

Finland-Government: Internet browsing software package

OJ S 31/2020 13/02/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Ministry for Foreign Affairs of Finland

National registration number: 0245973-9

Postal address: B.O. Box 176

Town: Government

NUTS code: FI1B1 Helsinki-Uusimaa

Postal code: 00023

Country: Finland

Contact person: Sirpa Astala

E-mail: sirpa.astala@formin.fi**Internet address(es):**Main address: <https://um.fi/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://hanki.tarjouspalvelu.fi/hanki?id=280942&tpk=2ed62a68-4b48-4475-8175-118bc0db1853>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://hanki.tarjouspalvelu.fi/hanki?id=280942&tpk=2ed62a68-4b48-4475-8175-118bc0db1853>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Electronic Facilitation Platform Service

II.1.2. Main CPV code

48221000 Internet browsing software package

II.1.3. Type of contract

Services

II.1.4. Short description

Ministry for Foreign Affairs of Finland will buy electronic facilitation platform service for 4-year period with optional 2 year extension.

Platform is expected to provide workspaces where people come together to collaborate on complex organizational development processes and change initiatives.

II.1.5. Estimated total value

Value excluding VAT: 220 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: FI1B1 Helsinki-Uusimaa

II.2.4. Description of the procurement

In facilitation platform facilitators can add new pages, duplicate existing workspaces and rearrange elements to match organization's needs, create polls and maintain bookings for sessions. Facilitators can manage the participants' invitations to workspaces and manage their access levels. Facilitators may use assignments to keep participants (individual or everyone) engaged during the change process.

Participants for 1 workspace may be large group exceeding 1 000 persons. Participants can post their ideas and interact with 1 another using any combination of text, video and pictures. Book appointments for interviews or individual coaching sessions. Participants may be internal or external for Ministry for Foreign Affairs of Finland. Participants may use computers or handheld devices like mobile phones or tablets. Usage must not require any specific application to be installed – mainstream web browsers must be sufficient.

Administrator/main user can get information about current system status like how many users environment currently have, amount of active and archived workspaces and activity reports. In addition, possibility to add, duplicate and archive workspaces.

Platform use AI capabilities to cluster, analyze and summarize large amounts of discussion data in seconds.

Security level may vary between workspaces. In general using web link to workspace that authenticate individual participant/facilitator is sufficient. In some cases, stricter authentication methods are required. For example, web link that work only once and new link need to be generated for each login event.

Also description how security is implemented in to development process is important. Is there DevSecOps or some frameworks included (for example OWASP ASVS) into development? What automated security testing methods are used? Has platform and/or development security audited by any 3rd party?

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 220 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Option for the duration of 24 months.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/03/2020 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English, Finnish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 12/06/2020

IV.2.7. Conditions for opening of tenders

Date: 20/03/2020 Local time: 13:00

Place:

Tenders are opened in Ministry for Foreign Affairs of Finland, address: Kanavakatu 3, Helsinki.
Opening of tenders is not public.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

After contract terminates, service provider for the next contract period shall be selected through a competitive bidding process. Termination of the contract depends whether options are utilised or not.

VI.2. Information about electronic workflows

Electronic ordering will be used
Electronic invoicing will be accepted
Electronic payment will be used

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Markkinaoikeus
Postal address: Radanrakentajantie 5
Town: Helsinki
Postal code: 00520
Country: Finland
E-mail: markkinaoikeus@oikeus.fi
Telephone: +358 295643300
Internet address: <http://www.oikeus.fi/markkinaoikeus>

VI.5. Date of dispatch of this notice

12/02/2020