

Ireland-Dublin: IT services: consulting, software development, Internet and support
OJ S 39/2017 24/02/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Broadcasting Authority of Ireland

National registration number: N/A

Postal address: 2-5 Warrington Place

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: 2

Country: Ireland

Contact person: Sally Kennedy

E-mail: skennedy@bai.ie

Telephone: +353 016441200

Internet address(es):

Main address: www.bai.ie

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/680>

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Tender for the redesign of www.baionline.ie a bespoke contract management and grant administration system on the ServiceNow platform.

Reference number: BAI CRM Rebuild

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The Broadcasting Authority of Ireland (BAI) wishes to award a contract for the redesign of www.baionline.ie a bespoke contract management and grant administration system operated by the BAI and run on the ServiceNow platform. The successful tenderer may be required to provide support to the BAI on the redeveloped application software for a period of up to 1 year following implementation.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 109 960,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

48610000 Database systems

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: 2-5 Warrington Place, Dublin 2.

II.2.4. Description of the procurement

The Broadcasting Authority of Ireland (BAI) wishes to award a contract for the redesign of www.baionline.ie a bespoke contract management and grant administration system operated by the BAI and run on the ServiceNow platform. The successful tenderer may be required to provide support to the BAI on the redeveloped application software for a period of up to 1 year following implementation.

II.2.5. Award criteria

Quality criterion - Name: Previous experience / Weighting: 15

Quality criterion - Name: Proven skills and knowledge / Weighting: 20

Quality criterion - Name: Understanding of the requirements / Weighting: 15

Quality criterion - Name: Approach to managing the project / Weighting: 30

Price - Weighting: 20

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 099-176701](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

27/01/2017

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Engage ESM

Town: Slough

NUTS code: UK United Kingdom

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Lowest offer: 94 702,50 EUR / Highest offer: 109 620,00 EUR taken into consideration

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Broadcasting Authority of Ireland

Postal address: 2-5 Warrington Place

Town: Dublin

Postal code: 2

Country: Ireland

E-mail: skennedy@bai.ie

Telephone: +353 16441200

Internet address: www.bai.ie

VI.5.

Date of dispatch of this notice

22/02/2017