

**United Kingdom-Tonbridge: Health services**  
**OJ S 40/2018 27/02/2018**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS West Kent Clinical Commissioning Group

Postal address: 1 Medway Wharf Rd

Town: Tonbridge

NUTS code: UKJ4 Kent

Postal code: TN9 1RE

Country: United Kingdom

E-mail: [emily.armstrong@ardengemcsu.nhs.uk](mailto:emily.armstrong@ardengemcsu.nhs.uk)

**Internet address(es):**

Main address: <http://www.westkentccg.nhs.uk/homepage/#>

Address of the buyer profile: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

**I.1. Name and addresses**

Official name: NHS Thanet Clinical Commissioning Group

Postal address: Cecil St

Town: Margate

NUTS code: UKJ4 Kent

Postal code: CT9 1XZ

Country: United Kingdom

E-mail: [emily.armstrong@ardengemcsu.nhs.uk](mailto:emily.armstrong@ardengemcsu.nhs.uk)

**Internet address(es):**

Main address: <http://www.thanetccg.nhs.uk/home/>

Address of the buyer profile: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

**I.1. Name and addresses**

Official name: NHS Swale Clinical Commissioning Group

Postal address: Bramblefield Clinic, Grovehurst Road, Kemsley

Town: Sittingbourne

NUTS code: UKJ4 Kent

Postal code: ME10 2ST

Country: United Kingdom

E-mail: [emily.armstrong@ardengemcsu.nhs.uk](mailto:emily.armstrong@ardengemcsu.nhs.uk)

**Internet address(es):**

Main address: <https://www.swaleccg.nhs.uk/>

Address of the buyer profile: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

**I.1. Name and addresses**

Official name: NHS Dartford, Gravesham and Swanley

Postal address: 2nd Floor, Gravesham Civic Centre, Windmill Street

Town: Gravesend

NUTS code: UKJ4 Kent

Postal code: DA12 1AU

Country: United Kingdom

E-mail: [emily.armstrong@ardengemcsu.nhs.uk](mailto:emily.armstrong@ardengemcsu.nhs.uk)

**Internet address(es):**

Main address: <https://www.dartfordgraveshamswanleyccg.nhs.uk/>

Address of the buyer profile: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

**I.1. Name and addresses**

Official name: NHS Ashford Clinical Commissioning Group

Postal address: Inca House, Trinity Road

Town: Ashford

NUTS code: UKJ4 Kent

Postal code: TN25 4AB

Country: United Kingdom

E-mail: [emily.armstrong@ardengemcsu.nhs.uk](mailto:emily.armstrong@ardengemcsu.nhs.uk)

**Internet address(es):**

Main address: [www.ashfordccg.nhs.uk](http://www.ashfordccg.nhs.uk)

Address of the buyer profile: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

**I.1. Name and addresses**

Official name: NHS Canterbury & Coastal Clinical Commissioning Group

Postal address: Council building

Town: Canterbury

NUTS code: UKJ4 Kent

Postal code: CT1 1YW

Country: United Kingdom

E-mail: [emily.armstrong@ardengemcsu.nhs.uk](mailto:emily.armstrong@ardengemcsu.nhs.uk)

**Internet address(es):**

Main address: [www.canterburycoastalccg.nhs.uk/](http://www.canterburycoastalccg.nhs.uk/)

Address of the buyer profile: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

**I.1. Name and addresses**

Official name: NHS South Kent Coast Clinical Commissioning Group

Postal address: Council Offices, White Cliffs Business Park, Whitfield

Town: Dover

NUTS code: UKJ4 Kent

Postal code: CT16 3PJ

Country: United Kingdom

E-mail: [emily.armstrong@ardengemcsu.nhs.uk](mailto:emily.armstrong@ardengemcsu.nhs.uk)

**Internet address(es):**

Main address: [www.southkentcoastccg.nhs.uk/homepage/](http://www.southkentcoastccg.nhs.uk/homepage/)

Address of the buyer profile: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

**I.1. Name and addresses**

Official name: NHS Medway Clinical Commissioning Group

Postal address: Fifty Pembroke Court, Pembroke, Chatham Maritime, Gillingham

Town: Chatham

NUTS code: UKJ4 Kent

Postal code: ME4 4EL

Country: United Kingdom

E-mail: [emily.armstrong@ardengemcsu.nhs.uk](mailto:emily.armstrong@ardengemcsu.nhs.uk)

**Internet address(es):**

Main address: [www.medwayccg.nhs.uk/](http://www.medwayccg.nhs.uk/)

Address of the buyer profile: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

## **I.2. Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

## **I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

Tenders or requests to participate must be submitted to the abovementioned address

## **I.4. Type of the contracting authority**

Body governed by public law

## **I.5. Main activity**

Health

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Integrated Urgent Care Services for Kent & Medway

#### **II.1.2. Main CPV code**

85100000 Health services

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The Integrated Urgent Care 111/CAS service is free to call through NHS 111 and is available 24 hours a day, 7 days a week, 365 days a year (including leap days) to respond to the population of Kent and Medway with a personalised contact and clinical assessment service for patients who:

- Need medical help fast, but it's not a 999 emergency;
- don't know who to call for medical help;
- are unsure if they need to go to A&E or another NHS Urgent Care service;
- need health information or reassurance about what to do next; or.
- require continuity of care when in hours GP services are closed.

The 111/CAS service includes a clinical assessment service to 'consult and complete' and to provide advice to Healthcare professionals. It must meet the national Integrated Urgent Care specification.

The combined Face-to-Face services forming part of the Integrated Urgent Care.

Service include:

- a. 4 Local Urgent Treatment Centre(s) (UTC)
- b. Out-of-Hours Face-to-Face service

### **II.1.5. Estimated total value**

### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 and 2.

## **II.2. Description**

### **II.2.1. Title**

The Provision of a NHS 111/CAS Service

Lot No: 1

### **II.2.2. Additional CPV code(s)**

85100000 Health services

### **II.2.3. Place of performance**

NUTS code: UKJ4 Kent

Main site or place of performance: Kent & Medway.

### **II.2.4. Description of the procurement**

The Integrated Urgent Care 111/CAS service is free to call through NHS 111 and is available 24 hours a day, 7 days a week, 365 days a year (including leap days) to respond to the population of Kent and Medway with a personalised contact and clinical assessment service for patients who:

- Need medical help fast, but it's not a 999 emergency;
- don't know who to call for medical help;
- are unsure if they need to go to A&E or another NHS Urgent Care service;
- need health information or reassurance about what to do next; or.
- require continuity of care when in hours GP services are closed.

The 111/CAS service includes a clinical assessment service to 'consult and complete' and to provide advice to Healthcare professionals. It must meet the national Integrated Urgent Care specification.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

At the end of the contract period a re-procurement may be required in line with prevailing legislation.

### **II.2.9. Information about the limits on the number of candidates to be invited**

Maximum number: 5 Objective criteria for choosing the limited number of candidates:

See procurement document 1a "Process Overview" for all evaluation criteria.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

A 24 month extension option will be included as a provision in the contract.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****II.2. Description****II.2.1. Title**

Provision of face to face Urgent Care Services

Lot No: 2

**II.2.2. Additional CPV code(s)**

85100000 Health services

**II.2.3. Place of performance**

NUTS code: UKJ4 Kent

Main site or place of performance: Four Urgent Treatment Centres across Medway, Swale, Dartford, Gravesham and Swanley.

**II.2.4. Description of the procurement**

The combined Face-to-Face services forming part of the Integrated Urgent Care.

Service include:

a. 4 Local Urgent Treatment Centre(s) (UTC),

b. Out-of-Hours Face-to-Face service (previously known as GP Out-of-Hours service)

The Provider of the UTC/Out-of-Hours face-to-face service will be expected to deliver an integrated working model of four Urgent Treatment Centres across North Kent and Medway and a GP Out of Hours service (base and home visiting). Make innovative use of the clinical workforce across the local system. Intrinsically linked to the NHS 111/CAS service, and accept direct bookings from the CAS. A key service in delivering unscheduled urgent care. It must meet Urgent Treatment Centre Principles and Standards.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value****II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

At the end of the contract period a re-procurement may be required in line with prevailing legislation.

**II.2.9.**

### **Information about the limits on the number of candidates to be invited**

Maximum number: 5  
Objective criteria for choosing the limited number of candidates:  
See procurement document 1a "Process Overview" for all evaluation criteria.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

A 24 month extension option will be included as a provision in the contract.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Restricted procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 235-487943](#)

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 27/03/2018 Local time: 12:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 23/04/2018

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: yes  
Estimated timing for further notices to be published:  
In line with the Contract period.

### VI.3. Additional information

Clinical workforce and system interoperability are key to ensuring resilience and flexing across the STP in times of peak demand and winter pressures. Reconciliation of capacity management across the Kent and Medway STP footprint is therefore a critical requirement across all health care services.

The Lot 2 Contract length is for a total of 5 years from 1.4.2019 for the Out of Hours element. However the Urgent Treatment Centre will commence on the 1.7.2019 following a phased implementation.

This Procurement is in accordance with the Public Contracts Regulations 2015 (the "Regulations"). The Service(s) are being procured as "Schedule 3 - Social and Other Specific Services" and Commissioners are bound only by those parts of the Regulations applying to Schedule 3 services.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Arden & GEM Commissioning Support Unit  
Postal address: Cardinal Square, 2nd Floor, 10 Nottingham Road  
Town: Derby  
Postal code: DE1 3QT  
Country: United Kingdom  
Internet address: <https://www.ardengemcsu.nhs.uk/>

### VI.5. Date of dispatch of this notice

23/02/2018