

**United Kingdom-Havant: Industry specific software package
OJ S 33/2018 16/02/2018
Contract notice – utilities
Services**

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Portsmouth Water Ltd
Postal address: PO Box 8 West Street
Town: Havant
NUTS code: UKJ3 Hampshire and Isle of Wight
Postal code: PO9 1LG
Country: United Kingdom
Contact person: Hugh Fancourt
E-mail: h.fancourt@portsmouthwater.co.uk
Telephone: +44 2392449086

Internet address(es):

Main address: www.portsmouthwater.co.uk

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://pw.ftpstream.com/?lid=3ffg8kmv>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the following address:

Official name: Portsmouthwater Ltd
Postal address: PO Box 8 West Street
Town: Havant
Postal code: PO9 1LG
Country: United Kingdom
Contact person: Hugh Fancourt
Telephone: +44 2392449086

E-mail: h.fancourt@portsmouthwater.co.uk

NUTS code: UKJ South East (England)

Internet address(es):

Main address: www.Portsmouthwater.co.uk

I.6. Main activity

Water

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Customer Bill Print and fulfilment solution

Reference number: HF0118

II.1.2. Main CPV code

48100000 Industry specific software package

II.1.3. Type of contract

Services

II.1.4. Short description

Supply and Implementation of a customer fulfilment, bill print and an online service to improve customer service.

II.1.5. Estimated total value

Value excluding VAT: 1 750 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

48612000 Database-management system, 48613000 Electronic data management (EDM), 48217000 Transaction-processing software package, 48333000 Contact management software package, 48442000 Financial systems software package, 48445000 Customer Relation Management software package, 72000000 IT services: consulting, software development, Internet and support, 72212100 Industry specific software development services , 72260000 Software-related services, 72253000 Helpdesk and support services

II.2.3. Place of performance

NUTS code: UKJ31 Portsmouth

Main site or place of performance: Havant.

II.2.4. Description of the procurement

Supply and Implementation of a customer fulfilment, bill print and an online service to improve customer service. To provide All or certain elements of:

- outsourcing of Bill printing and mailing,
- online services,
- introduction of hybrid mail,
- debt recovery process improvements.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 1 750 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 64

This contract is subject to renewal: yes

Description of renewals:

Expectation of 4 months development and implementation.

5 years (60 months) of support and maintenance, subject to annual renewal potential to extend this.

II.2.10.

Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Innovative additional options will be considered.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.6. Deposits and guarantees required

As stated in the procurement documents.

III.1.7. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

As stated in the procurement documents.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As stated in the procurement documents.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8.

Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 14/03/2018 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 14/07/2018

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Can be found in the procurement documents and at www.portsmouthwater.co.uk

VI.4. Procedures for review

VI.4.1. Review body

Official name: Portsmouthwater Ltd

Postal address: PO Box 8

Town: Havant

Postal code: PO91LG

Country: United Kingdom

E-mail: h.fancourt@portsmouthwater.co.uk

Telephone: +44 2392449086

Internet address: www.portsmouthwater.co.uk

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

As stated in the procurement documents.

VI.5. Date of dispatch of this notice

14/02/2018