

United Kingdom-Prescot: Office cleaning services
OJ S 46/2014 06/03/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: First Ark Group
Postal address: Lakeview, Kings Business Park
Town: Prescot
Postal code: L34 1PJ
Country: United Kingdom
For the attention of: Sharon Hughes
E-mail: Sharon.Hughes@firstark.com

Internet address(es):

General address of the contracting authority: <http://www.firstark.com>
Address of the buyer profile: [https://cirrus-tenders.co.uk/Home.aspx?Link=\[ced35f80-c8d6-4396-aaeb-ba0bdb7960c1\]&ClientStyle=1](https://cirrus-tenders.co.uk/Home.aspx?Link=[ced35f80-c8d6-4396-aaeb-ba0bdb7960c1]&ClientStyle=1)
Electronic access to information: [https://cirrus-tenders.co.uk/Home.aspx?Link=\[ced35f80-c8d6-4396-aaeb-ba0bdb7960c1\]&ClientStyle=1](https://cirrus-tenders.co.uk/Home.aspx?Link=[ced35f80-c8d6-4396-aaeb-ba0bdb7960c1]&ClientStyle=1)
Electronic submission of tenders and requests to participate: [https://cirrus-tenders.co.uk/Home.aspx?Link=\[ced35f80-c8d6-4396-aaeb-ba0bdb7960c1\]&ClientStyle=1](https://cirrus-tenders.co.uk/Home.aspx?Link=[ced35f80-c8d6-4396-aaeb-ba0bdb7960c1]&ClientStyle=1)

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Cleaning and Window Cleaning Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 14: Building-cleaning services and property management services

Main site or place of performance: Merseyside and Knowsley.

NUTS code UKD5 Merseyside

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

The First Ark Group consists of four companies that work together with the over-riding purpose

of making a real positive difference to our communities and to people's lives.

We are, as a Group, committed to 'Creating Success' with each part of the Group contributing in a different way:

— First Ark Ltd is the parent organisation that sets and oversees Corporate Strategy.

— KHT is our successful housing association that provides homes to over 25,000 people through its 14,000 homes in Knowsley on Merseyside.

— Vivark Ltd is the new name for an experienced property maintenance team who will provide a range of services including repairs and maintenance, gas servicing, handyman services, refurbishment and facilities management.

— KHT Services is our development company which will help us deliver our new build programme.

This procurement exercise was led by the First Ark Group for itself and on behalf of the other members of the First Ark Group and references in this document to First Ark/First Ark Group /the Group should be construed accordingly.

First Ark sought a single cleaning contractor to provide a cleaning and window cleaning service across a number of sites within the Merseyside area. Services required under this contract are for cleaning and internal/external window cleaning to a number of First Ark offices, community centres and other locations as were identified in the ITT documents. The successful contractor is required to provide consumable items (such as toilet rolls and washing up liquid) under this contract, and may be required to provide additional hygiene consumables (such as sanibins, spray fragrance and liquid soaps) during the duration of the contract.

The contract is to start 1.4.2014.

The outcome of the tender process is a single contract with a single contractor. The contract will be an initial 2 year contract with 4 annual options to extend by a further 12 months on each occasion up to a maximum 6 years total contract term, subject to First Ark requirements and the performance of the successful contractor.

Potential value (inclusive of VAT) is approximately GBP 95,000 per annum in total (including consumable items), made up of approximately GBP 92,500 on cleaning services and consumable items, and GBP 2,500 on window cleaning. No guarantees are given, nor are implied as to the value of works that will be placed with the successful contractor over the potential maximum 6 year period as future projections are estimates only at this stage. First Ark accept no liability for any inaccuracies in the estimates provided.

The contract is available to KHT and all other members of the First Ark Group from time to time (including all subsidiary undertakings of the First Ark Group from time to time), such that each of the above will be entitled to purchase services from the contract.

II.1.5. CPV code(s)

90919200 Office cleaning services, 90911000 Accommodation, building and window cleaning services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1.

Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Cost. Weighting 70

2. Quality (All sub-criteria were clearly detailed in the tender documentation). Weighting 30

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2013/S 189-326401](#) of 28.9.2013

Section V: Award of contract

Contract No: 1

V.1. Date of conclusion of the contract

21.2.2014

V.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

V.3. Name and address of the contractor

Official name: Mulberry (Services) Limited t/a 1st Eclipse Cleaning

Postal address: Suite One, 1a Cronton Road, England

Town: Liverpool

Postal code: L15 9EH

Country: United Kingdom

Telephone: +44 1517335759

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information

Under the Public Services (Social Value) Act 2012 First Ark must consider:

a) how what is being procured might improve the economic, social and environmental well-being of the area where it exercises its functions, and

b) how, in conducting the process of procurement, it might act with a view to securing that

improvement.

Accordingly, the subject matter of this procurement has been scoped to take into account the priorities of First Ark relating to social well-being.

These priorities have been considered and detail was provided in the tender documents regarding the implications for the evaluation criteria.

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: This tender process incorporated a minimum 10 calendar day standstill period at the point information on the award of the contract was communicated to tenderers. Appeals could be directly raised with First Ark via the contact points detailed in section I.1 of the contract notice.

If an appeal regarding the award of the contract had not successfully been resolved between the tenderer and First Ark, then the Public Contracts Regulations 2006 (SI 2006 No 5) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

4.3.2014