

**United Kingdom-Weston-Super-Mare: Maintenance services of telecommunications equipment**

OJ S 41/2017 28/02/2017

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Knightstone Housing Association  
Postal address: Weston Gateway Business Park  
Town: Weston-Super-Mare  
NUTS code: UKK South West (England)  
Postal code: BS24 7JP  
Country: United Kingdom  
Contact person: Andy Dyer  
E-mail: [andy.dyer@knightstone.co.uk](mailto:andy.dyer@knightstone.co.uk)

**Internet address(es):**

Main address: [www.knightstone.co.uk](http://www.knightstone.co.uk)  
Address of the buyer profile: [http://www.mytenders.org/search/Search\\_AuthProfile.aspx?ID=AA24008](http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA24008)

**I.1. Name and addresses**

Official name: Selwood Housing Society Limited  
Postal address: Bryer Ash Business Park, Bradford Road  
Town: Trowbridge  
NUTS code: UKK South West (England)  
Postal code: BA14 8RT  
Country: United Kingdom  
Contact person: Matt James  
E-mail: [m.james@selwoodhousing.com](mailto:m.james@selwoodhousing.com)

**Internet address(es):**

Main address: <https://in-tendhost.co.uk/knightstone>  
Address of the buyer profile: [http://www.mytenders.org/search/Search\\_AuthProfile.aspx?ID=](http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=)

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://in-tendhost.co.uk/knightstone>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted electronically via: <https://in-tendhost.co.uk/knightstone>  
Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://in-tendhost.co.uk/knightstone>

#### **I.4. Type of the contracting authority**

Body governed by public law

#### **I.5. Main activity**

Housing and community amenities

### **Section II: Object**

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#### **II.1. Scope of the procurement**

##### **II.1.1. Title**

Provision of telecare equipment services.

##### **II.1.2. Main CPV code**

50330000 Maintenance services of telecommunications equipment

##### **II.1.3. Type of contract**

Services

##### **II.1.4. Short description**

This procurement is being conducted jointly by Knightstone Housing Association and Selwood Housing Society (jointly the 'Employer').

The Employer uses telecare equipment to support individuals in their independent living and where the residents are vulnerable and/or need external support. The telecare equipment uses alarms and sensors linked to a communication device to enable remote monitoring.

This tender is for contracts to provide servicing and maintenance of telecare equipment for 5 years with extension option for a further 5 years. The contractor will enter into separate contracts with Knightstone and Selwood.

The detailed scope and specification of the Services is detailed in the tender documents, which can be downloaded from the Supplier portal (see URL supplied).

Tenderers are encouraged to attend a briefing on 14th March when there will be presentations regarding the contracts and an opportunity to ask questions. Details are provided in the ITT.

##### **II.1.5. Estimated total value**

Value excluding VAT: 840 000,00 GBP

##### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 2

#### **II.2. Description**

##### **II.2.1. Title**

Provision of telecare equipment services for Knightstone

Lot No: 1

##### **II.2.2. Additional CPV code(s)**

50330000 Maintenance services of telecommunications equipment, 64220000

Telecommunication services except telephone and data transmission services

##### **II.2.3. Place of performance**

NUTS code: UKK South West (England)

Main site or place of performance: Knightstone has properties in the following local authorities areas — BANES, Bristol, Mendip, North Somerset, Sedgemoor, South Gloucestershire, South Somerset, Taunton Deane and West Somerset.

#### **II.2.4. Description of the procurement**

The Employer uses telecare equipment to support individuals or groups of individuals in their independent living, actively managing risks. This is carried out through the use of remote monitoring, detection, and response. The telecare equipment uses a combination of alarms and sensors linked to a communication device to enable remote monitoring.

The Employer positions this equipment in housing where the residents are vulnerable and/or need external support.

This lot is for contract to provide servicing and maintenance of telecare equipment for Knightstone's sheltered schemes, details of which are included in the tender documents.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 370 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

Extensions in increments of 1 year up to a maximum 5 years, subject to satisfactory performance.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Provision of teelcare equipment services for Selwood

Lot No: 2

##### **II.2.2. Additional CPV code(s)**

50330000 Maintenance services of telecommunications equipment, 64220000

Telecommunication services except telephone and data transmission services

##### **II.2.3. Place of performance**

NUTS code: UKK15 Wiltshire CC

NUTS code: UKK12 Bath and North East Somerset, North Somerset and South Gloucestershire

NUTS code: UKK23 Somerset

Main site or place of performance: Selwood Housing has homes in Wiltshire, Somerset and Bath and North East Somerset. Selwood Housing is based in Trowbridge and operates in Wiltshire and Somerset within 1 hour of our office.

#### **II.2.4. Description of the procurement**

The Employer uses telecare equipment to support individuals or groups of individuals in their independent living, actively managing risks. This is carried out through the use of remote monitoring, detection, and response. The telecare equipment uses a combination of alarms and sensors linked to a communication device to enable remote monitoring.

The Employer positions this equipment in housing where the residents are vulnerable and/or need external support.

This lot is for a contract with Selwood to provide:

- Servicing and maintenance of telecare equipment;
- Emergency out of hours call out service;
- Smoke detector cleaning.

The contract will cover only Selwood's sheltered schemes and lifeline properties, the locations of which are detailed in the Pricing Model.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 470 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

Extensions in increments of 1 year up to a maximum of 5 years, subject to satisfactory performance.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3.**

## **Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2. Conditions related to the contract**

#### **III.2.2. Contract performance conditions**

The contractor will be expected to provide added value contributions in order to support community programmes promoted by the Employer where relevant to the subject of the contract. Accordingly the performance conditions for the contracts will include social and environmental requirements.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 28/03/2017 Local time: 09:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 28/03/2017 Local time: 10:00

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:  
2022.

### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

For more information on the Employer's specific requirements, please refer to the contract documents.

Please note that the contractor will be required to actively participate in skills development, employment and training programmes within the locality of the contract in accordance with the Employer's employment and skills strategy.

The contractor will be expected to provide added value contributions in order to support community programmes promoted by the Employer where relevant to the subject of the contract. Accordingly the performance conditions for the contracts will include social and environmental requirements.

(MT Ref: 193789).

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Knightstone Housing Association  
Postal address: Weston Gateway Business Park  
Town: Weston-super-Mare  
Postal code: BS24 7JP  
Country: United Kingdom  
Internet address: [www.knightstone.co.uk](http://www.knightstone.co.uk)

#### **VI.5. Date of dispatch of this notice**

24/02/2017