

**United Kingdom-Lewes: Repair and maintenance services of wheelchairs**  
**OJ S 33/2020 17/02/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS High Weald Lewes Havens Clinical commissioning Group  
Postal address: 36-38 Friars Walk  
Town: Lewes  
NUTS code: UKJ2 Surrey, East and West Sussex  
Postal code: BN7 2PB  
Country: United Kingdom  
Contact person: <https://in-tendhost.co.uk/soepscommissioning/asp/Tenders/Current>  
E-mail: [christopher.mccarthy@soeprocurement.nhs.uk](mailto:christopher.mccarthy@soeprocurement.nhs.uk)  
Telephone: +44 1273485300  
**Internet address(es):**  
Main address: <https://in-tendhost.co.uk/soepscommissioning/asp/Tenders/Current>

**I.1. Name and addresses**

Official name: NHS Eastbourne Hailsham and Seaford Clinical Commissioning Group  
Postal address: 36-38 Friars Walk  
Town: Lewes  
NUTS code: UKJ2 Surrey, East and West Sussex  
Postal code: BN7 2PB  
Country: United Kingdom  
Contact person: <https://in-tendhost.co.uk/soepscommissioning/asp/Tenders/Current>  
E-mail: [christopher.mccarthy@soeprocurement.nhs.uk](mailto:christopher.mccarthy@soeprocurement.nhs.uk)  
Telephone: +44 1273485300  
**Internet address(es):**  
Main address: <https://in-tendhost.co.uk/soepscommissioning/asp/Tenders/Current>

**I.1. Name and addresses**

Official name: NHS Hastings and Rother Clinical Commissioning Group  
Postal address: Bexhill Hospital, Holliers Hill  
Town: Bexhill-on-Sea  
NUTS code: UKJ2 Surrey, East and West Sussex  
Postal code: TN20 2DZ  
Country: United Kingdom  
Contact person: <https://in-tendhost.co.uk/soepscommissioning/asp/Tenders/Current>  
E-mail: [christopher.mccarthy@soeprocurement.nhs.uk](mailto:christopher.mccarthy@soeprocurement.nhs.uk)  
Telephone: +44 1273485300  
**Internet address(es):**  
Main address: <https://in-tendhost.co.uk/soepscommissioning/asp/Tenders/Current>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

**Section II: Object**

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**II.1. Scope of the procurement**

**II.1.1. Title**

East Sussex Children and Adult Wheelchair and Specialist Seating Service Ref 18.434

Invitation to Tender

Reference number: 18.434 (ITT)

**II.1.2. Main CPV code**

50421100 Repair and maintenance services of wheelchairs

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The aim of the East Sussex children and adult wheelchair and specialist seating service is to make sure users optimise their mobility and independence and improve their quality of life through receiving timely access to appropriate assessment, provision and maintenance of equipment through a fully integrated service.

The provider will assess users for the provision of wheeled mobility equipment (both powered and manual) for those with long term mobility problems. Pressure relieving cushions and postural management wheelchair equipment will also be provided to meet the user's long term clinical need. The provider will also assess for specialist static postural seating.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 9 786 885,00 GBP

**II.2. Description**

**II.2.2. Additional CPV code(s)**

50421100 Repair and maintenance services of wheelchairs, 33193000 Invalid carriages, wheelchairs and associated devices, 33193121 Motorised wheelchairs, 85000000 Health and social work services, 33193120 Wheelchairs

**II.2.3. Place of performance**

NUTS code: UKJ2 Surrey, East and West Sussex

Main site or place of performance: East Sussex within the boundaries of NHS High Weald Lewes Havens CCG, NHS Eastbourne Hailsham and Seaford CCG, and NHS Hastings and Rother CCG.

**II.2.4. Description of the procurement**

The aim of the East Sussex children and adult wheelchair and specialist seating service is to make sure users optimise their mobility and independence and improve their quality of life through receiving timely access to appropriate assessment, provision and maintenance of equipment through a fully integrated service.

The provider will assess users for the provision of wheeled mobility equipment (both powered and manual) for those with long term mobility problems. Pressure relieving cushions and postural management wheelchair equipment will also be provided to meet the user's long term clinical need. The provider will also assess for specialist static postural seating.

The wheelchair charter, developed by the National Wheelchair Leadership Alliance identified a number of ambitions for wheelchair services which the service provider will need to adhere to. These are:

- a person centred service that works in partnership with service users and their carers and makes the user/carer voice central to any design, innovation and service change,
- equality of access and provision for all, irrespective of age or postcode and including essential user skills training as standard,
- entry to the service via referral from an appropriately skilled professional. The time from referral to delivery will be at least within the constitutional right of 18 weeks,
- assessments for all wheelchairs and associated postural support within nationally mandated timescales and priorities taking into account all aspects of individual needs including those of carers,
- establishing regular reviews with the user/carer according to their individual needs,
- prescriptions which take into account the current and future needs for all adults and children including those of carers,
- delivery, maintenance and emergency backup provided to nationally mandated timescales,
- innovative and flexible budgeting working with key partners to strengthen integration across health, social care, work and education, enabling the accommodation of individual needs, independence health and wellbeing,
- recruitment of qualified staff in respect of numbers and skills, with support for on-going development and training,
- supporting clinicians, manufacturers and independent organisations working together to develop innovative, affordable products and solutions.

The service will commence on 1.7.2020.

The contract will be for 3 years and 9 months duration. Commissioners reserve the right to extend for up to a further 24 months. The value stated represents the value of the primary duration (3 years and 9 months).

An electronic process was used for this procurement.

#### **II.2.5. Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 35

Quality criterion - Name: business management / Weighting: 25

Quality criterion - Name: Service user involvement / Weighting: 20

Cost criterion - Name: Commercial offer / Weighting: 20

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### IV.2. Administrative information

#### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 124-303134](#)

#### IV.2.8. Information about termination of dynamic purchasing system

#### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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### Title:

East Sussex Children and Adult Wheelchair and Specialist Seating Service Ref 18.434

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

28/01/2020

#### V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: Millbrook Healthcare Ltd

Postal address: Nutsey Lane, Calmore Industrial Park, Totton

Town: Southampton

NUTS code: UKJ32 Southampton

Postal code: SO40 3XJ

Country: United Kingdom

Telephone: +44 2380660296

The contractor is an SME: no

#### V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 9 786 885,00 GBP

Total value of the contract/lot: 9 786 885,00 GBP

#### V.2.5. Information about subcontracting

## Section VI: Complementary information

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### VI.3. Additional information

Any questions on specific opportunities should be directed through the portal messaging facility.

If you have any questions on the above or general questions around tendering with NHS South of England Procurement Services Commissioning Support please contact:

[commissioning.tenders@soeprocurement.nhs.uk](mailto:commissioning.tenders@soeprocurement.nhs.uk).

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Refer to South of England Procurement Services to trigger the review process.

This process can be further escalated to NHS Improvement.

Postal address: 36-38 Friars Walk

Town: Lewes

Postal code: BN7 2PB

Country: United Kingdom

E-mail: [christopher.mccarthy@soeprocurement.nhs.uk](mailto:christopher.mccarthy@soeprocurement.nhs.uk)

Internet address: <http://soeprocurement.nhs.uk/>

### VI.5. Date of dispatch of this notice

13/02/2020