

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 33/2020 17/02/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Direktoratet for Forvaltning og Økonomistyring (DFØ)

National registration number: 986 252 932

Postal address: Postboks 7154

Town: Oslo

NUTS code: NO Norge

Postal code: 0130

Country: Norway

Contact person: Pia Buchardt Silderen

E-mail: postmottak@dfo.no

Telephone: +47 40007997

Internet address(es):

Main address: www.dfo.no

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/336234>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=263743&B=DFO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=263743&B=DFO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Dynamic Purchasing System for Consultancy Services for Service and Interaction Design

Reference number: 20/248

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The Norwegian Government Agency for Financial Management (Norwegian abbreviation DFØ) would like to offer our customers and the administration an improved platform for exchanging data and at the same time keep the impact on the source systems as low as possible. This can, for example, include making purchase, HR, payroll and accounting information available, without influencing important supply of services.

The important points that the Norwegian Government Agency for Financial Management wants to achieve in the long-term are:

- services that solve our customers and users' needs in a good and efficient way,
- increased use of service and interaction design in the development of new services and improvements to existing services,
- increased competence and experience with the use of service and interaction design in the entity.

This system is for advice and execution within service and interaction design.

II.1.5. Estimated total value

Value excluding VAT: 80 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The Norwegian Government Agency for Financial Management (Norwegian abbreviation DFØ) would like to offer our customers and the administration an improved platform for exchanging data and at the same time keep the impact on the source systems as low as possible. This can, for example, include making purchase, HR, payroll and accounting information available, without influencing important supply of services.

The important points that the Norwegian Government Agency for Financial Management wants to achieve in the long-term are:

- services that solve our customers and users' needs in a good and efficient way,
- increased use of service and interaction design in the development of new services and improvements to existing services,
- increased competence and experience with the use of service and interaction design in the entity.

This system is for advice and execution within service and interaction design.

This includes, but is not limited to, the following areas:

- planning and implementation of concrete projects,
- assist with advice connected to all or parts of projects,
- strengthen competence in service and interaction design in DFØ,
- assist with 1 or several of the phases in the triple diamond; diagnosis, investigate, define, develop and delivery,

- ensure good processes and tools in DFØ's context,
- process management and facilitation,
- project management and project support.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 80 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 17/03/2020

This contract is subject to renewal: yes

Description of renewals:

The purchasing system period is 6 years. However, by publishing a notice on Doffin/TED, the contracting authority can conclude or extend the period.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 17/03/2026 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

14/02/2020