

**France-Toulouse: Welfare services for the elderly**  
**OJ S 25/2023 03/02/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Conseil départemental de la Haute-Garonne

Postal address: 1 bd de la Marquette

Town: Toulouse cedex 9

NUTS code: FRJ23 Haute-Garonne

Postal code: 31090

Country: France

Contact person: Direction de la Commande Publique - Direction adjointe des marchés publics -  
Bât. B - Bureau B071

E-mail: [dcp-mpfs@cd31.fr](mailto:dcp-mpfs@cd31.fr)

Telephone: +33 534331535

Fax: +33 534333581

**Internet address(es):**

Main address: [www.haute-garonne.fr](http://www.haute-garonne.fr)

Address of the buyer profile: <https://haute-garonne.marches-publics.info>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Prestations de services de téléassistance en faveur des personnes âgées et des personnes en situation de handicap vivant à domicile sur le territoire départemental de la Haute Garonne.  
Reference number: 22CD310207

**II.1.2. Main CPV code**

85311100 Welfare services for the elderly

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Prestations de services de téléassistance en faveur des personnes âgées et des personnes en situation de handicap vivant à domicile sur le territoire départemental de la Haute Garonne.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 8 980 800,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

35121700 Alarm systems, 79512000 Call centre

#### **II.2.3. Place of performance**

NUTS code: FRJ23 Haute-Garonne

#### **II.2.4. Description of the procurement**

Prestations de services de téléassistance en faveur des personnes âgées et des personnes en situation de handicap vivant à domicile sur le territoire départemental de la Haute Garonne.

#### **II.2.5. Award criteria**

Quality criterion - Name: Valeur technique évaluée au regard du cadre de réponse complété / Weighting: 50

Quality criterion - Name: Phases de transfert en début et fin de marché public / Weighting: 15

Quality criterion - Name: Délais d'exécution des prestations / Weighting: 5

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 201-573140](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## Section V: Award of contract

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**Contract No:** 20230068

**Title:**

Prestations de services de téléassistance en faveur des personnes âgées et des personnes en situation de handicap vivant à domicile sur le territoire départemental de la Haute Garonne.

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

30/01/2023

#### V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: VITARIS

Town: LE CREUSOT

NUTS code: FRC13 Saône-et-Loire

Country: France

The contractor is an SME: yes

#### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 8 980 800,00 EUR

#### V.2.5. Information about subcontracting

## Section VI: Complementary information

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### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Tribunal Administratif de Toulouse

Postal address: 68 Rue Raymond IV

Town: Toulouse cedex 7

Postal code: 31068

Country: France

E-mail: [greffe.ta-toulouse@juradm.fr](mailto:greffe.ta-toulouse@juradm.fr)

Telephone: +33 562735757

Fax: +33 562735740

Internet address: <https://www.telerecours.fr>

#### VI.4.4. Service from which information about the review procedure may be obtained

Official name: cf rubrique VI.4.1)

Town: Toulouse

Postal code: 31068

Country: France

**VI.5. Date of dispatch of this notice**

31/01/2023