

**United Kingdom-Cardiff: Software package and information systems**

OJ S 45/2017 04/03/2017

Contract notice

Supplies

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Velindre NHS Trust (as hosts of NHS Wales Informatics Service)

Postal address: Ty Glan yr Afon

Town: Cardiff

NUTS code: UKL Wales

Postal code: CF11 9AD

Country: United Kingdom

Contact person: Matthew.Perrott@wales.nhs.uk

E-mail: [matthew.perrott@wales.nhs.uk](mailto:matthew.perrott@wales.nhs.uk)

Telephone: +44 2920502152

**Internet address(es):**Main address: <http://www.procurement.wales.nhs.uk>Address of the buyer profile: [http://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)**I.1. Name and addresses**

Official name: Welsh Ambulance Service NHS Trust

Postal address: H.M.Stanley Hospital, Denbighshire

Town: St. Asaph

NUTS code: UKL Wales

Postal code: LL17 0RS

Country: United Kingdom

E-mail: [simon.whitehead@wales.nhs.uk](mailto:simon.whitehead@wales.nhs.uk)**Internet address(es):**Main address: <http://www.ambulance.wales.nhs.uk/Default.aspx?pageId=62&lan=en>**I.1. Name and addresses**

Official name: Aneurin Bevan University Health Board

Postal address: St Cadoc's Hospital, Lodge Road, Caerleon

Town: Newport

NUTS code: UKL Wales

Postal code: NP18 3XQ

Country: United Kingdom

Contact person: Rob Type

E-mail: [rob.type@wales.nhs.uk](mailto:rob.type@wales.nhs.uk)**Internet address(es):**Main address: <http://www.wales.nhs.uk/>**I.1. Name and addresses**

Official name: Abertawe Bro Morgannwg University Health Board

Postal address: One Talbot Gateway, Baglan energy Park, Baglan  
Town: Port Talbot  
NUTS code: UKL Wales  
Postal code: SA12 7BR  
Country: United Kingdom  
Contact person: Helen James  
E-mail: [helen.james@wales.nhs.uk](mailto:helen.james@wales.nhs.uk)  
**Internet address(es):**  
Main address: <http://www.wales.nhs.uk/>

**I.1. Name and addresses**

Official name: Betsi Cadwaladr University Health Board  
Postal address: Ysbyty Gwynedd, Penrhosgarnedd, Bangor  
Town: Gwynedd  
NUTS code: UKL Wales  
Postal code: LL57 2PW  
Country: United Kingdom  
Contact person: Simon Whitehead  
E-mail: [simon.whitehead@wales.nhs.uk](mailto:simon.whitehead@wales.nhs.uk)  
**Internet address(es):**  
Main address: <http://www.wales.nhs.uk/>

**I.1. Name and addresses**

Official name: Cardiff & Vale University Health Board  
Postal address: University Hospital of Wales, Heath Park  
Town: Cardiff  
NUTS code: UKL Wales  
Postal code: CF14 4XW  
Country: United Kingdom  
Contact person: Claire Salisbury  
E-mail: [claire.salisbury@wales.nhs.uk](mailto:claire.salisbury@wales.nhs.uk)  
**Internet address(es):**  
Main address: [http://www.wales.nhs.uk](http://www.wales.nhs.uk/)

**I.1. Name and addresses**

Official name: Cwm Taf University Health Board  
Postal address: Ynysmeurig House, Navigation Park  
Town: Abercynon  
NUTS code: UKL Wales  
Postal code: CF45 4SN  
Country: United Kingdom  
Contact person: Esther Price  
E-mail: [esther.price@wales.nhs.uk](mailto:esther.price@wales.nhs.uk)  
**Internet address(es):**  
Main address: [http://www.wales.nhs.uk](http://www.wales.nhs.uk/)

**I.1. Name and addresses**

Official name: Hywel Dda University Health Board  
Postal address: Prince Phillip Hospital, Bryngwyn Mawr, Camarthenshire  
Town: Llanelli  
NUTS code: UKL Wales

Postal code: SA14 8QF  
Country: United Kingdom  
E-mail: [matthew.perrott@wales.nhs.uk](mailto:matthew.perrott@wales.nhs.uk)  
**Internet address(es):**  
Main address: <http://www.wales.nhs.uk>

#### **I.1. Name and addresses**

Official name: Powys Teaching Health Board  
Postal address: Glasbury House, Bronllys Hospital, Bronllys  
Town: Brecon  
NUTS code: UKL Wales  
Postal code: LD3 0LS  
Country: United Kingdom  
Contact person: Simon Whitehead  
E-mail: [simon.whitehead@wales.nhs.uk](mailto:simon.whitehead@wales.nhs.uk)  
**Internet address(es):**  
Main address: <http://www.wales.nhs.uk>

#### **I.1. Name and addresses**

Official name: Public Health Wales NHS Trust  
Postal address: 2 Capital Quarter  
Town: Cardiff  
NUTS code: UKL Wales  
Postal code: CF10 4BZ  
Country: United Kingdom  
Contact person: Christine Thorne  
E-mail: [Christine.Thorne@wales.nhs.uk](mailto:Christine.Thorne@wales.nhs.uk)  
**Internet address(es):**  
Main address: <http://www.wales.nhs.uk>

#### **I.2. Information about joint procurement**

The contract involves joint procurement

#### **I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etenderwales.bravosolution.co.uk/home.html>  
Tenders or requests to participate must be submitted electronically via: <https://etenderwales.bravosolution.co.uk/home.html>  
Additional information can be obtained from another address:  
Official name: NHS Wales Informatics Service as hosted by Velindre NHS Trust  
Postal address: Ty Glan yr Afon, Cowbridge Road East  
Town: Cardiff  
NUTS code: UKL Wales  
Postal code: CF11 9AD  
Country: United Kingdom  
Contact person: Matthew Perrott  
E-mail: [matthew.perrott@wales.nhs.uk](mailto:matthew.perrott@wales.nhs.uk)  
Telephone: +44 2920502152  
**Internet address(es):**  
Main address: <http://www.wales.nhs.uk/sitesplus/956/home>

#### **I.4.**

## **Type of the contracting authority**

Body governed by public law

### **I.5. Main activity**

Health

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

NHS Wales GMS IT Clinical System Services Framework Agreement.

Reference number: P189.02

#### **II.1.2. Main CPV code**

48000000 Software package and information systems

#### **II.1.3. Type of contract**

Supplies

#### **II.1.4. Short description**

The Awarding Authority is seeking undertake a reprocurement of an existing contract for a GMS IT System Services framework agreement. The key components of the new agreement will include (without limitation) the delivery of a managed service, including the following:

- Provision, ongoing development, upgrade and maintenance of GMS clinical system software solutions;
- Provision of central hosting and all associated Services to deliver this functionality as a Managed Service;
- Provision of application support services at an infrastructure level (in support of central hosting arrangements) and at the user level (as second or third line support to the NHS Wales help desk).

#### **II.1.5. Estimated total value**

Value excluding VAT: 70 000 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48800000 Information systems and servers, 48810000 Information systems, 48000000 Software package and information systems, 48100000 Industry specific software package

#### **II.2.3. Place of performance**

NUTS code: UKL Wales

Main site or place of performance: All sites and geographical region of NHS Wales and the Health Boards or Trusts within Wales.

#### **II.2.4. Description of the procurement**

At a more detailed level the scope of the new framework agreement will include (without limitation) the following:

Delivery of GMS IT Clinical System Services to embrace the following key areas:

- Intuitive functionality which support the requirements of the GMS Contract;

- Functionality and interoperability requirements for NHS Wales national services;
- Hosted, web-based patient centric service with the functional capability to adapt and respond to future service delivery requirements across Primary, Community and Social Care Settings (General Medical Services) as well as facilitate remote mobile working as appropriate.
- Services (including appropriate 3rd party products) which support core clinical business functions through compliance with NHS Wales national Architecture and Interoperability Framework Standards Further details concerning the scope and nature of the requirement shall be included with subsequent documentation.

It is the expectation of the Contracting Authority to enter into an arrangement for the supply of the required services that will be structured in a manner that will facilitate VAT recovery by the Contracting Authority on all associated costs of the arrangement under the appropriate NHS VAT Contracted Out Services relief, on the basis that it qualifies as a fully managed outsourced service by meeting all the requirements for such arrangements as laid down by the relevant Tax Authority. It is the expectation of the Contracting Authority to enter into an arrangement for the supply of any solution/service that will be structured in a manner that will allow all associated costs of the arrangement to be kept off- balance sheet under International Financial Reporting Standards.

The Authority is procuring a framework the term of which exceeds four (4) years in duration. The Authority is of the view that the nature of the subject matter of the framework requires extended implementation and demobilisation periods for providers and the extended duration is required to give providers under the framework agreement sufficient time to undertake these activities.

In accordance with the PCR 2015, the Authority has published its outline Requirement (Schedule 2.1 Authority Requirements) and the draft terms and conditions (together with such other schedules as the Authority considers will inform Bidders sufficiently at this stage) together with this PQQ. Bidders are to note that these documents are not in final form and will be developed further during the competitive dialogue process.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The Authority shall reserve the right to extend the agreement by up to an additional 24 months in multiples of 12 months.

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Maximum number: 3 Objective criteria for choosing the limited number of candidates:

The authority intends to invite appropriate candidates to participate in the dialogue on the basis of the ranking of their responses to the PQQ stage against the criteria referred to in Part 4, Chapter 7 of the Public Contracts Regulations 2015 (Article 107 — implementing Articles 46-52 of Directives).

#### **II.2.10. Information about variants**

Variants will be accepted: yes

#### **II.2.11. Information about options**

Options: yes

Description of options:

The Authority may purchase from the successful bidder development, training and integration and/or other services in relation to GMS and associated services.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.2. Conditions related to the contract**

##### **III.2.2. Contract performance conditions**

A draft set of Terms and Conditions are provided in the Pre Qualification Questionnaire document set.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive dialogue

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators  
Envisaged maximum number of participants to the framework agreement: 3  
In the case of framework agreements, provide justification for any duration exceeding 4 years: As the implementation and exit management of the chosen systems can each require up to 12 months to be undertaken, the Authority requires the right to extend the framework to ensure that exit management can be sufficiently undertaken should the need arise.

##### **IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 06/04/2017 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 15/05/2017

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

This is re-procurement of an existing contract. Renewal of proposed contract anticipated to be likely in 2022.

#### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

#### **VI.3. Additional information**

The Contracting Authority will not accept completed PQQ's after the stated closing date.

All tender costs and liabilities incurred by bidders shall be the sole responsibility of the bidders.

The Contracting Authority reserves the right to award the contract in whole, in part or annul the tendering process and not award any contract. The Contracting Authority will increase the number of responses selected for an invitation to participate in dialogue in the circumstances set out in the PQQ.

All documents to be priced (where applicable) in sterling and all payments made in sterling.

In relation to Section II.1.9) above — variants will be accepted to the extent permitted in the ITPD if at all.

The tendering process may be undertaken in part via electronic means using the Bravo e-tendering system.

Bidders are to note that in the event that the Supplier is long-listed to the IPD Stage of the Procurement the Authority intends that the Supplier submits one strategic solution only in relation to their proposal.

This Framework Agreement is being procured by the Awarding Authority for and on behalf of other NHS Bodies in Wales who may issue requirements under this Framework Agreement.

Further details of such NHS Bodies are available at [www.wales.nhs.uk/nhswalesaboutus/structure](http://www.wales.nhs.uk/nhswalesaboutus/structure) and include (without limitation) the 7 Local Health Boards and the 3 NHS Trusts in Wales.

Note: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at [http://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=56369](http://www.sell2wales.gov.wales/search/search_switch.aspx?ID=56369)

(WA Ref: 56369).

#### **VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: NHS Wales Shared Services Partnership

Postal address: 4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw

Town: Cardiff

Postal code: CF15 7QZ

Country: United Kingdom

Telephone: +44 1443848585

Internet address: <http://www.procurement.wales.nhs.uk>

**VI.5. Date of dispatch of this notice**

02/03/2017