

**Ireland-Dublin: IT services: consulting, software development, Internet and support**  
**OJ S 33/2018 16/02/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: An Bord Pleanála

National registration number: N/A

Postal address: 64 Marlborough Street

Town: Dublin 1

NUTS code: IE Éire / Ireland

Postal code: D01 V902

Country: Ireland

Contact person: Ellen Morrin

E-mail: [tenders@pleanala.ie](mailto:tenders@pleanala.ie)

Telephone: +353 18737273

**Internet address(es):**

Main address: [www.pleanala.ie](http://www.pleanala.ie)

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/436>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: Planning Appeals

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Single Party Framework Agreement for External Hosting and Related Services

Reference number: ABP/PP122

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

An Bord Pleanála's requirements are primarily related to infrastructure services (processing, storage and networks) and end-to-end managed services– the exact nature to be discussed with participants invited to the dialogue phase. Hosting could extend to include PaaS, possibly SaaS requirements and other related services in the future.

Managed services to provide full end-to-end management of the above infrastructure services (and PaaS/SaaS if relevant); including, but not limited to, call and issue resolution, support, maintenance, monitoring, backup and business continuity, disaster recovery and related managed IT professional services.

The framework relates to providers who have access to a minimum of two data centres located within the European Economic Area (EEA) and which are subject to the provisions of EU law in relation to data storage and transmission and where the data centres have been certified to ISO 27001 or similar.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 919 320,58 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

32424000 Network infrastructure, 32571000 Communications infrastructure, 48000000 Software package and information systems, 48800000 Information systems and servers, 48810000 Information systems, 48820000 Servers, 48821000 Network servers, 48822000 Computer servers, 48825000 Web servers, 50332000 Telecommunications-infrastructure maintenance services, 72212517 IT software development services, 72262000 Software development services

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 1

#### **II.2.4. Description of the procurement**

An Bord Pleanála's requirements are primarily related to infrastructure services (processing, storage and networks) and end-to-end managed services— the exact nature to be discussed with participants invited to the dialogue phase. Hosting could extend to include PaaS, possibly SaaS requirements and other related services in the future.

Managed services to provide full end-to-end management of the above infrastructure services (and PaaS/SaaS if relevant); including, but not limited to, call and issue resolution, support, maintenance, monitoring, backup and business continuity, disaster recovery and related managed IT professional services.

Within the Scope of this framework ABP has the following requirements from providers who have access to a minimum of two data centres located within the European Economic Area (EEA) and which are subject to the provisions of EU law in relation to data storage and transmission and where the data centres have been certified to ISO 27001 or similar:

— Establishment and provision of a managed hosting service for ABP's suite of applications CRM, Portal and GIS. This could be extended to include other applications in the future.

— Provision of an end-to-end managed support service for the external hosting environment supporting ABP's suite of applications up to the application layer including management of the operational relationships with other third party suppliers.

— Provision of a mechanism, based on daily rates, to instigate necessary change, enhancement, improvements etc. to the infrastructure (virtual and physical) to support the needs of the organisation into the future for the duration of the framework.

#### **II.2.5. Award criteria**

Quality criterion - Name: Fitness for purpose of Hosting and Hosting Support Services

Proposed / Weighting: 2000

Quality criterion - Name: Fitness for Purpose of Managed Services Proposed / Weighting: 2000

Quality criterion - Name: Fitness for Purpose of Project Implementation, Migration Delivery (if relevant) and Training Services Proposed / Weighting: 2000

Quality criterion - Name: Reliability and Continuity of Supply / Weighting: 1000

Price - Weighting: 3000

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

#### **II.2.14. Additional information**

Please refer to instructions contained in documents available at [www.etenders.gov.ie](http://www.etenders.gov.ie) only.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive dialogue

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 061-114125](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Single Party Framework Agreement for External Hosting and Related Services

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

13/02/2018

**V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: eBECS Business Solutions Ireland

Town: Dublin 9

NUTS code: IE Éire / Ireland

Country: Ireland

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 3 000 000,00 EUR

Total value of the contract/lot: 919 320,58 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: The High Court

Postal address: Four Courts Inns Quay

Town: Dublin 3

Country: Ireland

E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)

Telephone: +353 18886000

Internet address: [www.courts.ie](http://www.courts.ie)

**VI.5. Date of dispatch of this notice**

14/02/2018