

**United Kingdom-London: Repair and maintenance services of medical and precision equipment
OJ S 32/2019 14/02/2019
Contract award notice
Services**

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS London Procurement Partnership
Postal address: Ground Floor, 200 Great Dover Street
Town: London
NUTS code: UK United Kingdom
Postal code: SE1 4YB
Country: United Kingdom
Contact person: Mr Simon Williams
E-mail: simon.williams@lpp.nhs.uk
Telephone: +44 2071885379

Internet address(es):

Main address: <http://www.lpp.nhs.uk>
Address of the buyer profile: <http://www.lpp.nhs.uk>

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Framework for the Procurement of Facilities Management Services
Reference number: DN301168

II.1.2. Main CPV code

50400000 Repair and maintenance services of medical and precision equipment

II.1.3. Type of contract

Services

II.1.4. Short description

This framework replaces both the 2015 building and maintenance services framework (LPP /2014/004) and the soft facilities management services framework (LPP0028) in April 2018. This framework will consist of 3 lots:

- Lot 1: Total Managed Service (Hard and Soft FM),
- Lot 2: Building and Engineering Services (Fully managed), and
- Lot 3: Soft FM (Fully Managed Service).

This gives clients the opportunity to encompass their entire FM requirement with a single provider or have a fully managed service for either discipline. Following market engagement and based on the rates of response to the previous frameworks, LPP have opted to offer single managed services for both hard and soft FM services along with the option to combine these

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 900 000 000,00 GBP

II.2. Description

II.2.1. Title

Lot 1

Lot No: 1

II.2.2. Additional CPV code(s)

50000000 Repair and maintenance services, 79993000 Building and facilities management services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Lot 1 — A fully managed service for both building and engineering, Hard FM and Soft FM services primarily in healthcare environments and also wider public sector encompassing.

Fully managed building and engineering maintenance service comprising all or some of:

- cooling and refrigeration – chillers, condensers and split A/Cs,
- air handling units, filters, ventilation and extraction,
- lifts, escalators and conveyance systems,
- patient hoists,
- water systems – servicing, legionella testing, thermostatic mixing valves, water hygiene and associated plant,
- fire systems – fire alarm systems, smoke/heat detection systems, sprinkler systems, extinguishers and hose reels,
- boilers and associated plant,
- building management systems and automatic control systems,
- security, access control, intruder and CCTV systems,
- UPS and generators,
- portable appliance testing and fixed wire testing,
- automatic doors,
- medical gas pipeline and equipment maintenance.

Fully managed service for soft facilities management services, within public buildings and healthcare environments, including, but not limited to, the provision of a fully managed service for the following services:

- front of house and switchboard services,
- portering services,

- post room and postal services,
- office services,
- administration services,
- room booking services,
- accommodation management services,
- reprographic services,
- medical record management and scanning services,
- electronic and physical archiving,
- waste management and disposal service,
- garden and internal plants maintenance, and/or energy and utilities management, within public buildings and healthcare environments,
- cleaning services within public buildings and healthcare environments including:
 - general cleaning services (clinical and non-clinical areas),
 - window cleaning services.
- pest control and prevention services,
- catering services within public buildings and healthcare environments including:
 - patient catering,
 - staff and visitor catering,
 - retail services,
 - vending machine services,
 - hospitality and function catering.
- linen and laundry services to public buildings and healthcare environments including:
 - wash and return service,
 - linen and other textile hire,
 - theatre packs,
 - linen vending machines services,
 - top-up service,
 - private patient linen service,
 - return to sender service,
 - curtains.
- security and manned guarding services to public buildings and healthcare environments. This could range from static guards, escorts, investigations and reporting, car park and traffic management, CCTV and security access control management, for example.

II.2.5. Award criteria

Cost criterion - Name: Price is not the only award criterion and all criteria were stated only in the procurement documents / Weighting: 100

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2

Lot No: 2

II.2.2. Additional CPV code(s)

50400000 Repair and maintenance services of medical and precision equipment, 50500000 Repair and maintenance services for pumps, valves, taps and metal containers and machinery , 50700000 Repair and maintenance services of building installations

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Lot 2 Building and Engineering Services (fully managed service) primarily in healthcare environments and also wider public sector, comprising all or some of:

- cooling and refrigeration – chillers, condensers and split A/Cs,
- air handling units, filters, ventilation and extraction,
- lifts, escalators and conveyance systems,
- patient hoists,
- water systems – servicing, legionella testing, thermostatic mixing valves, water hygiene and associated plant,
- fire systems – fire alarm systems, smoke/heat detection systems, sprinkler systems, extinguishers and hose reels,
- boilers and associated plant;
- building management systems and automatic control systems,
- security, access control, intruder and CCTV systems,
- UPS and generators,
- portable appliance testing and fixed wire testing,
- automatic doors,
- medical gas pipeline and equipment maintenance.

II.2.5. Award criteria

Cost criterion - Name: Price is not the only award criterion and all criteria were stated only in the procurement documents / Weighting: 100

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**II.2. Description****II.2.1. Title**

Lot 3
Lot No: 3

II.2.2. Additional CPV code(s)

79993000 Building and facilities management services

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Lot 3

Fully Managed Service for Soft Facilities Management services, within public buildings and healthcare environments, including but not limited to, the provision of a fully managed service for the following services:

- front of house and switchboard services,
- portering services,
- post room and postal services,
- office services,
- administration services,
- room booking services,
- accommodation management services,
- reprographic services,
- medical record management and scanning services,
- electronic and physical archiving,
- waste management and disposal service,
- garden and internal plants maintenance, and/or energy and utilities management, within public buildings and healthcare environments,
- cleaning services within public buildings and healthcare environments including:
 - general cleaning services (clinical and non-clinical areas),
 - window cleaning services.
- pest control and prevention services,
- catering services within public buildings and healthcare environments including:
 - patient catering,
 - staff and visitor catering,
 - retail services,
 - vending machine services,
 - hospitality and function catering.
- linen and laundry services to public buildings and healthcare environments including:
 - wash and return service,
 - linen and other textile hire,
 - theatre packs,
 - linen vending machines services,
 - top-up service,
 - private patient linen service,
 - return to sender service,
 - curtains.
- security and manned guarding services to public buildings and healthcare environments. This could range from static guards, escorts, investigations and reporting, car park and traffic management, CCTV and security access control management, for example.

II.2.5. Award criteria

Cost criterion - Name: Price is not the only award criterion and all criteria were stated only in the procurement documents / Weighting: 100

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

A dynamic purchasing system was set up

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: LPP/2017/015

Title:

Framework for the Procurement of Facilities Management Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

19/04/2018

V.2.2. Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Artic Building Services Ltd

Postal address: 16-17 Schooner Park, Schooner Court

Town: Dartford

NUTS code: UK United Kingdom

Postal code: DA2 6NW

Country: United Kingdom

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Bouygues E&S FM UK Ltd

Postal address: Becket House, 1 Lambeth Palace Road, Waterloo
Town: London
NUTS code: UK United Kingdom
Postal code: SE1 7EU
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: CBRE Managed Services Ltd
Postal address: 57 Southwark Street
Town: London
NUTS code: UK United Kingdom
Postal code: SE1 1RU
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Compass Contracted Services Ltd
Postal address: Parklands Court, 24 Parklands, Rednal
Town: Birmingham
NUTS code: UK United Kingdom
Postal code: B45 9PZ
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Engie Services Ltd
Postal address: Level 20, 25 Canada Square
Town: London
NUTS code: UK United Kingdom
Postal code: E14 5LQ
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: FES FM
Postal address: Forth House, Pirnhall Business Park
Town: Stirling
NUTS code: UK United Kingdom
Postal code: FK7 8HW
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: G4S Facilities Management (UK) Ltd
Postal address: Southside, 105 Victoria Street
Town: London
NUTS code: UK United Kingdom
Postal code: SW1E 6QT
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Interserve (Facilities Management) Ltd
Postal address: Capital Tower, 91 Waterloo Road
Town: London
NUTS code: UK United Kingdom
Postal code: SE1 8RT
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: ISS Mediclean Ltd
Postal address: Velocity 1, Brooklands Drive
Town: Weybridge
NUTS code: UK United Kingdom
Postal code: KT13 0SL
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Mitie Cleaning and Environmental Services Ltd
Postal address: Aspect House, 22-28 Sturt Road
Town: Frimley Green, Surrey
NUTS code: UK United Kingdom
Postal code: GU16 6HY
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Mitie Ltd
Postal address: 1 Harlequin Office Park, Fieldfare, Emersons Green
Town: Bristol
NUTS code: UK United Kingdom
Postal code: BS16 7FN, UK
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Noonan Services Group (UK) Ltd
Postal address: Ground Floor, 47 Paul Street
Town: London
NUTS code: UK United Kingdom
Postal code: EC2A 4LP.
Country: United Kingdom
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: OCS Group UK Ltd
Postal address: 4 Tilgate Forest Business Park, Brighton Road
Town: Crawley
NUTS code: UK United Kingdom
Postal code: RH11 9BP
Country: United Kingdom

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Serco Ltd

Postal address: Serco House, 16 Bartley Wood Business Park

Town: Hook, Hampshire

NUTS code: UK United Kingdom

Postal code: RG27 9UY

Country: United Kingdom

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Sodexo Ltd

Postal address: 1 Southampton Row

Town: London

NUTS code: UK United Kingdom

Postal code: WC1B 5HA

Country: United Kingdom

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Vinci Construction Ltd

Postal address: Astral House, Imperial Way

Town: Watford

NUTS code: UK United Kingdom

Postal code: WD24 4WW

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 900 000 000,00 GBP

Total value of the contract/lot: 900 000 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Guy's and St Thomas' NHS Foundation Trust (as host of the London Procurement Partnership)

Postal address: Great Maze Pond

Town: London

Postal code: SE1 9RT

Country: United Kingdom

Telephone: +44 2071887188

Internet address: www.guysandstthomas.nhs.uk

VI.5. Date of dispatch of this notice

11/02/2019

