457, Base Aérea de Torrejón

Town: Torrejón de Ardoz

Postal code: 28850

Country: Spain

E-mail: info@satcen.europa.eu

Telephone: +34 916786000

Fax: +34 916786006

Internet address: <https://www.satcen.europa.eu/>

VI.5. Date of dispatch of this notice

26/01/2024