

United Kingdom-London: Services provided by medical personnel
OJ S 48/2015 10/03/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Cafcass

Postal address: 3rd Floor, 21 Bloomsbury Street

Town: London

Postal code: WC1B 3HF

Country: United Kingdom

For the attention of: Jane Bate

E-mail: procurement@cafcass.gsi.gov.uk

Telephone: +44 7867656529

Internet address(es):

General address of the contracting authority: <http://www.cafcass.gov.uk>

I.2. Type of the contracting authority

National or federal agency/office

I.3. Main activity

General public services

Social protection

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Provision of a Health and Well-being Plan.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Cafcass is seeking to engage the services of a suitable Health and Well-being Plan Provider to support its award winning approach to staff health and well-being. The required Service is different to the standard central government provision for an Employee Assistance Program provider (EAP) so this necessitates the need to Tender for the provision.

The plan will need to meet the following requirements:

— Access to a range of health and well-being treatments, all of which are detailed fully in the

- ITT, which can be reclaimed for by members of staff up to a maximum benefit limit;
- Employee Assistance Programme, offering a 24/7 365, day a year telephone service for employees to access advice and support from on a range of issues and, where needed, a minimum number of counselling sessions for employees, which would include Cognitive Behavioural Therapy;
 - Member discount scheme, providing financial savings at a range of retailers;
 - National coverage of all of the above, to ensure every member of staff from each The Authority's offices across England is able to benefit from the plan;
 - Real-time KPI data to be provided to Cafcass as and when needed;
 - The full requirements are detailed in the ITT.

II.1.5. CPV code(s)

85141000 Services provided by medical personnel, 85141200 Services provided by nurses, 85141210 Home medical treatment services, 85141220 Advisory services provided by nurses, 85142100 Physiotherapy services, 85142200 Homeopathic services, 85147000 Company health services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Health Benefits. Weighting 15
2. Member Discount Schemes. Weighting 5
3. Counselling. Weighting 5
4. Contract Management. Weighting 10
5. Complaints procedure. Weighting 5
6. KPI'S. Weighting 5
7. Ability to demonstrate National Coverage. Weighting 5
8. Plan conforms to National Standards. Weighting 5
9. Innovations offered for consideration. Weighting 5
10. Level of rates. Weighting 40

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

CAF090/14

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2014/S 204-361689](#) of 23.10.2014

Section V: Award of contract

Contract No: CAF090/14

Lot title: Health And Well-being Cash Plan

V.1. Date of conclusion of the contract

3.2.2015

V.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

V.3. Name and address of the contractor

Official name: Medicash Health Benefits Limited

Postal address: One Derby Square

Town: Liverpool

Postal code: L2 1AB

Country: United Kingdom

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

Contract has been set for 2 years with an extension period of a further 24 months.

VI.3. Procedures for review

VI.3.1. Review body

Official name: Melissa Smith, Head of Procurement

Postal address: 74 Foundation Street, Suffolk

Town: Ipswich

Postal code: IP4 1BN

Country: United Kingdom

E-mail: melissa.smith@cafcass.gsi.gov.uk

Telephone: +44 7768796504

Internet address: <http://cafcass.gov.uk>

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

5.3.2015

