

Spain-Madrid: Computer-related professional services
OJ S 31/2021 15/02/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Gerencia Umivale, Mutua Colaboradora con la Seguridad Social número 15
National registration number: G96236443
Postal address: C/ del Poeta Joan Maragall, 31
Town: Madrid
NUTS code: ES300 Madrid
Postal code: 28020
Country: Spain
Contact person: Gerencia Umivale, Mutua Colaboradora con la Seguridad Social número 15
E-mail: contrataciones@umivale.es
Telephone: +34 914188364
Fax: +34 915564904
Internet address(es):
Main address: <https://umivale.es/conocenos/licitaciones>
Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=zGucAGrHI9k%3D>

I.4. Type of the contracting authority

Other type: Otras entidades del sector público

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Contratación técnicos de soporte de servicio de comunicaciones y microinformática
Reference number: SER-20-280-MIC

II.1.2. Main CPV code

72590000 Computer-related professional services

II.1.3. Type of contract

Services

II.1.4. Short description

Contratación técnicos de soporte de servicio de comunicaciones y microinformática.

II.1.6.

Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 347 527,81 EUR

II.2. Description

II.2.1. Title

Un técnico de call center. Primer segmento de soporte
Lot No: 1

II.2.2. Additional CPV code(s)

72590000 Computer-related professional services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Un técnico de call center. Primer segmento de soporte.

II.2.5. Award criteria

Quality criterion - Name: Valoración de los técnicos / Weighting: 50
Price - Weighting: 50

II.2.11. Information about options

Options: yes
Description of options:
Una posible prórroga de doce meses de duración.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Un técnico de call center con funciones de supervisión. Primer segmento de soporte
Lot No: 2

II.2.2. Additional CPV code(s)

72590000 Computer-related professional services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Un técnico de call center con funciones de supervisión. Primer segmento de soporte.

II.2.5. Award criteria

Quality criterion - Name: Valoración de los técnicos / Weighting: 50
Price - Weighting: 50

II.2.11.

Information about options

Options: yes

Description of options:

Una posible prórroga de doce meses de duración.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Un técnico de call center. Primer segmento de soporte

Lot No: 3

II.2.2. Additional CPV code(s)

72590000 Computer-related professional services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Un técnico de call center. Primer segmento de soporte.

II.2.5. Award criteria

Quality criterion - Name: Valoración de los técnicos / Weighting: 50

Price - Weighting: 50

II.2.11. Information about options

Options: yes

Description of options:

Una posible prórroga de doce meses de duración.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Un técnico de informática junior con funciones de técnico de campo. Segundo segmento de soporte

Lot No: 4

II.2.2. Additional CPV code(s)

72590000 Computer-related professional services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Un técnico de microinformática junior con funciones de técnico de campo. Segundo segmento de soporte.

II.2.5. Award criteria

Quality criterion - Name: Valoración de los técnicos / Weighting: 50

Price - Weighting: 50

II.2.11. Information about options

Options: yes

Description of options:

Una posible prórroga de doce meses de duración.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Un técnico de microinformática sénior con conocimientos de sistemas. Segundo segmento de soporte

Lot No: 5

II.2.2. Additional CPV code(s)

72590000 Computer-related professional services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Un técnico de microinformática sénior con conocimientos de sistemas. Segundo segmento de soporte.

II.2.5. Award criteria

Quality criterion - Name: Valoración de los técnicos / Weighting: 50

Price - Weighting: 50

II.2.11. Information about options

Options: yes

Description of options:

Una posible prórroga de doce meses de duración.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Un técnico de microinformática con funciones de técnico de campo. Segundo segmento de soporte

Lot No: 6

II.2.2. Additional CPV code(s)

72590000 Computer-related professional services

II.2.3. Place of performance

NUTS code: ES523 Valencia/València

II.2.4. Description of the procurement

Un técnico de microinformática con funciones de técnico de campo. Segundo segmento de soporte.

II.2.5. Award criteria

Quality criterion - Name: Valoración de los técnicos / Weighting: 50

Price - Weighting: 50

II.2.11. Information about options

Options: yes

Description of options:

Una posible prórroga de doce meses de duración.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Un técnico de microinformática sénior con amplios conocimientos en sistemas. Segundo segmento de soporte

Lot No: 7

II.2.2. Additional CPV code(s)

72590000 Computer-related professional services

II.2.3. Place of performance

NUTS code: ES523 Valencia/València

II.2.4. Description of the procurement

Un técnico de microinformática sénior con amplios conocimientos en sistemas. Segundo segmento de soporte.

II.2.5. Award criteria

Quality criterion - Name: Valoración de los técnicos / Weighting: 50

Price - Weighting: 50

II.2.11. Information about options

Options: yes

Description of options:

Una posible prórroga de doce meses de duración.

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Un técnico de comunicaciones sénior
Lot No: 8

II.2.2. Additional CPV code(s)

72590000 Computer-related professional services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Un técnico de comunicaciones sénior.

II.2.5. Award criteria

Quality criterion - Name: Valoración de los técnicos / Weighting: 50
Price - Weighting: 50

II.2.11. Information about options

Options: yes
Description of options:
Una posible prórroga de doce meses de duración.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Un técnico de comunicaciones y sistemas sénior
Lot No: 9

II.2.2. Additional CPV code(s)

72590000 Computer-related professional services

II.2.3. Place of performance

NUTS code: ES523 Valencia/València

II.2.4. Description of the procurement

Un técnico de comunicaciones y sistemas sénior.

II.2.5. Award criteria

Quality criterion - Name: Valoración de los técnicos / Weighting: 50
Price - Weighting: 50

II.2.11.

Information about options

Options: yes

Description of options:

Una posible prórroga de doce meses de duración.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 214-524675](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 5327

Lot No: 1

Title:

Un técnico de call center. Primer segmento de soporte

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

04/02/2021

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Indra Soluciones Tecnológicas de la Información, S. L. U.

National registration number: B88018098
Postal address: Avenida Cardenal Benlloch, 67, 1.º
Town: Valencia
NUTS code: ES523 Valencia/València
Postal code: 46021
Country: Spain
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 31 716,00 EUR
Total value of the contract/lot: 31 716,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 5328

Lot No: 2

Title:

Un técnico de call center con funciones de supervisión. Primer segmento de soporte

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

26/01/2021

V.2.2. Information about tenders

Number of tenders received: 3
Number of tenders received from SMEs: 1
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: 3GH Informática Integral, S. L.
National registration number: B81399305
Postal address: Avenida de los Rosales, 42
Town: Madrid
NUTS code: ES300 Madrid
Postal code: 28021
Country: Spain
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 36 156,00 EUR
Total value of the contract/lot: 35 647,56 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 5329

Lot No: 3

Title:

Un técnico de call center. Primer segmento de soporte

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/01/2021

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Ibermática, S. A.

National registration number: A20038915

Postal address: Paseo Miketelegi, 5

Town: San Sebastián

NUTS code: ES212 Gipuzkoa

Postal code: 20009

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 31 716,00 EUR

Total value of the contract/lot: 31 716,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 5330

Lot No: 4

Title:

Un técnico de microinformática junior con funciones de técnico de campo. Segundo segmento de soporte

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

26/01/2021

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: 3GH Informática Integral, S. L.
National registration number: B81399305
Postal address: Avenida de los Rosales, 42
Town: Madrid
NUTS code: ES300 Madrid
Postal code: 28021
Country: Spain
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 27 000,00 EUR
Total value of the contract/lot: 26 457,75 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 5331

Lot No: 5

Title:

Un técnico de microinformática sénior con conocimientos de sistemas. Segundo segmento de soporte

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

26/01/2021

V.2.2. Information about tenders

Number of tenders received: 2
Number of tenders received from SMEs: 1
The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: 3GH Informática Integral, S. L.
National registration number: B81399305
Postal address: Avenida de los Rosales, 42
Town: Madrid
NUTS code: ES300 Madrid
Postal code: 28021
Country: Spain
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 48 600,00 EUR
Total value of the contract/lot: 46 030,50 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 5332

Lot No: 6

Title:

Un técnico de microinformática con funciones de técnico de campo. Segundo segmento de soporte

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

04/02/2021

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Indra Soluciones Tecnologías de la Información, S. L. U.

National registration number: B88018098

Postal address: Avenida Cardenal Benlloch, 67, 1.º

Town: Valencia

NUTS code: ES523 Valencia/València

Postal code: 46021

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 31 500,00 EUR

Total value of the contract/lot: 31 500,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 5333

Lot No: 7

Title:

Un técnico de microinformática sénior con amplios conocimientos en sistemas. Segundo segmento de soporte

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

04/02/2021

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Indra Soluciones Tecnológicas de la Información, S. L. U.

National registration number: B88018098

Postal address: Avenida Cardenal Benlloch, 67, 1.º

Town: Valencia

NUTS code: ES523 Valencia/València

Postal code: 46021

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 48 600,00 EUR

Total value of the contract/lot: 48 600,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 5334

Lot No: 8

Title:

Un técnico de comunicaciones sénior

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

27/01/2021

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Prosodie Ibérica, S. L. U.

National registration number: B83071290

Postal address: C/ Puerto de Somport, 9

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28050

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 48 600,00 EUR

Total value of the contract/lot: 47 260,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 5335

Lot No: 9

Title:

Un técnico de comunicaciones y sistemas sénior

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/01/2021

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Ibermática, S. A.

National registration number: A20038915

Postal address: Paseo Miketelegi, 5

Town: San Sebastián

NUTS code: ES212 Gipuzkoa

Postal code: 20009

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 48 600,00 EUR

Total value of the contract/lot: 48 600,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Umivale, Mutua Colaboradora con la Seguridad Social número 15

Postal address: C/ Poeta Joan Maragall, 31

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: contrataciones@umivale.es

Telephone: +034 914188364

Fax: +034 915564904

Internet address: <https://contrataciondelestado.es/UMIVALE>

VI.5. Date of dispatch of this notice

10/02/2021