

**United Kingdom-London: IT services: consulting, software development, Internet and support
OJ S 38/2018 23/02/2018
Contract award notice
Services**

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Salvation Army Housing Association

Postal address: 3rd floor, St Olaves House, 10 Lloyds avenue, London EC3N 3AJ

Town: London

NUTS code: UKI London

Postal code: EC3N 3AJ

Country: United Kingdom

Contact person: Argiri Papathos

E-mail: Argiri.papathos@saha.org.uk

Internet address(es):

Main address: www.saha.org.uk

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

ICT Infrastructure Contract

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The Salvation Army Housing Association (SAHA) has appointed a single supplier to upgrade the existing SAHA systems to accommodate the loadings required by the newly merged organisation of Chapter 1 and SAHA and to provide the capacity for future requirements to deliver digital services to customers and to increase the use of electronic systems for staff. The scope includes servers and storage which will be delivered through SAHA's in house server room together with a backup and a disaster recovery solution to provisioned as cloud services. The solution provided will also build on the organisation's adoption of Citrix, both to

increase the number of users who access systems through thin client technologies and the increasing processing power which is required to deliver new applications including audio and video.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 800 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKI London

II.2.4. Description of the procurement

The Salvation Army Housing Association (SAHA) has appointed a single supplier to upgrade the existing SAHA systems to accommodate the loadings required by the newly merged organisation of Chapter 1 and SAHA and to provide the capacity for future requirements to deliver digital services to customers and to increase the use of electronic systems for staff. The scope includes servers and storage which will be delivered through SAHA's in house server room together with a backup and a disaster recovery solution to provisioned as cloud services. The solution provided will also build on the organisation's adoption of Citrix, both to increase the number of users who access systems through thin client technologies and the increasing processing power which is required to deliver new applications including audio and video.

II.2.5. Award criteria

Quality criterion - Name: As stated in the tender documents / Weighting: 70 %

Price - Weighting: 30 %

II.2.11. Information about options

Options: yes

Description of options:

The Contract with the successful supplier will last for an initial period of 4 years, with 3-1 yearly options to extend at SAHA's discretion, giving a maximum potential term of 7 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

ICT Infrastructure Contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/02/2018

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Castle Computer Services Limited

Postal address: Stewart House, Pochard Way, Strathclyde Business Park

Town: Bellshill

NUTS code: UK United Kingdom

Postal code: ML4 3HB

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 800 000,00 GBP

Total value of the contract/lot: 800 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Postal address: The Strand

Town: London

Country: United Kingdom

VI.4.4.

Service from which information about the review procedure may be obtained

Official name: Cabinet Office

Town: London

Country: United Kingdom

VI.5. Date of dispatch of this notice

22/02/2018