

UK-Kennington: miscellaneous software package and computer systems
OJ S 54/2012 17/03/2012
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Kent Community Health NHS Trust
Postal address: Trinity House, 110/120 Upper Pemberton, Ashford
Town: Kennington
Postal code: TN25 4AZ
Country: United Kingdom
For the attention of: Annabelle Smith-Whibley
E-mail: annabelle.smith-whibley@kentcht.nhs.uk
Telephone: +44 1233667838
Internet address(es):
Address of the buyer profile: <http://www.kentcht.nhs.uk>

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Community information system.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 7: Computer and related services
NUTS code UKJ4 Kent

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Miscellaneous software package and computer systems. Miscellaneous software development services and computer systems. Procurement of a Community information system (CIS). Kent Community Health NHS Trust (KCHT) as the contracting authority is tendering for the supply of a software application development. KCHT is seeking through this tendering process to award a contract with a suitably capable Contractor to provide these services for initial development term and subsequent service support.
The Trust is seeking a prime contractor, to give a single point of contact.
Evaluation.

The procurement will take a weighted scoring approach with a split of 70 % on quality and 30 % on cost.

Contract.

This contract will have three aspects:

1. Community Information System software application- supply and service support;
2. Hosting or managed service;
3. Deployment.

Contract period.

The contract will be let for a period of 3 years and at the end of this period, there will be an option to extend up to a further 4 years. This may be in yearly tranches.

The community information system application must be obtained either by outright purchase, as a managed service or under a leasing agreement. The system will comprise of software, maintenance, software development, training and implementation services. Hardware may be included at the awarding authority's option.

Community Information System software application.

The system must include functionality for the management of health services provided in the community which include a patient master index, clinical encounters, referral management, caseload management, document management, waiting lists, appointment scheduling and management, patient alerts, care planning and pathways, patient consent, clinic management, community hospital and virtual bed management, minor injury units and walk-in centres, assessment templates, mobile working and remote access, reporting, support standard health coding, interoperability with other health and social care systems, information security and governance, clinical and general risk management, general administration, and support the use of the NHS number.

Hosting or managed service.

Due mainly to the fact that the system will contain person identifiable data (PID), the system must be capable of being hosted securely and accessible through the NHS secure network N3, therefore any supplier must possess a statement of compliance with the code of connection to NHS digital services and/or the N3 network.

The awarding authority may wish to consider different hosting options. This could be a fully managed service either at the authority's or the contractor's site or a partially managed hosting service. The partially managed service could have be located on the authority's premises and managed by the contractor or at the contractor's premises.

Deployment.

The scope includes the delivery of a new clinical information system for use across Kent community services, based on 2 750 staff, 1 000 users of which 500 are concurrent across 36 services. The Contractor must have the capacity and capability to deploy the system across Kent in 2 waves across 2 years. Wave one should be completed in 6 months and provide agreed services to approximately 150 users. Wave 2 should be completed within the following 18 months as a programme of works.

The different purchasing options will be documented fully in the invitation to tender and KCHT reserves the right to accept the option that best suits its business objectives.

KCHT is inviting expressions of interest from suitably qualified organisations who feel that they can provide these services.

Organisations will be required to complete a pre-qualification questionnaire and the evaluation of this will establish those companies that will be shortlisted and permitted to tender. KCHT will be taking forward to the Invitation to Tender Stage the top scoring 5 companies.

II.1.5. CPV code(s)

48900000 Miscellaneous software package and computer systems, 72212900 Miscellaneous software development services and computer systems

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Accelerated restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of
Finance costs. Weighting 30
Presentation. Weighting 15
Quality. Weighting 55

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

KCHT001

IV.3.2. Previous publication concerning this procedure

Section V: Award of contract

V.1. Date of conclusion of the contract

29.2.2012

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Advanced Health and Care Limited
Postal address: Unit 4 Eurogate Business Park
Town: Ashford
Postal code: TN24 8SB
Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:
Value: 1 226 970 GBP
excluding VAT

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender. Go Reference: GO-2012315-PRO-3787635.

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

15.3.2012