

**United Kingdom-Waterloo: Health and social work services**  
**OJ S 36/2020 20/02/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NEL Commissioning Support Unit

Postal address: 1 Lower Marsh

Town: Waterloo

NUTS code: UKI London

Postal code: SE1 7NT

Country: United Kingdom

Contact person: Ms Dorothy Williams

E-mail: [dorothy.williams1@nhs.net](mailto:dorothy.williams1@nhs.net)

Telephone: +44 2030495878

**Internet address(es):**

Main address: <http://www.elc.nhs.uk/>

Address of the buyer profile: <http://www.elc.nhs.uk/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

PRJ-875 Tower Hamlets Individual Placement and Support

Reference number: DN446663

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Individual Placement and Support (IPS) is an evidence based model of employment support for people with mental health problems.

Tower Hamlets CCG and Mental Health and Employment Partnership have jointly commissioned IPS services in Tower Hamlets since April 2016 and are now in need of a new IPS contract from April 2020 after the current contract ends. Over 4 years this service will deliver support to over 1 000 individuals, with high fidelity to the principles of Individual

Placement and Support (IPS), an evidence-based model promoted by the Centre for Mental Health in the UK. The budget is 2 040 000,00 GBP inclusive of VAT.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 2 040 000,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

79600000 Recruitment services

#### **II.2.3. Place of performance**

NUTS code: UKI London

#### **II.2.4. Description of the procurement**

The overall vision for this service is to enable people with mental health problems to be able to enjoy a good quality of life, reduce health inequalities, remain independent and in control, be included as members of society and, most importantly, realise their potential for recovery. This service will support people with mental health problems to achieve paid, competitive employment in a fulfilling, sustainable way by deploying the evidence-based Individual Placement and Support (IPS) model. Through this, we aim to support adults in Tower Hamlets to:

- recover more rapidly and effectively from their mental illness,
- build social connections and support networks,
- gain financial independence,
- improve their general health and wellbeing.

Even where individuals do not succeed in achieving a job outcome, the service aims to develop a recovery focus that will enable service users to engage more actively in their communities and achieve improved wellbeing in other ways.

Service objectives

- to provide employment advice to care coordinators, employers and other interested stakeholders,
- to challenge low expectations and stigma relating to mental health, and raise awareness about employability of people with long term mental health problems,
- to provide directly or through partner agencies careers advice and accurate benefits advice to enable people to make informed decisions about taking up and keeping employment,
- to act as a key link or 'bridge' between mental health services and employers,
- to promote in appropriate cases the take up of personal budgets to purchase further care and support relating to employment and recovery goals.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality and presentation / Weighting: 80

Cost criterion - Name: Price / Weighting: 20

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## II.2.14. Additional information

### Section IV: Procedure

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#### IV.1. Description

##### IV.1.1. Type of procedure

Open procedure

##### IV.1.3. Information about a framework agreement or a dynamic purchasing system

##### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

#### IV.2. Administrative information

##### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 222-545526](#)

##### IV.2.8. Information about termination of dynamic purchasing system

##### IV.2.9. Information about termination of call for competition in the form of a prior information notice

### Section V: Award of contract

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**Contract No:** PRJ-875

A contract/lot is awarded: yes

#### V.2. Award of contract

##### V.2.1. Date of conclusion of the contract

31/01/2020

##### V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

##### V.2.3. Name and address of the contractor

Official name: Working Well Trust

Postal address: 1st Floor Office, Pritchard's Road, Centre, Marian Place

Town: London

NUTS code: UKI4 Inner London - East

Postal code: E2 9AX

Country: United Kingdom

E-mail: [helen@wwtrust.co.uk](mailto:helen@wwtrust.co.uk)

Telephone: +44 2076137096

Internet address: <https://www.towerhamletsccg.nhs.uk/>

The contractor is an SME: yes

##### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 700 000,00 GBP

##### V.2.5. Information about subcontracting

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: NEL CSU

Postal address: 1 Lower Marsh, Bishop's

Town: London

Postal code: SE1 7NT

Country: United Kingdom

### **VI.5. Date of dispatch of this notice**

17/02/2020