

**United Kingdom-London: IT services: consulting, software development, Internet and support
OJ S 30/2021 12/02/2021
Contract award notice
Services**

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: London Fire Commissioner

National registration number: N/A

Postal address: 169 Union Street

Town: London

NUTS code: UK United Kingdom

Postal code: SE1 0LL

Country: United Kingdom

Contact person: John Tunncliff

E-mail: john.tunncliff@london-fire.gov.uk

Internet address(es):

Main address: <http://www.london-fire.gov.uk>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33133>

I.4. Type of the contracting authority

Other type: Fire and Rescue Service

I.5. Main activity

Public order and safety

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

CAFM, Helpdesk and MI Services

Reference number: PROC/6659/20

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The London Fire Commissioner (the Authority) provides fire fighting, rescue, fire safety and certain emergency planning services for the Greater London area. The LFC Authority is the busiest of all the fire services in the United Kingdom managing 102 fire stations together with the headquarters building, the London Operations Control centre and the brigade distribution centre and store.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 985 762,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 48612000 Database-management system, 72222200 Information systems or technology planning services, 72253000 Helpdesk and support services, 72253100 Helpdesk services, 72260000 Software-related services, 72310000 Data-processing services, 72313000 Data capture services, 72314000 Data collection and collation services, 72315200 Data network management services, 72321000 Added-value database services

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: London.

II.2.4. Description of the procurement

The London Fire Commissioner (the Authority) is looking to conduct a competitive procurement process with a view to identify a supplier to provide a CAFM/Helpdesk /Management Information System service, for a period of 5 years, with an option to extend up to a further 2 years. Expected Contract Mobilisation start date: Autumn 2020. Expected Service Commencement start date: March 2021.

The service currently handles 12,000 calls per annum and processes 25 000 planned work orders, 12 000 reactive work orders, managing a total annual spend on quoted works of GBP 4.0 million, all through an existing FM Supply Chain.

Communication with the Authority during the tender process will only be via Bluelight portal.

II.2.5. Award criteria

Quality criterion - Name: Resources / Weighting: 10 %

Quality criterion - Name: Help desk service / Weighting: 10 %

Quality criterion - Name: CAFM and system software / Weighting: 10 %

Quality criterion - Name: Management information and reporting / Weighting: 5 %

Quality criterion - Name: Financial management / Weighting: 10 %

Quality criterion - Name: Other services / Weighting: 5 %

Quality criterion - Name: Mobilisation / Weighting: 5 %

Quality criterion - Name: Presentation / Weighting: 5 %

Cost criterion - Name: Services fee / Weighting: 35 %

Cost criterion - Name: Mobilisation fee / Weighting: 5 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Bidders are required to register and express their interest only through the Bluelight portal (<https://bluelight.eu-supply.com>) It is free to register and bidders should receive notification of

their registration within 48 hours. Please be aware emails from the portal may be quarantined by email filters. The LFC reserves the right at any time to cease this tendering process.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 107-260675](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

CAFM, Helpdesk and MI Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/02/2021

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Bellrock Property and Facilities Management Ltd

National registration number: GB 991 292 294

Postal address: Peat House, 1 Waterloo Way

Town: Leicester

NUTS code: UKI London

Postal code: LE1 6LP

Country: United Kingdom

E-mail: bd@bellrockgroup.co.uk

Telephone: +44 1162016800

Internet address: <http://www.bellrockgroup.co.uk>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 985 762,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court of England and Wales

Postal address: Royal Court of Justice

Town: Strand

Postal code: WC2A 2LL

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Proceedings may not be brought unless the economic operator bringing the proceedings has informed the contracting authority of the breach or anticipated breach of duty owed to it by the contracting authority and of its intention to bring proceedings and unless those proceedings are brought promptly, and in any event within 3 months from the date when the grounds for the bringing of proceedings first arise, unless the court considers that there is good reason for extending the period within which proceedings can be brought.

VI.5. Date of dispatch of this notice

07/02/2021