

United Kingdom-Coventry: Educational software package

OJ S 41/2017 28/02/2017

Contract notice

Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: Coventry University Group

Postal address: Priory Street

Town: Coventry

Postal code: CV1 5FB

Country: United Kingdom

Contact person: Procurement Directorate

#### Internet address(es):

General address of the contracting authority: [www.coventry.ac.uk](http://www.coventry.ac.uk)

Address of the buyer profile: <https://in-tendhost.co.uk/coventryuniversity/asp/Home>

#### Additional information can be obtained from:

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

### I.2. Type of the contracting authority

Body governed by public law

### I.3. Main activity

Education

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Learning Management System Support.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code UK United Kingdom

#### II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

#### II.1.4. Information about framework agreement

### **II.1.5. Short description of the contract or purchase(s)**

Coventry University Group is committed to providing a modern, reliable and scalable online learning environment to meet the rapidly growing demands of its campus, blended and online learning communities.

The University have been using Moodle as its Learning Management System (LMS) since 2008 and has one of the largest online learning environments in the country with approximately 45 000 active users (unique log ins over 3 month period). It is anticipated that this will expand significantly over the next four years to approximately 100 000 users and that a significant proportion of these will be via distance learning courses. The Group includes a range of subsidiaries who operate multiple intakes throughout the year.

Currently both the software management for Moodle and Mahara (E-Portfolio) and hosting infrastructure are outsourced. The University has recently acquired in-house provision of Azure and is in the process of setting up Amazon Web Services (AWS) and wishes to host on one of these platforms.

We are therefore seeking to replace our combined software and infrastructure services with a managed service hosted on either Azure or AWS. To facilitate this we are looking for a supplier who has experience and expertise hosting Moodle / Mahara in this way who can support the University's transition to this new hosting model and manage the service thereafter. The chosen supplier must have experience of large Moodle implementations, preferably within the Higher Education environment and be able to show how they would quickly scale to meet rapid changes to student usage and numbers. They must also have experience of advising on Moodle architecture, installing upgrades and thorough testing.

It is expected that the contract will be for a 3 year period and renewable for two periods of one year thereafter. A description of the kind of solution the University wishes to purchase can be found in LMS Hosting Service Description document.

### **II.1.6. CPV code(s)**

48190000 Educational software package, 72260000 Software-related services, 72250000 System and support services, 72210000 Programming services of packaged software products

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **II.1.8. Lots**

This contract is divided into lots: no

### **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

Estimated value excluding VAT:

Range: between 50 000 and 200 000 GBP

### **II.2.2. Information about options**

Options: no

### **II.2.3. Information about renewals**

## **II.3. Duration of the contract or time limit for completion**

Duration in months: 36 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

#### **III.2.2. Economic and financial ability**

#### **III.2.3. Technical and professional ability**

#### **III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

#### **III.3.2. Information about staff responsible for the performance of the contract**

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

PD368

#### **IV.3.2. Previous publication concerning this procedure**

no

**IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

**IV.3.4. Time limit for receipt of tenders or requests to participate**

5.4.2017 - 12:00

**IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

**IV.3.8. Conditions for opening of tenders**

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

27.2.2017