

France-Caen: Telephone operator services
OJ S 30/2021 12/02/2021
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Ars de Basse Normandie
Postal address: 2 place Jean Nouzille
Town: Caen
NUTS code: FRD Normandie
Postal code: 14000
Country: France
E-mail: Ars-normandie-achats@ars.sante.fr
Telephone: +33 232183218
Internet address(es):
Main address: <http://www.ars.normandie.sante.fr>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.marches-publics.gouv.fr/index.php?page=entreprise.EntrepriseAdvancedSearch&AllCons&refConsultation=705474&orgAcronyme=h8j>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <https://www.marches-publics.gouv.fr/index.php?page=entreprise.EntrepriseAdvancedSearch&AllCons&refConsultation=705474&orgAcronyme=h8j>
Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://www.marches-publics.gouv.fr/?page=entreprise.EntrepriseAdvancedSearch&AllCons&refConsultation=388357&orgAcronyme=h8j>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Mise en place d'une plate-forme téléphonique régionale permettant de réaliser des prises de rendez-vous pour la vaccination COVID-19
Reference number: 2021-06

II.1.2. Main CPV code

79511000 Telephone operator services

II.1.3. Type of contract

Services

II.1.4. Short description

Mise en place d'une plate-forme téléphonique régionale permettant de réaliser des prises de rendez-vous pour la vaccination COVID-19.

II.1.5. Estimated total value**II.1.6. Information about lots**

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

79511000 Telephone operator services

II.2.3. Place of performance

NUTS code: FRD Normandie

Main site or place of performance: Normandie.

II.2.4. Description of the procurement

Mise en place d'une plate-forme téléphonique régionale permettant de réaliser des prises de rendez-vous pour la vaccination COVID-19.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Le marché prendra effet à compter de sa date de notification et pour une durée d'un mois. Il est renouvelable tacitement par période d'un mois. La durée totale du marché ne pourra pas excéder 48 mois. Dans le cas d'une non reconduction, le pouvoir adjudicateur notifie sa décision par lettre recommandée avec accusé de réception deux semaines avant la fin du marché.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Le pouvoir adjudicateur peut négocier avec le titulaire, sans publicité préalable et sans mise en concurrence, un marché de prestations similaires en application de l'article R. 2122-7 du code de la commande publique sans que celui-ci n'excède 50 % du montant du marché principal.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Les conditions d'exécution du contrat sont mentionnées au CCAP.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement
Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 24/02/2021 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 2 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 24/02/2021 Local time: 17:00

Section VI: Complementary information

VI.1.

Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Tribunal administratif

Postal address: 3 rue Arthur le Duc

Town: Caen Cedex 4

Postal code: 14050

Country: France

E-mail: greffe.ta-caen@juradm.fr

Internet address: <http://caen.tribunal-administratif.fr/>

VI.4.2. Body responsible for mediation procedures

Official name: Comité consultatif interrégional de règlement amiable des litiges relatifs aux marchés publics de Nantes — Préfecture de Région — Secrétariat général pour les affaires régionales (SGAR) — Bureau de la coordination interministérielle

Postal address: 6 quai Ceineray, BP 33515

Town: Nantes Cedex 1

Postal code: 44035

Country: France

VI.5. Date of dispatch of this notice

09/02/2021