

UK-Enniskillen: information technology services
OJ S 47/2012 08/03/2012
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Waterways Ireland
Postal address: 2 Sligo Road, Co. Fermanagh
Town: Enniskillen
Postal code: BT74 7JY
Country: United Kingdom
Contact person: Information Technology
For the attention of: Brian Cleland
E-mail: brian.cleland@waterwaysireland.org
Telephone: +44 2866346282

Internet address(es):

General address of the contracting authority: <http://www.waterwaysireland.org>
Address of the buyer profile: http://www.etenders.gov.ie/search/Search_AuthProfile.aspx?ID=AA01654

Additional information can be obtained from:

Official name: Waterways Ireland
Postal address: 2 Sligo Road, Co. Fermanagh
Town: Enniskillen
Postal code: BT74 7JY
Country: United Kingdom
Contact person: Information Technology
For the attention of: Mr Brian Cleland
E-mail: brian.cleland@waterwaysireland.org
Telephone: +44 2866346282
Internet address: <http://www.waterwaysireland.org>

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Waterways Ireland
Postal address: 2 Sligo Road, Co. Fermanagh
Town: Enniskillen
Postal code: BT74 7JY
Country: United Kingdom
Contact person: Information Technology
For the attention of: Mr Brian Cleland
E-mail: brian.cleland@waterwaysireland.org
Telephone: +44 2866346282
Internet address: <http://www.waterwaysireland.org>

Tenders or requests to participate must be submitted: Official name: Waterways Ireland
Postal address: 2 Sligo Road, Co. Fermanagh
Town: Enniskillen

Postal code: BT74 7JY
Country: United Kingdom
Contact person: InformationTechnology
For the attention of: Mr Brian Cleland
E-mail: brian.cleland@waterwaysireland.org
Telephone: +44 2866346282
Internet address: <http://www.waterwaysireland.org>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Waterways Ireland IT managed services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Sites throughout Ireland (North and South).

NUTS code IE Éire / Ireland

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The contract will consist of a number of elements:

- The core IT Managed Service encompassing, inter alia, support of all information technology based IT systems, servers, desktops, laptops, mobile devices, printers and other peripherals,
- Helpdesk services,
- The management of the LAN and wireless networks at all sites,
- Continuous process improvement in line with WI ICT strategy and changing technology with specialist advice & services as required,
- Hardware & software asset licence maintenance,
- Vendor software security updates in line with best practice,
- Technical refresh(s) software,
- Onsite resource for frontline helpdesk support (conditional on budget),
- The provision of the following optional services may also be required during the lifetime of the contract if requested by Waterways Ireland,
 - Specialist training courses,
 - Technical refresh(s) of hardware,
 - Wireless site extensions.

Note: to register your interest in this notice and obtain any additional information please visit the eTenders web site at http://www.etenders.gov.ie/Search/Search_Switch.aspx?ID=393192.

II.1.6. CPV code(s)

72222300 Information technology services, 50312610 Maintenance of information technology equipment, 72223000 Information technology requirements review services, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 72222000 Information systems or technology strategic review and planning services, 72228000 Hardware integration consultancy services, 72253000 Helpdesk and support services, 72500000 Computer-related services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The contract is for the provision of an overarching IT managed support service for all Waterways Ireland sites.

Estimated value excluding VAT: 800 000 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Start 1.8.2012. Completion 31.7.2017

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

[Waterways Ireland/The Contracting Authority] may require guarantees or other forms of security acceptable to it.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Subject to the status and involvement of the parties, [Waterways Ireland/the Contracting Authority] may require parties to commit to joint and several liability in respect of the contract. Alternatively, [Waterways Ireland/the Contracting Authority] may expect the lead operator to take total responsibility or require a consortium to form a legal entity before entering into the

contract. [Waterways Ireland/The Contracting Authority] may require collateral warranties, parent company guarantees and/or performance bonds as applicable to be entered into by other involved economic operators.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: The successful candidate will be required to sign Waterways Ireland's service level agreement - a draft copy will be made available at Tender Stage.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: (1) All candidates will be required to produce a certificate or declaration demonstrating that they are not bankrupt or the subject of an administration order, are not being wound-up, have not granted a trust deed, are not the subject of a petition presented for sequestration of their estate, have not had a receiver, manager or administrator appointed and are not otherwise apparently insolvent;

(2) All candidates will be required to produce a certificate or declaration demonstrating that the candidate, their directors, or any other person who has powers of representation, decision or control of the candidate has not been convicted of conspiracy, corruption, bribery, or money laundering. Failure to provide such a declaration will result in the candidate being declared ineligible and they will not be selected to participate in this procurement process;

(3) All candidates will be required to produce a certificate or declaration demonstrating that they have not been convicted of a criminal offence relating to the conduct of their business or profession;

(4) All candidates will be required to produce a certificate or declaration demonstrating that they have not committed an act of grave misconduct in the course of their business or profession;

(5) All candidates must comply with the requirements of the State in which they are established, regarding registration on the professional or trade register;

(6) Any candidate found to be guilty of serious misrepresentation in providing any information required, may be declared ineligible and not selected to continue with this procurement process;

(7) All candidates will have to demonstrate that they are licensed, or a member of the relevant organisation, in the State where they are established, when the law of that State prohibits the provision of the services, described in this notice, by a person who is not so licensed or who is not a member of the relevant organisation;

(8) All candidates will be required to produce a certificate or declaration demonstrating that they have fulfilled obligations relating to the payment of social security contributions under the law or of the relevant State in which the candidate is established;

(9) All candidates will be required to produce a certificate or declaration demonstrating that they have fulfilled obligations relating to the payment of taxes under the law or of the relevant State in which the economic operator is established.

III.2.2. Economic and financial ability

List and brief description of conditions: (1) All candidates will be required to provide a reference from their bank;

(2) All candidates will be required to provide evidence of relevant professional risk indemnity insurance;

(3) All candidates will be required to provide a statement, covering the 3 previous financial years including the overall turnover of the candidate and the turnover in respect of the activities which are of a similar type to the subject matter of this notice;

(4) All candidates will be required to provide statements of accounts or extracts from those accounts relating to their business.

III.2.3. Technical and professional ability

List and brief description of conditions:

(1) A statement of the candidate's average annual number of staff and managerial staff over the previous 3 years;

(2) Details of the educational and professional qualifications of their managerial staff; and those of the person(s) who would be responsible for providing the services or carrying out the work or works under the contract;

(3) All candidates will be required to provide certification drawn up by an independent body attesting the compliance of the economic operator with quality assurance standards based on the relevant European standards;

(4) A statement of the principal goods sold or services provided by the supplier or the services provider in the past 3 years, detailing the dates on which the goods were sold or the services provided; the consideration received; the identity of the person to whom the goods were sold or the services were provided;

(5) A check may be carried out by the contracting authority or by a competent official body of the State in which the candidate is established, to verify the technical capacity of the candidate; and if relevant, on the candidates study and research facilities and quality control measures;

(6) An indication of the proportion of the contract which the services provider intends possibly to subcontract;

(7) A statement of the technicians or technical services available to the candidate to carry out the work under the contract; or be involved in the production of goods or the provision of services under the contract; particularly those responsible for quality control, whether or not they are independent of the candidate.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 5

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

PQQ ref: 2012 IT Managed Services

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

13.4.2012 - 16:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

1.5.2012

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

(ET Ref:393192).

VI.4. Procedures for review

VI.4.1. Review body

Official name: Waterways Ireland

Postal address: 2 Sligo Road

Town: Enniskillen

Postal code: BT74 7JY

Country: United Kingdom

Telephone: +44 2866323004

Internet address: www.waterwaysireland.org

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

6.3.2012