

**Italy-Milan: Helpdesk services**  
**OJ S 48/2015 10/03/2015**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Azienda Ospedaliera Ospedale San Carlo Borromeo

Postal address: Via Pio II 3

Town: Milano

Postal code: 20153

Country: Italy

For the attention of: Peraldo Donatella

E-mail: [centola.vincenzo@sancarlo.mi.it](mailto:centola.vincenzo@sancarlo.mi.it)

Telephone: +39 0240222590

Fax: +39 0240222560

**Internet address(es):**

General address of the contracting authority: <http://www.sancarlo.mi.it>

**I.2. Type of the contracting authority**

Other: Azienda Ospedaliera

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Fornitura dei servizi di assistenza e manutenzione ai sistemi informatici centrali dell'A.O. San Carlo Borromeo di Milano per un periodo di 36 mesi.

**II.1.2. Type of contract and place of performance or delivery**

Services

NUTS code ITC45 Milano

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

Fornitura dei servizi di assistenza e manutenzione ai sistemi informatici centrali dell'Azienda Ospedaliera.

**II.1.5. CPV code(s)**

72253100 Helpdesk services

**II.1.6. Information about the Government Procurement Agreement (GPA)**

## **II.2. Total value of the contract/lot**

### **II.2.1. Total value of the contract/lot**

Value: 590 000 EUR  
excluding VAT

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Qualità. Weighting 60
2. Prezzo. Weighting 40

#### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

451/2014

#### **IV.3.2. Previous publication concerning this procedure**

##### **Notice on a buyer profile**

Notice number in the OJ S: [2014/S 195-344980](#) of 10.10.2014

## **Section V: Award of contract**

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Contract No: 451/2014

### **V.1. Date of conclusion of the contract**

26.2.2015

### **V.2. Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

### **V.3. Name and address of the contractor**

Official name: Servizi Informatici Srl

Town: Goito

Postal code: 46044

Country: Italy

### **V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:

Value: 660 000 EUR

excluding VAT

Total value of the procurement:

Value: 590 000 EUR

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Proportion: 30 %

**Section VI: Complementary information**

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**VI.1. Information about European Union funds****VI.2. Additional information****VI.3. Procedures for review****VI.3.1. Review body****VI.3.2. Review procedure****VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

6.3.2015