

Spain-Madrid: Miscellaneous business and business-related services
OJ S 30/2021 12/02/2021
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: RENFE Viajeros, S. M. E., S. A.

National registration number: A86868189

Postal address: Avenida Ciudad de Barcelona, 6, 2.ª planta

Town: Madrid

NUTS code: ES España

Postal code: 28007

Country: Spain

E-mail: rmsendin@renfe.es

Telephone: +34 661301795

Internet address(es):

Main address: www.renfe.es

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=KcT5%2Ffq6IMQK2TEfXGy%2BA%3D%3D>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://contrataciondelestado.es/wps/portal!/ut/p/b0>

[/04_Sj9CPyKssy0xPLMnMz0vMAfIjU1JTC3ly87KtCIKL0jJznPPzSooSSxLzSIL1w_Wj9KMyU5wK9C](https://contrataciondelestado.es/wps/portal!/ut/p/b0/04_Sj9CPyKssy0xPLMnMz0vMAfIjU1JTC3ly87KtCIKL0jJznPPzSooSSxLzSIL1w_Wj9KMyU5wK9C)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.6. Main activity

Railway services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicio de atención al cliente, información en tierra y venta en estaciones de la Dirección de Cercanías de Madrid

Reference number: 2020-01461

II.1.2. Main CPV code

79900000 Miscellaneous business and business-related services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de atención al cliente, información en tierra y venta en estaciones de la Dirección de Cercanías de Madrid.

II.1.5. Estimated total value

Value excluding VAT: 52 316 191,85 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: ES3 Comunidad de Madrid

II.2.4. Description of the procurement

Servicio de atención al cliente, información en tierra y venta en estaciones de la Dirección de Cercanías de Madrid.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 52 316 191,85 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

El contrato podrá ser prorrogado, a instancias de RENFE Viajeros, por un periodo de hasta treinta y seis (36) meses adicionales.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.6. Deposits and guarantees required

- garantía provisional: 70 000 EUR,
- garantía definitiva: 5 % del importe de adjudicación.

III.1.7. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Las indicadas en el PCP.

III.1.8. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Las indicadas en el PCP.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Las indicadas en el PCP.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 10/03/2021 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 11/03/2021 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38, 8.^a planta

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@minhap.es

Telephone: +34 913491446/47/51

Fax: +34 913491441

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Podrá formular reclamación ante el titular del Tribunal Administrativo Central de Recursos Contractuales, en los términos y de conformidad con lo establecido en los artículos 119 a 122 del Real Decreto Ley 3/2020, de 4 de febrero, de medidas urgentes por el que se incorporan al ordenamiento jurídico español diversas directivas de la Unión Europea en el ámbito de la contratación pública en determinados sectores; de seguros privados; de planes y fondos de pensiones; del ámbito tributario y de litigios fiscales, dentro de los quince días hábiles siguientes a la publicación de este anuncio.

VI.5. Date of dispatch of this notice

08/02/2021