

United Kingdom-Glasgow: Information technology services
OJ S 41/2017 28/02/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: New Gorbals Housing Association Ltd

Postal address: 187 Crown Street

Town: Glasgow

NUTS code: UKM34 Glasgow City

Postal code: G5 9XT

Country: United Kingdom

E-mail: admin@newgorbalsha.org.uk

Telephone: +44 1414293782

Internet address(es):

Main address: www.newgorbalsha.org.uk

Address of the buyer profile: http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA13703

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

New Gorbals Housing Association Supply of IT Software and Support Services.

Reference number: ESP: 3924

II.1.2. Main CPV code

72222300 Information technology services

II.1.3. Type of contract

Services

II.1.4. Short description

Supply of software and IT support services.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 140 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKM34 Glasgow City

Main site or place of performance: New Gorbals Housing Association's office, Crown Street, Glasgow G5 9XT. Services can be supplied remotely.

II.2.4. Description of the procurement

New Gorbals Housing Association requires software to manage its reactive repairs team work and be able to fully integrate with our existing housing and finance systems. The software will be required to retrieve and send information to our existing software without additional resources or third part imports and should work in real time basis. The software will process works orders, schedule jobs, manage staff hours, order materials, manage stock, digital authorisation of invoices, auto produce bills to customers and have a mobile capability that can work over all of the Associations software packages.

II.2.5. Award criteria

Quality criterion - Name: Technical compatibility with Employer's current IT systems / Weighting : 50

Price - Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

New Gorbals has existing integrated housing and financials software from Castleton PLC. We are looking to add job management and invoice processing to allow us to expand our current repairs software to allow job management and materials/invoice processing, which fully integrates with our current software systems. This software must be fully compatible with our

current systems without additional resource requirements, imports or downtime. Castleton PLC software for job management and invoice processing is the only compatible software without these additional resource requirements.

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 249-458856](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/01/2017

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Castleton Technologies PLC

Postal address: 11 Whittle Court, Davy Avenue

Town: Milton Keynes

NUTS code: UKJ12 Milton Keynes

Postal code: MK5 8FT

Country: United Kingdom

Internet address: www.castletonplc.com

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 140 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

(SC Ref:485031).

VI.4. Procedures for review

VI.4.1. Review body

Official name: New Gorbals Housing Association Ltd

Postal address: 187 Crown Street

Town: Glasgow

Postal code: G5 9XT

Country: United Kingdom

Telephone: +44 1413533531

Fax: +44 1413531155

VI.5. Date of dispatch of this notice

27/02/2017