

United Kingdom-Eastbourne: Theatre management system
OJ S 38/2017 23/02/2017
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Eastbourne Borough Council

Postal address: East Sussex

Town: Eastbourne

Postal code: BN21 4TW

Country: United Kingdom

For the attention of: 1 Grove Road

Telephone: +44 01323410000

Internet address(es):

General address of the contracting authority: www.eastbourne.gov.uk

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Eastbourne Theatres Box Office Ticketing System Contract.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 1: Maintenance and repair services

Main site or place of performance: Theatres.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Eastbourne Borough Council seeks tenders for provision of a new Box Office Ticketing system. We are looking to introduce a user-friendly ticketing system for customers and theatre staff at Eastbourne Theatres, which are 3, council owned and operated theatres.

The selected solution will help increase online sales and offer customers an improved level of service across all communication channels but particularly online. The system must be easy to use and adaptable with as little overhead maintenance and administration as possible. There will be a drive to develop the system to ensure that features are up to date and relevant to the

current and future ticketing market.

The contract term is expected to be for 3 years with the option to extend annually for a further 2 years.

This contract will be procured using a Competitive Procedure with Negotiation.

All documents must be submitted electronically via the SE Shared Services In-Tend system at:

<https://www.sesharedservices.org.uk/esourcing>

The anticipated procurement timetable is detailed below:

29.4.2016 Issue of Pre-Qualification Questionnaire (PQQ).

31.5.2016 Return date for PQQs.

10.6.2016 Notification of PQQ results and Issue of Invitations to Tender.

1.7.2016 Last date for questions.

6.7.2016 Final EBC response to questions.

15.7.2016 Closing date for Initial Tender submission.

w/c 25.7.2016 Keep Free for demonstrations.

29.7.2016 De-selection (where applicable) and Requests to Negotiate issued by EBC or;
Selection of preferred supplier (and commence Standstill Period).

8.8.2016 Contract Award OR Revised Tender Submissions.

15.8.2016 Selection of preferred supplier (and commence standstill period).

26.8.2016 Contract Award.

30.8.2016 Contract start date.

30th Aug -16th Sept Implementation period.

19th or 26th Sept Go live date.

II.1.5. CPV code(s)

48814300 Theatre management system

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 195 000 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated with a call for competition

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 40
2. Quality. Weighting 60

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

EBBC - 006972

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

Lot title: Eastbourne Theatres Box Office Ticketing System Contract

V.1. Date of conclusion of the contract

16.12.2016

V.2. Information about tenders

Number of tenders received: 6

V.3. Name and address of the contractor

Official name: Spektrix

Postal address: 3rd Floor, 3 Dorset Rise

Town: London

Postal code: EC4Y 8EN

Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 160 000 GBP

excluding VAT

Total value of the procurement:

Value: 195 000 GBP

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information**VI.3. Procedures for review****VI.3.1. Review body****VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: A ten day stand still period was provided to all other tenderers to appeal the award decision.

VI.3.3. Service from which information about the review procedure may be obtained**VI.4. Date of dispatch of this notice**

21.2.2017