

**United Kingdom-London: Environmental services**  
**OJ S 29/2020 11/02/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Greater London Authority  
Postal address: City Hall, The Queen's Walk  
Town: London  
NUTS code: UK United Kingdom  
Postal code: SE1 2AA  
Country: United Kingdom  
Contact person: Miss Jasmine Moss  
E-mail: [JASMINEMOSS@TFL.GOV.UK](mailto:JASMINEMOSS@TFL.GOV.UK)  
Telephone: +44 2030548107

**Internet address(es):**

Main address: <https://www.london.gov.uk/>  
Address of the buyer profile: <https://www.london.gov.uk/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Warmer Homes Phase 2  
Reference number: DN414734

**II.1.2. Main CPV code**

90700000 Environmental services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Transport for London has undertaken this procurement on behalf of the Greater London Authority, to appoint a single multi-disciplinary service provider to take on the delivery of the second phase of the Mayor's Warmer Homes scheme. This second phase of Warmer Homes will build on the success of the first phase which has provided a holistic whole house approach

to improving the energy efficiency of fuel poor households in the owner occupier sector and, in a pilot phase, to the privately rented sector. It will provide high installation standards to ensure the benefits of retrofits.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 13 970 000,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

39000000 Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products, 44000000 Construction structures and materials; auxiliary products to construction (except electric apparatus), 50000000 Repair and maintenance services, 65400000 Other sources of energy supplies and distribution, 42160000 Boiler installations, 45260000 Roof works and other special trade construction works, 42515000 District heating boiler, 38551000 Energy meters, 45315000 Electrical installation work of heating and other electrical building-equipment, 45331000 Heating, ventilation and air-conditioning installation work, 71313000 Environmental engineering consultancy services, 71314000 Energy and related services, 90714000 Environmental auditing, 90713000 Environmental issues consultancy services, 42131110 Central-heating radiator valves, 45232141 Heating works, 45331100 Central-heating installation work, 90711500 Environmental monitoring other than for construction

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

#### **II.2.4. Description of the procurement**

The London Environment Strategy sets out the mayor's vision of making London a zero-carbon city by 2050, whilst at the same time protecting the most disadvantaged Londoners by tackling fuel poverty. This is a stretching ambition given the scale of fuel poverty and the low take-up of energy efficiency measures from those able to pay.

Through Warmer Homes phase 2, the mayor is grant funding 4 750 000 GBP of energy efficiency measures for fuel poor homes in London over financial years 2019/20 to 2020/21. The service provider will also be expected to leverage energy company obligation and funding from boroughs or other sources where possible.

This procurement will:

— appoint a single service provider to provide a delivery mechanism for administration of the grant fund and installation of 4 750 000 GBP of energy efficiency measures over an initial two years, and

— nominate this service provider as a 'trusted contractor' in London meaning that any Londoner seeking to improve the energy performance of their property would be able to access the same high standards of installation being delivered to fuel poor households.

The contract will initially run for 2 years from the contract start date (estimated value of approximately 4 880 000 GBP), with the option of extending for up to a further 3 years (making the estimated value of the entire contract approximately 13 970 000 GBP).

During the initial 2-year term, the service provider will be expected to deliver:

- support to 1 188 fuel poor households,
- annual fuel bill savings of 134 000 GBP,
- annual CO<sub>2</sub> savings of 890 tCO<sub>2</sub>/yr.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: yes

Description of options:

The contract is for a duration of 2 years with the option to extend for up to an additional 3 years.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 141-347448](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** GLA 81295

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

10/12/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Happy Energy Solutions Ltd

Postal address: Lowin House, Tregolls Road  
Town: Truro  
NUTS code: UK United Kingdom  
Postal code: TR1 2NA  
Country: United Kingdom  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 13 970 000,00 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: HM High Courts and Tribunal Service  
Town: London  
Postal code: WC2A 2LL  
Country: United Kingdom

**VI.5. Date of dispatch of this notice**

07/02/2020